



NOTICE OF MEETING

Cabinet

TUESDAY, 23RD FEBRUARY, 2010 at 19:30 HRS - CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.

MEMBERS: Councillors Kober (Chair), Reith (Vice-Chair), Amin, Basu, Bevan, Canver, Dogus, and B. Harris

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AGENDA

1. **APOLOGIES FOR ABSENCE** (if any)

2. **URGENT BUSINESS**

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear. New items will be dealt with at item 16 below. New items of exempt business will be dealt with at item 20 below).

3. **DECLARATIONS OF INTEREST**

A member with a personal interest in a matter who attends a meeting of the authority at which the matter is considered must disclose to that meeting the existence and nature of that interest at the commencement of that consideration, or when the interest becomes apparent.

A member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgment of the public interest **and** if this interest affects their financial position or the financial position of a person or body as described in paragraph 8 of the Code of Conduct **and/or** if it relates to the determining of any approval, consent, licence, permission or registration in relation to them or any person or body described in paragraph 8 of the Code of Conduct.

4. MINUTES

To confirm and sign the minutes of the meeting of the Cabinet held on 26 January 2010.

5. DEPUTATIONS/PETITIONS/QUESTIONS

To consider any requests received in accordance with Standing Orders.

6. MATTERS IF ANY REFERRED BY THE OVERVIEW AND SCRUTINY COMMITTEE

7. THE COUNCIL'S PERFORMANCE: DECEMBER 2009 (PERIOD 9) - QUARTER 3

(Joint Report of the Chief Executive and the Chief Financial Officer – To be introduced by the Leader and the Cabinet Member for Resources): To report on an exception basis financial and performance information for the year to December 2009 to agree budget virements in accordance with financial regulations and to provide an update on progress against current Council Plan actions for the year to the end of December 2009.

8. 2008/09-2010/11 LOCAL AREA AGREEMENT YEAR 2 REFRESH

(Report of the Assistant Chief Executive (Policy, Performance, Partnerships and Communications) – To be introduced by the Leader): To consider the LAA refresh and to note that the deadline for local authority adoption of the refreshed LAA is 12 March with Ministerial approval of refreshed LAA's expected on 31 March 2010.

9. PLAYBUILDER PROJECT YEAR 2

(Report of the Director of Adults, Culture and Community Services - To be introduced by the Cabinet Member for Leisure, Culture and Lifelong Learning): To seek approval of the investment of the Play builder funding for the development of a further 11 new or existing play sites/spaces in the Borough and agreement to a waiver of leaseholder contributions.

10. INTEGRATED RECEPTION SYSTEMS (IRS) - DIGITAL TV

(Report of the Director of Urban Environment – To be introduced by the Cabinet Member for Housing): To provide details of the cost of installing Integrated Reception Systems, summarise the payment options, recommend new charging arrangements and seek approval of a draft satellite dish policy.

11. ENHANCEMENTS TO LEASEHOLDER PAYMENT OPTIONS

(Report of the Director of Urban Environment – To be introduced by the Cabinet Member for Housing): To make recommendations regarding leaseholders' payment options for major works and to propose some enhancements to the payment options agreed in July 2008.

12. URGENT ACTIONS TAKEN IN CONSULTATION WITH CABINET MEMBERS

(Report of the Assistant Chief Executive (People and Organisational Development) To inform the Cabinet of urgent actions taken by Directors in consultation with the Leader and Cabinet.

13. MINUTES OF OTHER BODIES

- a. Cabinet Member Enforcement and Safer Communities – 17 December 2009
- b. Procurement Committee – 12 January 2010
- c. Haringey Strategic Partnership Board – 21 January 2010
- d. Corporate Parenting Committee – 25 January 2010
- e. Children's Safeguarding Policy and Practice Advisory Committee – 25 January 2010

14. DELEGATED DECISIONS AND SIGNIFICANT ACTIONS

(Report of the Assistant Chief Executive (People and Organisational Development): To inform the Cabinet of delegated decisions and significant actions taken.

15. JACKSON'S LANE ARTS AND COMMUNITY CENTRE (JLCAC) - PROPOSED SURRENDER AND GRANT OF A NEW LEASE

(Report of the Director of Corporate Resources – To be introduced by the Cabinet Member for Resources): To agree the terms of a new lease.

16. NEW ITEMS OF URGENT BUSINESS

To consider any items admitted at item 2 above.

17. EXCLUSION OF THE PRESS AND PUBLIC

The following items are likely to be the subject of a motion to exclude the press and public as they contain exempt information relating to the business or financial affairs of any particular person (including the Authority holding that information) or exempt information likely to reveal the identity of an individual and information relating to an individual.

Note by the Head of Local Democracy and Member Services

Items 18 and 19 allow for the consideration of exempt information in relation to items 14 and 15 which appear earlier on the agenda.

18. DELEGATED DECISIONS AND SIGNIFICANT ACTIONS

(Report of the Assistant Chief Executive (People and Organisational Development):
To inform the Cabinet of delegated decisions and significant actions taken.

19. JACKSON'S LANE ARTS AND COMMUNITY CENTRE

(Report of the Director of Corporate Resources – To be introduced by the Cabinet Member for Resources): To agree the terms of a new lease.

20. NEW ITEMS OF EXEMPT URGENT BUSINESS

To consider any items admitted at item 2 above.

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15 February 2010

**MINUTES OF THE CABINET
TUESDAY, 26 JANUARY 2010**

Councillors *Kober (Chair), *Amin, Basu, *Bevan, *Canver, *Dogus, *B. Harris and *Reith.

*Present

MINUTE NO.	SUBJECT/DECISION	ACTION BY
CAB116.	<p>APOLOGIES FOR ABSENCE (Agenda Item 1)</p> <p>An apology for absence was submitted on behalf of Councillor Basu.</p>	
CAB117.	<p>MINUTES (Agenda Item 4)</p> <p>RESOLVED:</p> <p>That, the minutes of the meeting of the Cabinet held on 15 December 2009 be confirmed and signed.</p>	HLDMS
CAB118.	<p>DEPUTATIONS/PETITIONS/QUESTIONS (Agenda Item 5)</p> <p><u>Annual Audit and Inspection Letter</u></p> <p>We received a presentation from Mr. Paul Dossett of Grant Thornton (the Council's external auditors) on the Annual Audit and Inspection Letter. We noted that the Letter summarised the conclusions and significant issues arising out of the work for the Council in the preceding year. It included information from the audit of the Council's accounts, the Use of Resources Assessment and the certification of claims and returns.</p> <p>Mr. Dossett highlighted the key conclusions from the 2008/09 audit which were as follows -</p> <ul style="list-style-type: none"> • An unqualified opinion of the Council's 2008/09 accounts had been issued by the required deadline. The Council had engaged in the accounts audit in a very positive and responsive fashion. • Although the Council had performed well overall in the new use of resources assessment, the value for money conclusion had contained an 'except for' qualification in respect of the Council's use of data, based on a number of weaknesses identified with the Council's data quality. • The review of the Council's treasury management arrangements had demonstrated that the Council had put sound arrangements in place and, following its exposure from the Icelandic banking crisis, had taken decisive action to deal with the nationally and locally identified areas for improvement. <p>He advised that the audit had also highlighted the following key areas where the Council should take action in 2009/10 -</p>	

**MINUTES OF THE CABINET
TUESDAY, 26 JANUARY 2010**

	<ul style="list-style-type: none"> • The Council should continue its preparations for the introduction of accounting under International Financial Reporting Standards including by ensuring that asset valuation procedures were sufficiently robust and accounting for fixed assets was further strengthened. • The Council should address, as a matter of priority, the identified weaknesses in data quality, including the child protection and housing and council tax services in order to achieve an 'adequate' assessment in future. <p>Arising from the question of International Financial Reporting Standards Mr. Dossett added that the Audit Commission were to issue a briefing saying that many local authorities were struggling to implement these but he was pleased to report that Haringey were more advanced than most with their preparations and he emphasised the good working arrangements between the Council's officers and Grant Thornton. Our Chair then thanked Mr. Dossett for the presentation.</p>	
<p>CAB119.</p>	<p>ANNUAL AUDIT LETTER 2008/09 (Report of the Chief Financial Officer Agenda Item 6)</p> <p>We noted that the auditors' findings had been reported previously to the General Purposes Committee and to the Audit Committee and actions agreed in response.</p> <p>We also noted that the Audit Committee was responsible for monitoring the implementation and progress of the detailed actions which were summarised in the interleaved report. The report outlined how the Council was addressing the key issues raised by the external assessment process and it was reported that the external auditors had also agreed the substance of the detailed actions.</p> <p>RESOLVED:</p> <p style="padding-left: 40px;">That the Annual Audit Letter for 2008/09 be received and the Council's response to it be noted.</p>	
<p>CAB120.</p>	<p>THE COUNCIL'S PERFORMANCE: NOVEMBER 2009 (PERIOD 8) (Joint Report of the Chief Executive and the Chief Financial Officer - Agenda Item 8)</p> <p>We noted that the report set out on an exception basis financial and performance information for the year to November 2009. It also sought agreement to a number of budget virements in accordance with financial regulations.</p> <p>RESOLVED:</p> <p style="padding-left: 40px;">That the report be noted and approval be granted to the budget changes (virements) set out in Appendix 2 to the interleaved</p>	<p>CFO</p>

**MINUTES OF THE CABINET
TUESDAY, 26 JANUARY 2010**

	report.	
CAB121.	<p>FINANCIAL PLANNING 2010/11 - 2012/13 (Joint Report of the Director of Corporate Resources and the Chief Financial Officer - Agenda Item 9)</p> <p>Our Chair agreed to admit the report as urgent business. The report was late because of the need to complete necessary consultations. The report was too urgent to await the next meeting because approval of the recommendations contained in the report was necessary to refer the budget package to the Council meeting on 22 February 2010 for consideration.</p> <p>We noted that the report set out the proposed budget package for recommendation to the Council and that the budget proposed was based on a Council Tax freeze for 2010/11. The medium term plan showed a significant budget gap for 2011/12 onwards and in order to meet this challenge a strategic approach had been set out.</p> <p>The report also proposed a balanced budget for the schools element of children's services within the ring-fenced dedicated schools grant (DSG) and a balanced budget for the HRA based on an average rent increase of 1.3%. The proposed capital programme was based on the existing policy framework for capital expenditure.</p> <p>We also noted that the treasury management strategy and policy had been considered by the General Purposes Committee and was recommended for approval.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That approval be granted to the changes and variations set out in paragraph 9.3 of the interleaved report and Appendix B thereto. 2. That the outcome of the consultation processes as set out in section 11 of the interleaved report be noted. 3. That approval be granted to the revised and new investment proposals set out in Appendix D to the interleaved report. 4. That approval be granted to the revised and new savings proposals set out in Appendix E to the interleaved report. 5. That approval be granted to the proposals for the children's services (DSG) budget as set out in the interleaved report and in Appendix F to the interleaved report. 6. That approval be granted to the proposals for the HRA budget asset out in Appendix G to the interleaved report. 7. That approval be granted to housing rent increases at an average of £0.98 per week (1.3%). 	<p>CFO</p> <p>CFO</p> <p>CFO</p> <p>CFO</p> <p>CFO</p> <p>CFO</p> <p>CFO</p>

**MINUTES OF THE CABINET
TUESDAY, 26 JANUARY 2010**

	<p>8. That approval be granted to the housing tenant service charge reduction at an average of £1.59 per week (10%).</p> <p>9. That approval be granted to the proposals for the capital programme and funding as set out in Appendices H and J and to the capital resource allocation policy at Appendix I to the interleaved report.</p> <p>10. That approval be granted to the treasury management strategy and policy and prudential limits set out in Appendix K to the interleaved report and to the amended reporting processes in line with the revised CIPFA guidance.</p> <p>11. That approval be granted to the proposed General Fund budget requirement of £416.587 million, subject to the decisions of precepting and levying authorities, and the consequences for Council Tax levels</p> <p>12. That it be noted that the report would now be referred to the Council on 22 February 2010 for a final decision on the budget and the council tax for 2010/11.</p>	<p>CFO</p> <p>CFO</p> <p>CFO</p> <p>CFO</p>
<p>CAB122.</p>	<p>AQUATICS DEVELOPMENT PLAN (Report of the Director of Adult, Culture and Community Services - Agenda Item 10)</p> <p>We noted that swimming and other aquatic based activity was the most popular sport within the borough and had the most unmet demand from people who wanted to learn to swim. However, swimming pools required a significant subsidy in order to operate and it was important that they had the maximum benefit they could on people's health outcomes.</p> <p>We also noted that the purpose of the report was to seek to ensure a sustainable plan was in place for people who wanted to learn to swim. To this end officers were seeking to identify key partner's with whom the Council could work to increase access and opportunity and to ensure investments within the Sports and Leisure Improvement Programme were targeted to benefit long term development of aquatic activity. Consideration was also given to the options for the continuation of the free swimming offer beyond March 2011.</p> <p>We welcomed the inclusion of schools swimming pools in the Plan and in response to a question we noted that with regard to the pool at Northumberland Park school discussions about extending public use there were taking place.</p> <p>Reference was made to the new water treatment system at Tottenham Green Leisure Centre and it was confirmed that this had resulted in economies in water, chemical and energy usage and also in the reduction of carbon emissions and that a number of other local authorities had expressed interest in the regenerative filtration system.</p>	

**MINUTES OF THE CABINET
TUESDAY, 26 JANUARY 2010**

	<p>RESOLVED:</p> <p>That approval be granted to the Aquatics Development Plan as set out in the Appendix to the interleaved report.</p>	DACCS
<p>CAB123.</p>	<p>DRAFT REPLACEMENT LONDON PLAN: DRAFT LONDON ECONOMIC DEVELOPMENT STRATEGY AND THE MAYOR'S DRAFT TRANSPORT STRATEGY (Report of the Director of Urban Environment - Agenda Item 11)</p> <p>We noted that the Mayor had published three major draft policy documents for consultation in October and was seeking views from the Boroughs, public agencies and all stakeholders. The documents in question were -</p> <ul style="list-style-type: none"> • Draft replacement London Plan (LP) • Draft Economic Development Strategy (EDS) • Mayor's Draft Transport Strategy (MTS) <p>We also noted that, following the publication of these strategies, the London Development Agency's (LDA) draft Investment Strategy had been published in December. This set out the broad investment priorities for 2010-2013 with the intention of supporting the delivery of outcomes identified in the replacement London Plan, draft MTS and draft EDS.</p> <p>The interleaved report proposed the Council's response to each of the draft strategies. The response to the LDA's Investment Strategy was incorporated into the responses to the draft replacement London Plan, draft MTS and draft EDS. The key comments proposed were set out in Section 7 of the main body of the report while in Appendices 1-4, summaries of the 3 Plans/Strategies were set out along with both proposed general and key comments.</p> <p>Our Chair thanked the Cabinet Member for Enforcement and Safer Communities and the other members of the LDF Members Advisory Group for their efforts to ensure that a corporate response was made to these three strategies.</p> <p>RESOLVED:</p> <p>That approval be granted to the proposed comments as set out in Section 7 of the interleaved report and in Appendices 1-3 thereto, and that these be submitted to the Mayor of London as the Council's formal comments on the draft replacement London Plan, Economic Development Strategy and the Mayor's Transport Strategy.</p>	DUE
<p>CAB124.</p>	<p>DELEGATED DECISIONS AND SIGNIFICANT ACTIONS (Report of the Assistant Chief Executive – People and Organisational Development Agenda Item 12)</p> <p>The Appendix to the interleaved report was the subject of a motion to</p>	

**MINUTES OF THE CABINET
TUESDAY, 26 JANUARY 2010**

	<p>exclude the press and public from the meeting as it contained exempt information relating to the business or financial affairs of any particular person (including the Authority holding that information).</p> <p>RESOLVED:</p> <p>That the report be noted and any necessary action approved.</p>	
<p>CAB125.</p>	<p>MINUTES OF OTHER BODIES (Agenda Item 13)</p> <p>RESOLVED:</p> <p>That the minutes of the following meetings be noted and any necessary action approved -</p> <p>a) Corporate Parenting Committee – 7 December 2009; b) Children’s Safeguarding Policy and Practice Committee – 17 December 2009; c) Procurement Committee – 22 December 2009.</p>	
<p>CAB126.</p>	<p>APPOINTMENT OF REPRESENTATIVES TO SERVE ON HARINGEY STRATEGIC PARTNERSHIP THEME BOARDS (Report of the Assistant Chief Executive – People and Organisational Development Agenda Item 14)</p> <p>Our Chair agreed to admit the report as urgent business. The report was late because of the late receipt of the former Cabinet Member’s resignation. The report was too urgent to await the next meeting because the two Haringey Strategic Partnership (HSP) Theme Boards to which appointments needed to be made were both due to meet before the next Cabinet meeting on 23 February 2009.</p> <p>RESOLVED:</p> <p>That Councillor Bevan be appointed to serve in place of Councillor Haley on the HSP Better Places Partnership Board and the HSP Enterprise Board for the remainder of the 2009/10 municipal year.</p>	<p>HLDMS</p>
<p>CAB127.</p>	<p>EXEMPT MINUTES OF OTHER BODIES (Agenda Item 17)</p> <p>The minutes were the subject of a motion to exclude the press and public from the meeting as they contained exempt information likely to reveal the identity of an individual, and information relating to any individual.</p> <p>RESOLVED:</p> <p>That the exempt minutes of the Corporate Parenting Committee meeting held on 7 December 2009 be noted and any necessary action approved.</p>	

**MINUTES OF THE CABINET
TUESDAY, 26 JANUARY 2010**

The meeting ended at

CLAIRE KOBER
Chair

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Agenda item:

Cabinet		23 February 2010
<p>Report Title. The Council's Performance: December 2009 (Period 9) / Quarter 3 2009</p>		
<p>Report of The Chief Executive and Chief Financial Officer</p> <p>Signed :</p>		
<p>Contact Officer : Eve Pelekanos/ Margaret Gallagher- Policy and Performance Telephone 020 8489 2508/2971 Kevin Bartle – Corporate Finance Telephone 020 8489 3743</p>		
<p>Wards(s) affected: All</p>	<p>Report for: Key Decision</p>	
<p>1. Purpose of the report</p> <p>1.1. To report on an exception basis financial and performance information for the year to December 2009.</p> <p>1.2. To agree the budget virements in accordance with financial regulations.</p> <p>1.3. To provide an update on progress against current Council Plan actions for the year to the end of December 2009</p>		
<p>2. Introduction by Cabinet Member for Performance Management (Cllr Claire Kober)</p> <p>2.1. I am very pleased with the improvements highlighted in this report. We have the</p>		

fifth highest level of carbon reduction in London which puts us in a great position to achieve the 40% reduction agreed earlier this year. I am also delighted that Haringey's libraries are some of the best used libraries in the Country.

2.2. I am concerned about the rising levels of gun and knife crime highlighted in this report and we are working hard along with the Police to reduce this rate. We are also striving to continue to reduce the amount of families in temporary and emergency accommodation, significant progress has been made but the hard work must continue.

2.3. Adverse weather conditions and an increase in the number of Children and Families supported by the Council have put pressure on budgets. Nevertheless, the Children and Young Peoples Service have made significant improvements in the time taken for initial assessments and are focusing on meeting the targets for core assessments whilst ensuring that they are of a high standard we recognise that this is an area in which we must continue to improve.

Introduction by Cabinet Member for Resources (Cllr Bob Harris)

2.4. I draw attention to the finance section and to Appendix 2 of the report and note that the net overspend forecast at Period 9 has increased by £0.4m. This increase is as a result of the adverse weather affecting parking income and increasing highway's costs as well as further increases to looked after children. I urge Directors to continue to take action to contain pressures and am pleased to note that an embargo on discretionary spend and tight control of agency use has been implemented.

3. State links with Council Plan Priorities and actions and /or other Strategies:

3.1. This report sets out performance against a number of indicators that measure progress against the Council priorities and the Local Area Agreement targets.

3.2. As this is a quarterly report it provides an update on progress against Council Plan actions and key projects under the five Council priorities.

4. Recommendations

4.1. To note the report and the progress being made against Council's priorities.

4.2. To agree the budget changes (virements) set out in Appendix 2.

5. Reason for recommendations

5.1. Proposed budget changes (virements) are set out in Appendix 2 for approval in accordance with financial regulations.

6. Summary (Performance)

- 6.1. Overall performance on the monthly basket of indicators shows that of the 76 indicators, 62% are on or close to target and 30% not currently achieving target (For the remaining 6 indicators (8%) data or targets are unavailable therefore status cannot be allocated at this time).
- 6.2. Paragraph 15 of this report provides a summary of performance for the year to December 2009.
- 6.3. Council Plan update summary: Directorates are asked to provide an update every quarter of progress against actions in their Directorate Plans that form the 2009-10 Council Plan. Of 154 actions in the Council Plan, 35 are now reported as complete and 104 are on target. Minor issues are reported for 15 actions. No major issues have been reported for this quarter. Details of key achievements and issues reported are contained in Appendix 3.

7. Chief Financial Officer Comments

- 7.1. The overall general fund revenue budget, based on the December position shows a small increase in the forecast over spend of £0.4m to £2.1m above budget. This is largely due to further increased client numbers in the Children and Young People's Service (CYPS) maintaining pressures against their budget. There are also additional costs arising in Urban Environment (UE) as a result of the adverse weather conditions. The budget pressures continue to be partially offset by compensatory savings within Non Service Revenue (NSR) and People & Organisational Development (POD). A spending freeze on non-essential discretionary items and a review of agency staff commitments is in place in the final quarter and this should reduce the net over spend by the year end.
- 7.2. The dedicated schools budget (DSB) in the Children & Young People's Service is projected to spend on target.
- 7.3. The net revenue projection with respect to the Housing Revenue Account (HRA) is to achieve an overall budget surplus of £1.2m as reported previously. This is £0.6m above the budgeted figure. The main reason for this is the result of energy price reductions and an increased surplus on rental income.
- 7.4. The aggregate capital projected position for 2009/10 is an under spend of £18.7m (10%), an increase over last period of £7.8m mainly as a result of some variations on the Building Schools for the Future programme. The detailed reasons for this projected variation are outlined later in the report with the majority of the remainder of the under spends being within the Children & Young People's Service and Adults, Culture and Community Services.

8. Head of Legal Services Comments

- 8.1. There are no specific legal implications in this report, but there is likely to be a need for legal advice in future on certain of the specific projects mentioned.

9. Equalities & Community Cohesion Comments

9.1. Equalities are a central thread throughout the Council's performance and many of the indicators have equalities implications. Equality impact is considered alongside performance by services.

9.2. This report provides an update on progress with projects and activities in the Council Plan, many of which have an impact on different sections of our community. Successful delivery of these projects will improve the services we provide to all sections of our community.

10. Consultation

10.1. Throughout the year the report will show the results of consultation with residents, service users and staff.

11. Use of appendices /Tables and photographs

11.1. **Appendix 1: Exception reports** for areas of under performance as at December, shows in detail indicators where targets are not being met along with an explanation of the performance, current activities, and best practice.

11.2. **Appendix 2: Financial tables** shows the aggregate projected positions for revenue and capital, proposed budget changes (virements) for approval in accordance with financial regulations, and the Red, Amber Green (RAG) status of planned savings and planned investments.

11.3. **Appendix 3 Council Plan Update** on Business Actions

11.4. The full scorecard can be accessed at:

http://www.haringey.gov.uk/index/council/performance_and_finance/council_inspectio ns/performance-reports.htm

12. Local Government (Access to Information) Act 1985

12.1. Budget management papers

12.2. Service PI returns including unit cost data

13. Background

13.1 This report details an update on the Council's performance against agreed targets for 2009/10. Financial and performance information is based on the financial monitoring reports prepared for the budget and performance review meetings for period 9.

13.2 The full scorecard details performance against monthly reported indicators all linked to the Council's priorities:

- A Greener Haringey

- A Better Haringey
- A Thriving Haringey
- A Caring Haringey
- Driving change, improving quality

13.3 Six indicators are shown in the full scorecard as proxy measures of quality and improvement for safeguarding children. These are reported on the scorecard under the 'Better Haringey' priority. They are also included in the service dashboard and reported through the various channels in accordance with the council's performance management framework.

13.4 A significant number of the new national indicators lend themselves to quarterly or annual monitoring rather than monthly. Those where quarterly values are available are included in this report.

14. Performance Overview

14.1 The table below shows overall progress against the monthly basket of indicators.

Table 1.		
Progress against the indicators reported monthly	Latest status based on YTD December 2009	
Number of indicators that are on target	35	Green
Number of indicators that are just off target	12	Amber
Number of indicators that are off target	23	Red
Number of indicators where data not yet available/no target set	6	

14.2 The table above shows a fairly positive picture in terms of achievement against targets set. In addition, an analysis of performance comparing figures as at December '09 with figures from December '08 showed that where a like for like comparison could be made, for 57% of indicators performance has improved.

14.3 Good progress is being made against our current Local Area Agreement. Of the 35 designated improvement targets where data is available to assess progress (19 indicators) 63% (12 indicators) are on track to achieve targets for 2009/10. A number of the remaining indicators, whilst not currently achieving target are showing improving trends. In addition 5 of the 10 attainment indicator targets that also form part of the LAA have achieved or were close to achieving target. For 4 of the 5 where targets were not achieved, performance has improved from 08 or been maintained.

14.4 Progress on the 13 stretch targets agreed for 2007 to 2010 is positive with ten on track to be achieved and three off target. Further detail on those where targets are not being met is provided in the exception reports.

15. Key Performance Messages

- 15.1 The following are performance highlights grouped by Council priority extracted from the full scorecard. Progress against Local Area Agreement (LAA) targets, particularly those where the Council is the lead agency, is highlighted.
- 15.2 Exception reports (Appendix 1) have been provided for the areas where targets are not currently being met.

A Greener Haringey

- 15.3 The latest data (2007) from DEFRA on CO2 emissions shows a 0.2 tonne reduction per 1000 population from 2005 to 2007 and overall a 37.7 tonne reduction from the baseline, the fifth highest reduction in London. This puts us on track to achieve our 7.4% reduction in 2009 and 11% reduction over the three years of the LAA. (NI186).
- 15.4 24.82% of household waste has been recycled in the year to December, short of our 32% target for 2009/10. (NI192).

A Better Haringey: Cleaner, Greener and Safer

- 15.5 There have been 369 violent crimes in the year to December against a target of 297 for that period, a 19.4% increase on the same period last year. This is an LAA improvement target with an aim to reduce serious violent crime by 4% in 2009/10 (NI15).
- 15.6 Gun crime remains significantly above target with 126 offences in the year so far, an increase of 48.2% on the same period last year but knife crime has reduced by 5.9%.
- 15.7 Children's initial assessments carried out in 7 days from referral have improved from 26% to 34.9% in December. This remains below the 53% target (NI 59).
- 15.8 The percentage of core assessments carried out in 35 working days of commencement was 45.4% in December, below the 63% target (NI 60). The lower percentage of both initials and core assessments in timescale is due to ensuring that the quality of assessments completed is to a high standard and clear the outstanding case load.
- 15.9 Repeat victimisation of domestic violence and the proportion of incidents that result in sanction detection are both bettering the agreed stretch targets.
- 15.10 Independent ENCAMS Tranche 2 results covering the period August to November confirm improvements in the cleanliness of highways. Cleanliness targets continue to be exceeded in all areas.

A Thriving Haringey

- 15.11 Interim results for Use of Public Libraries measuring the percentage of adults who have used public libraries in the last 12 months- 57.8% place Haringey as the best in London and in the top 1% of all Local Authorities in England. The

final assessment for this indicator using data collected between October '09 and October '10 will be released in December 2010.

- 15.12 There has been a significant improvement in the change in under-18 conceptions although the target in terms of percentage change has not yet been achieved. The rate per 1000 girls aged 15-17 at Quarter 3 2008 is 50.2 with 44 conceptions (compared to Q3 2007 which was 65.2 per 1000). The rolling quarterly average is now down to 56.8 per 1000 and shows 5.9 % decrease (compared to the 1998 base rate of 62.7 per 1000).
- 15.13 The NEET (16-18 year olds Not in Education, Training or Employment) in December is 288 or 6.7% of the cohort, bettering the 10.4% stretch target. The condition attached to this stretch target around the proportion of the cohort with a 'not known' status is also being met so it is anticipated that the full reward grant of just over £700k will be received for this improvement.
- 15.14 Sports and Leisure usage and Active Card Membership are both exceeding targets.
- 15.15 The Healthy Schools stretch target has been achieved, another stretch target where the reward grant will be payable in full.

A Caring Haringey

- 15.16 The percentage of vulnerable people achieving independent living and those supported to maintain independent living are both exceeding target and bettering the 08/09 London average (NI141 and NI142).
- 15.17 3,938 people are supported to live independently through social services as at December '09, well above the target and the London average (NI136).
- 15.18 For 89.5% of cases, social care packages following assessment were delivered in 4 weeks, a slight increase on previous reported performance but short of the 93% target (NI 133).
- 15.19 Delayed transfers of care from hospital reduced slightly at 14.5 per hundred thousand population in December. Performance in this area continues to be a challenge and although performance is an improvement on the same period last year it remains comparatively high and above the target of 9 (NI 131).
- 15.20 18% of carers receive needs assessment or review and a specific carer's service, exceeding target and good performance has been maintained on self-directed support for social care clients (NI130 and NI 135).

Driving change, improving quality

- 15.21 The number of households in temporary accommodation has continued to reduce and stands at 3,800 at the end of December. However the reduction rate has slowed for the past month and a half but challenging targets have been set to ensure we meet the 2,603 target by the end of 2010 (NI156). The financial risks are being closely monitored as part of the reduction project.
- 15.22 92.3% of council tax due has been received in the year to December against a target of 93.25%.

- 15.23 92.6% of invoices for goods and services were paid by the authority in 30 days, exceeding the 91% target set for 2009/10. However performance in 10 days dipped in December to 68% having exceeded the 75% target for the previous 3 months.
- 15.24 Unit costs for homecare, visits to libraries and visits to leisure centres are all on track to be achieved.
- 15.25 The average time taken to process new benefits claims and change events reduced to 30 days in December, a 15 day improvement from the high in September but still missing the 17 day target set for 2009/10.
- 15.26 Average relet times for local authority dwellings let in the financial year have reduced slightly to 50.4 days in December (44.4 days in the year to date) against a 2009/10 target of 27 days. The general needs average re-let time increased to 40.6 days in December and supported housing reduced to 79.9 days.
- 15.27 The number of working days lost to sickness improved slightly at 8.97 in the rolling year to December against a target of 8.5 days for 2009/10.
- 15.28 The timely handling of Stage 1 complaints improved to 96% in December and achieved green status for the second time this year. Stage 2 complaints remain 5% short of target with 80% dealt with in the 25 day timescale.
- 15.29 In December 91% of calls presented in the Call Centre were answered against a 90% target and performance improved to 64% within 30 seconds although still short of the 70% target.

16. Finance

- 16.1 The overall general fund revenue budget monitoring, based on the December position shows an increase in the service forecast overspend by £0.4m compared to last period. The factors behind this increase are set out in the following paragraphs but the highest pressure remains within CYPS. As highlighted last period, some compensatory savings are forecast from within the non service revenue budget which helps to reduce the overall net general fund outturn variance; £1m contribution from the general contingency, a £1.5m saving on the inflation budget plus a forecast saving of £0.6m on energy costs since the Council has moved onto the new energy contract. This gives an overall outturn figure of a net £2.1m above budget. Further measures to bring the budget back on line have been introduced and include a freeze on non-essential discretionary spend and a review of agency staff usage.
- 16.2 In Adults, Culture and Community Services the projected overspend remains at £0.5m as reported previously. The key pressure is still within Adult services where the impact of 34 additional clients during 2008/09 and a further 45 since April this year is creating a significant impact on budgets. There remains a shortfall in income budgets within Recreation services including under achieved income at Finsbury Park and a reduction in income at cemeteries and crematorium.

- 16.3 In the Children and Young People's Service the projected year end position has worsened slightly and now stands at an over spend of £3.7m. The main area for over spend remains looked after children (LAC) which, despite the additional resources allocated during the 2009/10 budget process, is under pressure to operate within the agreed resource. Progress has been made in implementing a range of actions targeted at reducing the cost pressures in this area however, these have been offset by the effect of the continued increase in numbers of 16-17 year olds arising from the Southwark Judgement. The past month has seen a further increase of 19 children being placed into care, and of these, 7 relate to clients aged 16+. Since the beginning of the financial year the numbers of LAC has increased by 41 which is also putting significant pressure on the legal budget, contributing to the forecast over spend. The Director continues to focus management activity on reducing expenditure in LAC and agreement has been reached to direct under spent DSG resource to fund some of the safeguarding costs.
- 16.4 The Urban Environment directorate is forecasting a year end overspend of £0.8m. Although efficiencies have been identified since last month the overall forecast has deteriorated due to two main factors. First, the severe weather conditions have resulted in increased spend mainly related to gritting as well as reduced income from parking. Second, the provision of assured short hold tenancies has been higher than originally budgeted for and, although this is assisting in reducing temporary accommodation, it is a cost pressure that is difficult to contain at this time.
- 16.5 The project to reduce emergency accommodation, which had additional resources of £2.2m agreed by Cabinet in July 2009, is delivering a reduction in numbers but not at the pace required (see 15.21). The strategy in the final quarter is moving to one of cost reduction and includes actions such as negotiating new rents at local housing allowance rates with all the major landlords to ensure any budget impact after 1 April 2010 from the new subsidy regime is minimised. The financial risks are also highlighted in the recent budget reports.
- 16.6 The HRA budget projection is showing a surplus of £0.6m above the budgeted figure; the key drivers are reduced energy costs and an increased surplus on rent income.
- 16.7 Corporate Resources have this period reduced the forecast year end position to £0.3m over budget. The main pressure remains under achievement of income within the commercial portfolio as reported previously, plus the impact of the recession which is creating higher case loads particularly within Benefits & Local Taxation. These pressures will in part be offset by cost savings in other areas of the Directorate and work continues to identify measures to bring this figure down further by the year-end.

- 16.8 Policy, Performance, Partnerships & Communications (PPP&C) continue to forecast a balanced outturn position and People & Organisational Development (POD) are forecasting a small under spend of £0.1m largely due to delayed recruitment and redesigning one of the corporate development programmes. The overall general fund revenue forecast in Appendix 2 also assumes that the targeted efficiencies within the Haringey Forward programme are achieved.
- 16.9 Non-service revenue (NSR), which largely consists of budgets for levies and contingencies, is still forecasting a year end under spend of £3.1m. This is due to the lower than budgeted pay award, unallocated contingency and projected savings on energy costs following the move to a new contract in October. The pressure on budgets within Alexandra Palace Park and Trust continues and, although a request has been made to restrict discretionary and non-essential expenditure, the year end position reported to the Board on 12 January 2010 increases the deficit by a further £0.123m to £2.29m. The underlying driver remains the impact of the adverse market conditions on income.
- 16.10 The RAG status of agreed 2009/10 revenue savings and investments is shown in Appendix 2 and remain as per period 8 with the majority of the 'red' classified savings within Urban Environment caused by delays in revising street cleansing contracts and pressures on realising trade waste income benefits; the balance in Corporate Resources relates to planned increased commercial income within the Property Services business unit which is under achieving.

Treasury Management

- 16.11 The Treasury Management Strategy Statement (TMSS) and Investment Strategy 2010/11 to 2012/13 and the Treasury Management 3rd Quarter Performance update for the period ended 31 December 2009 was considered by the General Purposes Committee on 12 January 2010. In accordance with changes set out in the Revised CIPFA Code of Practice on Treasury Management 2009, the TMSS has been scrutinised by the Audit Committee prior to its approval by the Council which is due on 22 February 2010. The adoption by the Council of the Revised CIPFA Code of Practice on Treasury Management 2009 will also necessitate changes to the Council's Constitution which will be approved by the Constitution Review Working Group and recommended to the full Council for adoption.
- 16.12 The Council continues to adopt a restricted lending list to those UK institutions covered by the government's Credit Guarantee Scheme (CGS), the government's Debt Management Office and approved AAA rated Money Market Funds. Existing Treasury Management practices continue to concentrate on the security of the Council's investments and this impacts, along with the current bank base rate, on returns. Investment income has a projected outturn of £1.3m this financial year. In terms of recovery of Icelandic deposits, an improved position has been reported by the Heritable Bank (UK) administrators and their

base case return has been increased from 80p to 85p. This equates to an additional £1m for Haringey.

Capital

- 16.13 The aggregate capital projected position in 2009/10 is as shown in Appendix 2 and is projected to underspend by £18.7m which equates to 10% of the approved budget and has increased by £7.8m since last period. The explanations for this variance are set out by Directorate in the following paragraphs. The main variation this month is in respect of Building Schools for the Future (BSF).
- 16.14 There has been a small increase in the forecast year end under spend within Adults, Culture and Community Services to £3.7m due to delays in receiving confirmation of planned external investment. The key projects showing under spends remain as follows. The sale of land adjacent to Muswell Hill Library has been deferred until 2010/11 impacting on the proposed capital spend; feasibility work is still taking place on the Enfield cemetery project which pushes the majority of spend into next financial year; external grant funding for the tennis court refurbishment has yet to be confirmed again delaying start on the scheme and planned investment in the Sport and Leisure programme has been deferred until 2010/11 in order to lever in additional external funding for a more comprehensive investment package.
- 16.15 The Director of Urban Environment is now forecasting an under spend of £1.8m, a slight increase over the last period. An under spend is still forecast against the re-provision of the Hornsey recycling centre (£0.3m) although the under spend has reduced from last period as the land has now been acquired. Investment on developing the new site at Marsh Lane (£0.8m) remains behind the original plans as do a number of small schemes funded by GAF; all will be fully spent although not in this financial year. The HRA capital programme overall is now only forecasting a small over spend of £0.2m mainly due to high volumes of work relating to boiler replacements. Expenditure of £0.5m in this financial year on essential fire protection works following recent fires in tower blocks will be recommended to Cabinet for approval to be funded from reserves. Further work will be required in 2010/11 although the final sum has yet to be agreed.
- 16.16 Corporate Resources is showing a forecast under spend of £1.4m. This is a combination of under spends across a range of property projects and IT. Sound business cases are required before IT projects are committed and the progress on these may impact on the year end position.
- 16.17 The 2009/10 BSF planned expenditure is now showing a year-end under spend of £11.4m, compared to the previously reported under spend of £5.9m. The additional under spend is made up of the newly reported £3.9m under spend for the ICT MSP contract with the supplier reflecting changes in the timing of the move from interim to full service to better meet schools' current operational

needs; £1.0m projected under spend related to construction site delays and £0.8m under spend relating to professional fees for Furniture, Fittings and Equipment being later than planned. The projected under spend on project and programme contingency reported previously remains and will be committed in due course. It should be noted that the BSF Programme is currently projected to be completed within its agreed whole life budget totals. The projected under spend in 2009/10 relates to revised spending profiles and is not expected to materially affect final project delivery dates for individual schools. The non-BSF CYPS capital programme is forecast to under spend by £0.7m largely caused by slippage on the Early Years Quality and Access project (£0.4m) and Coleridge school expansion (£0.23m).

16.18 A significant proportion of the 2009/10 capital programme is funded by the generation of capital receipts from the Council's disposal programme. The target level of receipts assumed for this financial year is £9.1m. The latest forecast of in year receipts as at period 9 have again been revised slightly upwards to £4.55m compared to £4.46m last month, an increase of £90k. The increase is mainly in respect of usable right to buy receipts which have picked up slightly compared to the early part of the year.

16.19 The overall shortfall is mainly as a result of very difficult property market conditions currently prevailing and impacting on valuations and hence the deferral of some disposals into later years. Measures to mitigate the shortfall have been previously reported and include the use of DCSF non-ring fenced capital funding of £2.283m (which will be repaid to CYPS for schools use in 2012/13), some genuine under spend now emerging against capital receipts projects and utilising any flexibility within the capital financing reserve towards meeting the projected shortfall.

Virements.

16.20 Proposed budget changes (virements) are set out in Appendix 2 for approval in accordance with financial regulations.

Appendix 1: Exception Report

Table of contents	Page No.
A Better Haringey - Exceptions	3
No. of Serious Youth Violence - YTD	3
No. of recorded most serious violent crimes	4
Percentage of initial assessments for children's social care carried out within 7 working days of referral.....	5
Percentage of core assessments for children's social care that were carried out within 35 working days of their commencement	6
Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption	8
Child Protection Plans lasting 2 years or more.....	9
Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time	11
Percentage of child protection cases which were reviewed within required timescales	12
Percentage of referrals to children's social care going on to initial assessment.....	13
A Thriving Haringey - Exceptions	14
Number of people on incapacity benefits helped into sustained work (2007 -2010 stretch target).14	
Number of lone parents in the worst wards helped into sustained work. (2007-2010 stretch target)	16
Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	16
Number of drug users recorded as being in effective treatment against 2007/08 baseline.	17
Percentage change in under-18 conceptions (per 1000 girls aged 15-17 as compared with the 1998 baseline).....	19
A Caring Haringey - Exceptions	20
Improved living conditions for vulnerable people ii) Number of older people permanently admitted into residential and nursing care - YTD (2007 -2010 stretch target).....	20
Delayed transfers of care	21
A Greener Haringey - Exceptions	22
Residual household waste per household.....	22
Percentage of household waste sent for reuse, recycling and composting (2007-2010 stretch target).....	24
Driving change, improving quality - Exceptions	27
% of council taxes due for the financial year which were received in year by the authority	27
% of non-domestic rates due for the financial year which were received in year by the authority. .28	
The no. of working days/shifts lost due to sickness absence per FTE employee Rolling Year.COUNCIL	29
Call centre telephone answering in 30 seconds - of calls presented (all call centre calls)	30
Call Centre calls answered as a % of calls presented.....	31
Reduction of long term (over 211 days) Sundry Debt owed to the council.....	32
% of Stage 2 public complaints dealt within target (25 day) timescale. Council wide.....	32
% of Members' Enquiries dealt with in target time. Council wide.....	34

Average relet times for local authority dwellings let in the financial year (calendar days)35

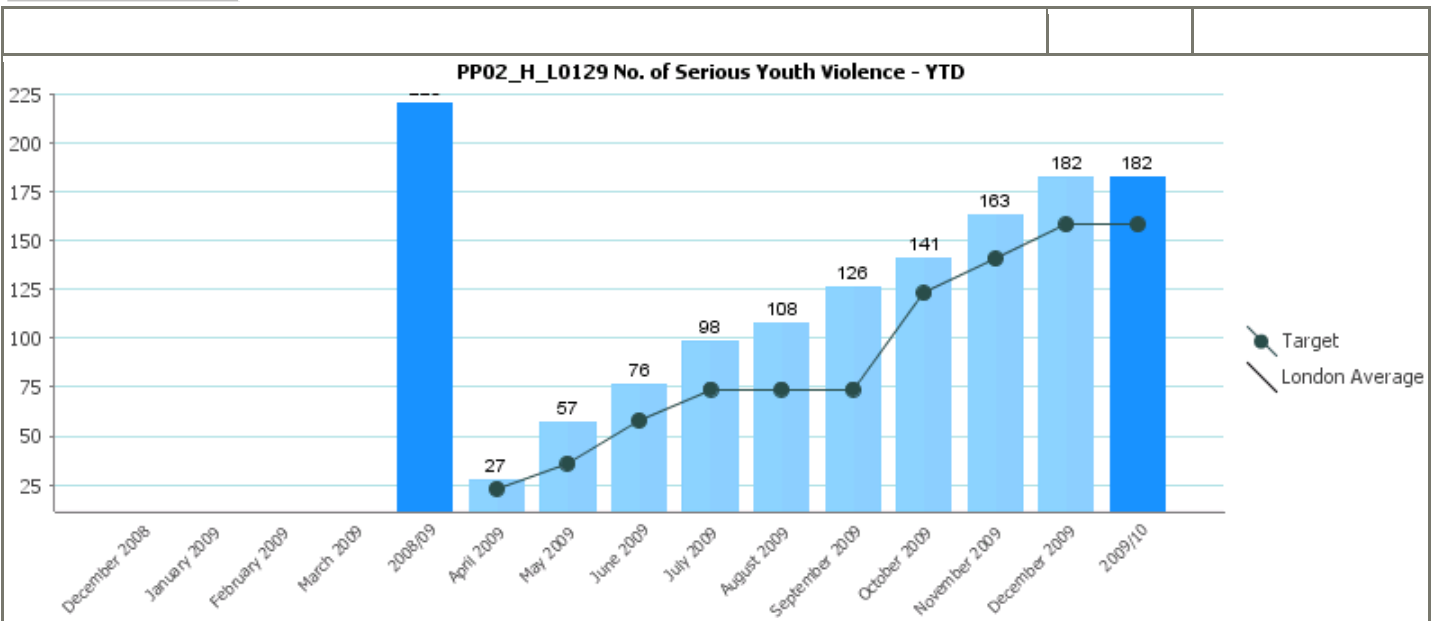
Avoidable contact: the proportion of customer contact that is of low or no value to the customer.
Council wide.....36

Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)
.....37

A Better Haringey

L0129	No. of Serious Youth Violence - YTD		
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	Value	Target	Status
November 2009	163	141	●
December 2009	182	158	●
2009/10	182	158	●



Comment

See most serious violence update - serious youth violence is directly affected by most serious violence.

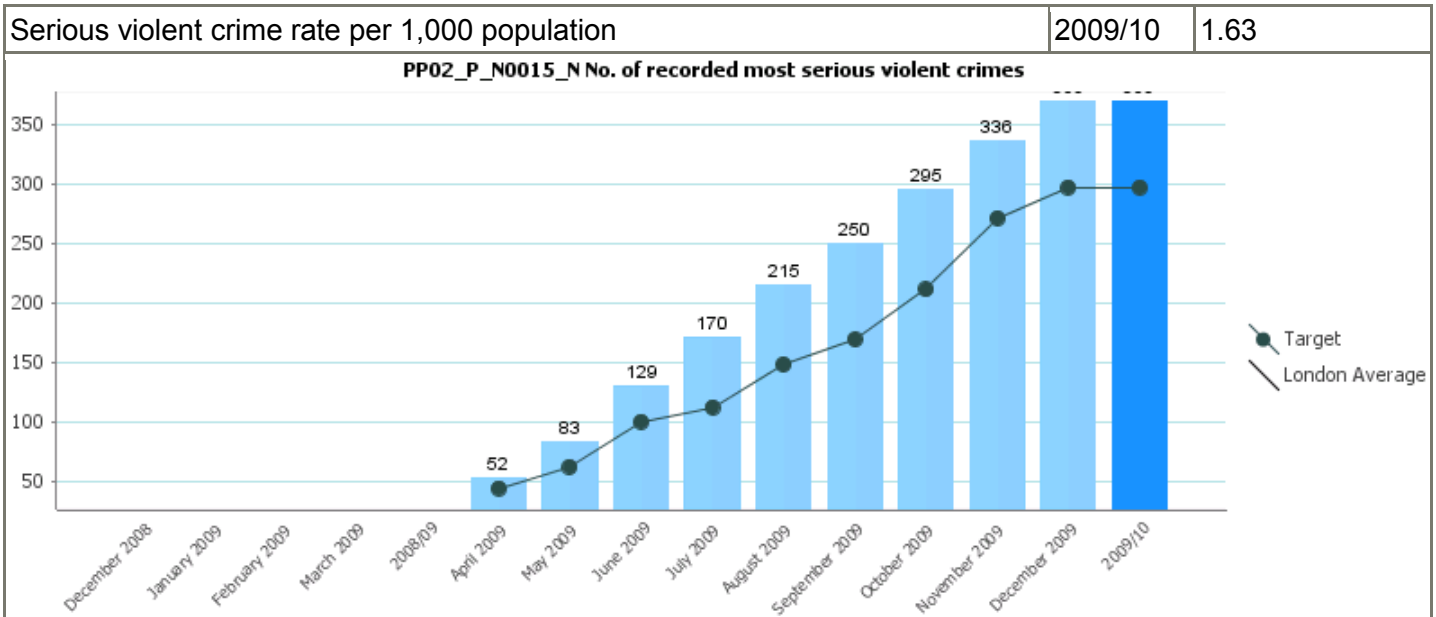
NATIONAL INDICATOR 15 N	No. of recorded most serious violent crimes
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Rationale

Serious violent crime is defined as the following:

Attempted Murder; Wounding or other act endangering life, and Grievous Bodily Harm without intent, (Including racially and religiously aggravated); Causing Death by Dangerous Driving, Causing death by Careless Driving when under the influence of drink or drugs, and Causing Death by Careless or Inconsiderate Driving; Causing Death by Aggravated Vehicle Taking.

	Value	Target	Status
November 2009	336	271	●
December 2009	369	297	●
2009/10	369	297	●



Comment

The work to address serious violence is on-going. The projects funded as part of the TKAP are underway:

- the police are providing additional operations through the robbery Q Cars Team. This rapid response team have a good knowledge of individuals involved in street crime and violent offences and are able to provide both a preventative and enforcement function.
- the Gang Intervention Project (Big Brovaz) a community project engaging gang members in mediation and signposting them to education, employment and training opportunities has started and the project managers are working closely with the Gang Action Group
- the Targeted Youth Inclusion Programme are in the process of recruiting a specialist sessional worker to respond to referrals from the Gang Action Group.

Partners from Haringey and Enfield are working together as part of the Gang Action Group. This work will continue throughout 2010/11.

An increase of 20.6% increase on the number of recorded offences during the same period last year. Although this performance continues to be a key concern for the Partnership it is an improvement from August 2009 when the increase was at its peak 45.3%.

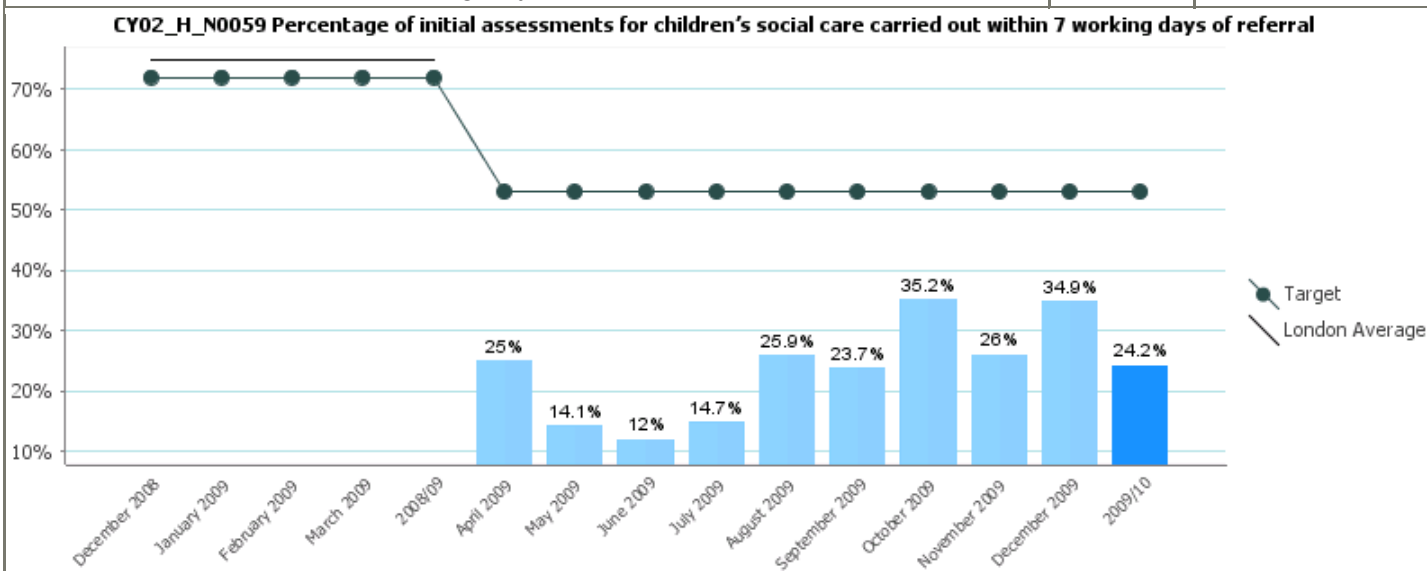
NATIONAL INDICATOR 59	Percentage of initial assessments for children’s social care carried out within 7 working days of referral
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Rationale

The number of initial assessments completed in the period between 1 April and 31 March, within seven working days of referral, as a percentage of the number of initial assessments completed in the period between 1 April and 31 March.

		London Boroughs - Average		
2008/09		78.8%		
	Value	Target	Status	
November 2009	26%	53%	●	
December 2009	34.9%	53%	●	
2009/10	24.2%	53%	●	

The overall of initial assessments completed in the period between 1 April and 31 March	2009/10	1409
The number of initial assessments completed, in the period between 1 April and 31 March, within seven working days of referral	2009/10	341



Comment

Explanation of Current Performance

The low percentage of initial assessments completed in timescale is a result of a number of issues including an increased focus on ensuring that the quality of assessments being completed is to a high standard and the completion of a number of out of timescale, outstanding assessments. We anticipate that performance will be poor as we continue the work to deal with all outstanding work in the service. We expect that thereafter a more accurate measure of future performance will be arrived at – recent trends are beginning to show some cautious improvements. However progress is proving slower than anticipated and the declared target for the end of December may not be reached

Current Activities

There continues to be a high volume of cases referred to the service, which is overall 50% more than the previous two years. This, together with continued difficulties recruiting suitably qualified staff, has impacted on our performance. The group of newly qualified social workers (NQSW) are increasingly taking on a full caseload and the American recruits are now in the service and at the very early stages of picking up work after a comprehensive induction period. All managers are now in place and the management team is very

stable - however all but 2 remain agency staff so there remains a need to create a permanent management structure.

Best Practice

A thresholds document is in place which is helping to clarify and enable consistency in what should be referred to the service for assessment. Work is continuing on improving links with the CAF coordinator to ensure that appropriate cases are going through the CAF process rather than First Response, and there are now 3 times a week meetings with the Police and Health colleagues to ensure a more holistic initial response to referrals. We are creating a dedicated Screening Team to ensure a consistency of response and currently the Team Manager and Senior Practitioner are in place. Combined, these measures will improve our performance in assessments.

Recent audits undertaken by an independent Social Worker and from the 165 audits conducted by senior managers since November show that there has been an improvement in the quality of assessments undertaken with appropriate outcomes and recommendations.

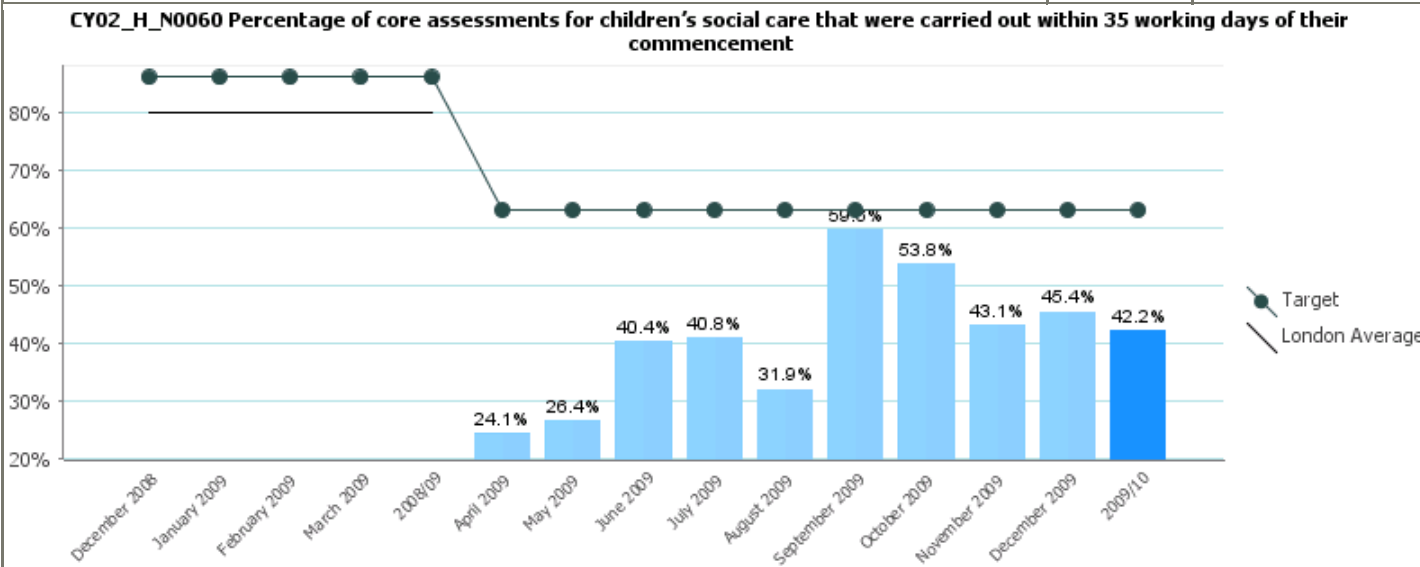
NATIONAL INDICATOR 60	Percentage of core assessments for children’s social care that were carried out within 35 working days of their commencement
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Rationale

This indicator measures the percentage of core assessments which were completed within 35 working days.

		London Boroughs - Average	
2008/09		81.6%	
	Value	Target	Status
November 2009	43.1%	63%	●
December 2009	45.4%	63%	●
2009/10	42.2%	63%	●

The total number of core assessments completed of children receiving core assessments in the year	2009/10	599
Of the number of core assessments in the denominator, the number that had been completed within 35 working days of their commencement	2009/10	253



Comment

Explanation of Current Performance

The low percentage of core assessments completed in timescale is a result of a number of issues including

an increased focus on ensuring that the quality of assessments being completed is to a high standard and the completion of a number of out of timescale, outstanding assessments. We anticipate that performance will be poor as we continue the work to deal with all outstanding work in the service. We expect that thereafter a more accurate measure of future performance will be arrived at – recent trends are beginning to show some cautious improvements. However progress is proving slower than anticipated and the declared target for the end of December may not be reached

Current Activities

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Best Practice

A thresholds document is in place which is helping to clarify and enable consistency in what should be referred to the service for assessment. Work is continuing on improving links with the CAF coordinator to ensure that appropriate cases are going through the CAF process rather than First Response, and there are now 3 times a week meetings with the Police and Health colleagues to ensure a more holistic initial response to referrals. We are creating a dedicated Screening Team to ensure a consistency of response and currently the Team Manager and Senior Practitioner are in place. Combined, these measures will improve our performance in assessments.

Recent audits undertaken by an independent Social Worker and from the 165 audits conducted by senior managers since November show that there has been an improvement in the quality of assessments undertaken with appropriate outcomes and recommendations.

NATIONAL INDICATOR 61	Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption
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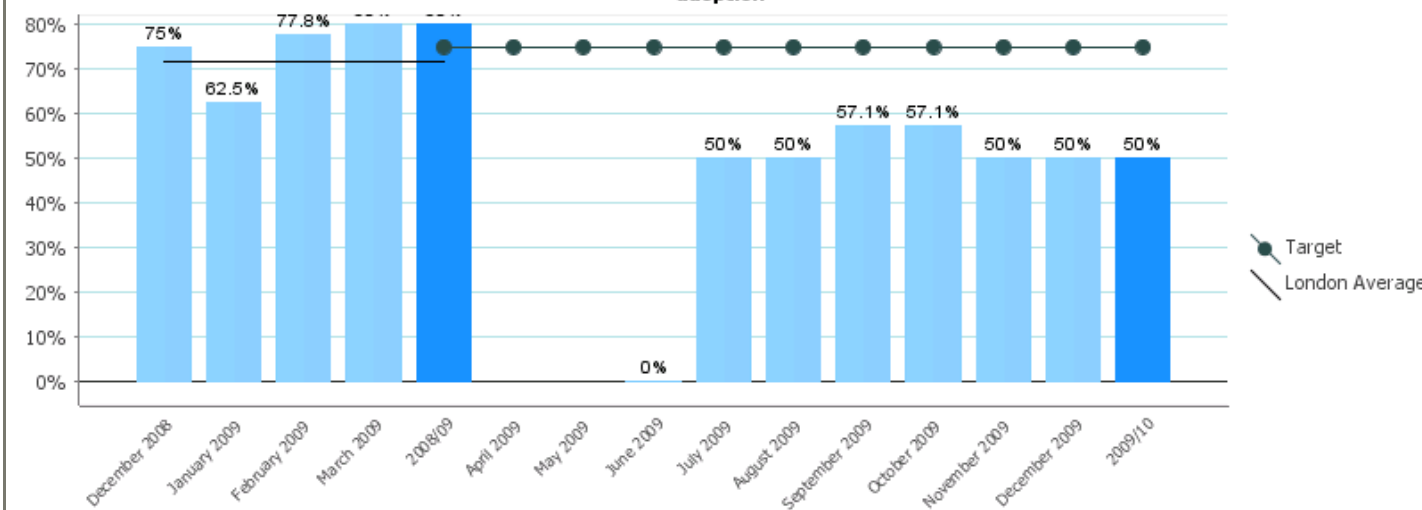
Rationale

The percentage of looked after children adopted during the year who were placed for adoption within 12 months of the decision that they should be placed for adoption, and who remained in that placement on adoption.

	London Boroughs - Average		
2008/09	73.1%		
	Value	Target	Status
November 2009	50%	75%	●
December 2009	50%	75%	●
2009/10	50%	75%	●

Number of children who ceased to be looked after during the year ending 31 March as a result of the granting of an adoption order (SSDA903 reason episode ceased codes E11 and E12)...	2009/10	10
Number of children included in the denominator who were placed for adoption (SSDA903 placement codes A3, A4, A5 and A6) within 12 months...	2009/10	5

CY02_H_N0061 Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption



Comment

Explanation of Current Performance

The numbers for this indicator are extremely low, and percentages should be interpreted with care. Two children were adopted this month, which means that so far this year, 10 children have been adopted, and 5 of those were placed for adoption within 12 months of the decision that adoption should be the plan. 5 children were not placed within 12 months. 4 of these were reported last month.

The 5th child falling outside the timescales is the 5th sibling in a troubled group of 6 from a family background of serious neglect, sexual and emotional abuse. Because of his background it was difficult to attract adopters. The initial plan to place him with his older brother had to be changed due to sexualised behaviour between the brothers. With new advertising it took 13 months to find a suitable family for him to be placed on his own.

Current Activities

Great efforts are being made to find families, and full use is being made of publicity - hard to place children are profiled in the press and at local and national adoption events. We work closely with colleagues in the

North London Adoption Consortium to achieve matches with adoptive families. Children cannot be advertised until a Placement Order is obtained, and this has caused delays in the past, but greater attention to timescales in the courts mean children are moving towards to Placement Orders at a faster rate than before. But there also seem to be more legal complexities in some of the cases we have had to deal with.

NATIONAL INDICATOR 64	Child Protection Plans lasting 2 years or more
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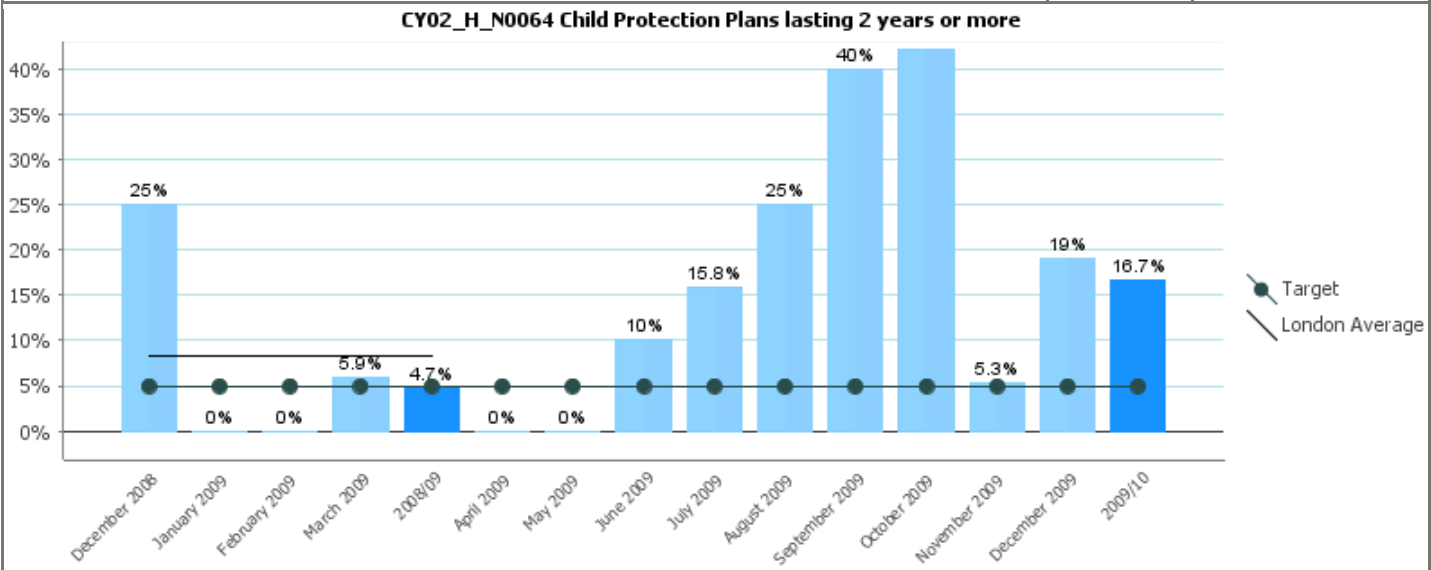
Rationale

The percentage of children ceasing to be the subject of a Child Protection Plan during the year ending 31 March, who had been the subject of a Child Protection Plan continuously for two years or longer.

	London Boroughs - Average		
2008/09	7.8%		
	Value	Target	Status
November 2009	5.3%	5%	●
December 2009	19%	5%	●
2009/10	16.7%	5%	●

The number of children ceasing to be the subject of a Child Protection Plan during the year ending 31 March. This may count a child more than once if they ceased to be the subject of a Child Protection Plan more than once during the year	2009/10	126
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Of the children in the denominator, the number who had been the subject of a Child Protection Plan continuously for two years or longer (i.e. for more than 729 calendar days including days of cessation)	2009/10	21
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Comment

Explanation of Current Performance

This is not an indicator which lends itself to monthly commentary. Changes need to be reviewed over at least a six month period. Analysis shows that 62% of children who stopped being subject to a plan moved into the care system.

Current Activities

The Child Protection Service will undertake further auditing of those children who have been subject to a child protection plan for 18 months or more (to anticipate the 2-year period) to ensure that work is progressing satisfactorily and there is no drift in casework.

Those children who are both in care and subject to a plan can be caught up in a court timetable not of our making, as the policy is to retain them in the child protection system until a care order is made.

We will investigate the children for whom child protection plans have ceased. Those who have moved into the care system should have progressed to a higher level of protection. There is a high percentage of children subject to a plan with a category of neglect: this is not something that lends itself to quick and sustained improvement.

Best Practice

Our target for the year is 5%. In the year 2008/09, we achieved 4.7%. The England average for this indicator for 2008/09 was 6%, for London it was 8%, and for our statistical neighbours it was 9.1%.

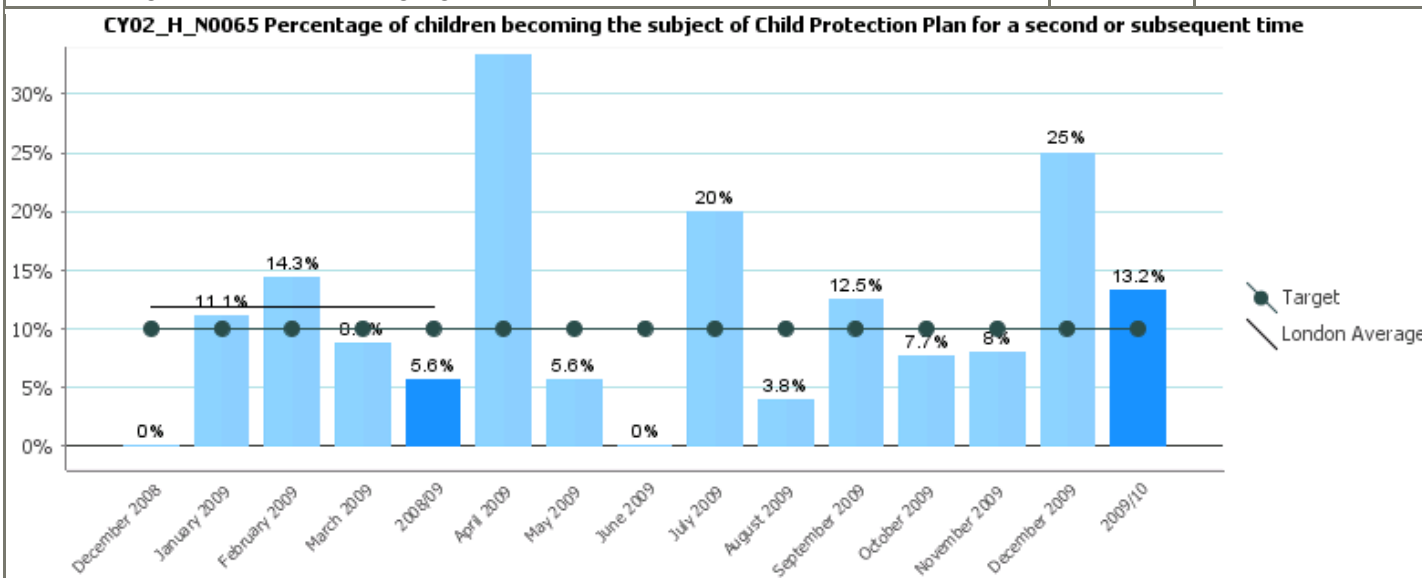
NATIONAL INDICATOR 65	Percentage of children becoming the subject of Child Protection Plan for a second or subsequent time
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Rationale

The percentage of children who became subject to a Child Protection Plan at any time during the year, who had previously been the subject of a Child Protection Plan, or on the Child Protection Register of that council, regardless of how long ago that was.

		London Boroughs - Average		
2008/09		11.7%		
	Value	Target	Status	
November 2009	8%	10%	✓	
December 2009	25%	10%	✗	
2009/10	13.2%	10%	✗	

The number of children who became subject to a Child Protection Plan at any time during the year. This is a count of each occasion in the year, and may count the same child more than once	December 2009	56
Of the children in the denominator, the number who had previously been the subject of a Child Protection Plan, or on the Child Protection Register of that council, regardless of how long ago that was	December 2009	14



Comment

As the numbers for this indicator are quite low, percentages will vary considerably on a monthly basis. In the year to date, 220 children have been made subject to a plan, and 29 of those had previously been subject to a plan.

The average for England for 2008/09 was 13%, for London it was 11%, and for our statistical neighbours it was 12%.

NATIONAL INDICATOR 67	Percentage of child protection cases which were reviewed within required timescales
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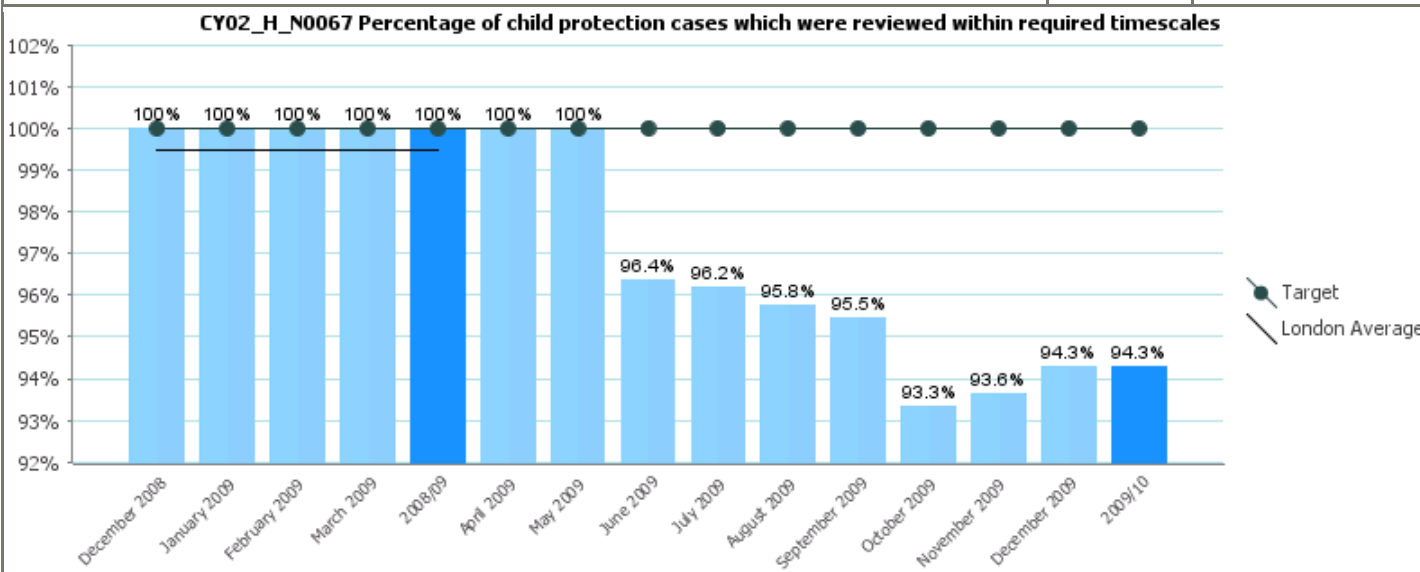
Rationale

This indicator is a proxy for the measurement of the effectiveness of the interventions provided to children with a Child Protection Plan.

Working Together to Safeguard Children guidance requires that the first child protection review should have been held within three months of the initial child protection conference and thereafter at intervals of no more than six months.

	London Boroughs - Average		
2008/09	99.7%		
	Value	Target	Status
November 2009	93.6%	100%	●
December 2009	94.3%	100%	●
2009/10	94.3%	100%	●

The number of children with a Child Protection Plan who have had a Plan continuously for at least the previous three months	2009/10	157
Of the children with a Child Protection Plan have had a Plan continuously for at least the previous three months and whose cases had been reviewed within the required timescales	2009/10	148



Comment

Explanation of Current Performance

9 CP reviews have been late in the year to date. All reviews have subsequently been held. No reviews were late in December.

Current Activities

The Child Protection Service has introduced a new system to ensure that more reviews are held within timescale. The continuing increase in the numbers of new children becoming subject to plans is putting some pressure onto the reviewing elements of the system.

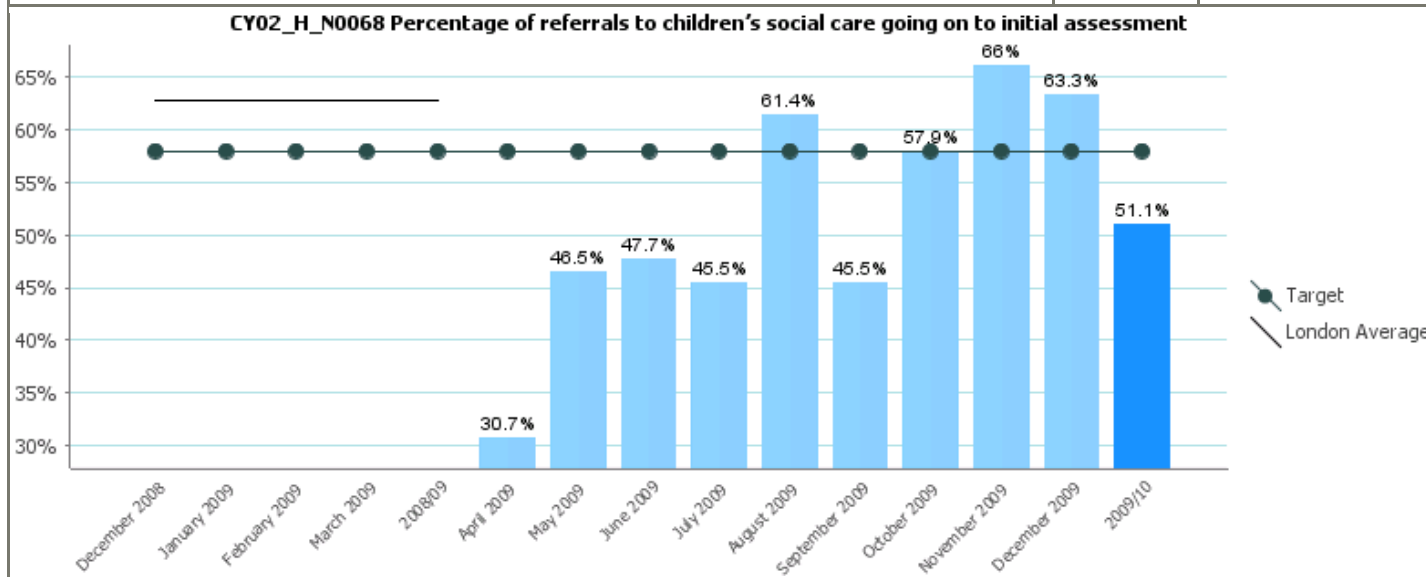
NATIONAL INDICATOR 68	Percentage of referrals to children's social care going on to initial assessment
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Rationale

This indicator is a proxy for several issues: the appropriateness of referrals coming into social care, which can show whether local agencies are working well together; and the thresholds which are being applied in children's social care at a local level.

		London Boroughs - Average	
2008/09		64.7%	
	Value	Target	Status
November 2009	66%	58%	●
December 2009	63.3%	58%	▲
2009/10	51.1%	58%	●

The number of children referred to children's social services departments during the year. If one child was the subject of more than one referral or assessment during the year, then each referral or assessment should be counted	December 2009	240
the number of children whose cases go on to initial assessments	December 2009	152



Comment




A thresholds document is in place which is helping to clarify and enable consistency in what should be referred to the service for assessment. Work is continuing on improving links with the CAF coordinator to ensure that appropriate cases are going through the CAF process rather than First Response, and there are now 3 times a week meetings with the Police and Health colleagues to ensure a more holistic initial response to referrals. We are creating a dedicated Screening Team to ensure a consistency of response and currently the Team Manager and Senior Practitioner are in place. Combined, these measures will improve our performance in assessments.

A Thriving Haringey

L0046(LAA Local)	Number of people on incapacity benefits helped into sustained work (2007 -2010 stretch target)
------------------	---

Rationale

Number of people who have been claiming an incapacity benefit for 6 months or more, helped by the London Borough of Haringey into sustained employment of at least 16 hours per week for 13 consecutive weeks or more

	Value	Status		
2008/09	9			
	Value	Target	Status	Short Trend
2009/10	7	97		

Comment

Explanation of current performance

Achieving this stretch target remains a significant challenge due to the barriers to employment that these people face. An unsuccessful attempt was made to renegotiate this target with Communities and Local Government. However, clarification around the conditions in this stretch target agreement has been provided by the Government Office for London, which means that Haringey Guarantee residents can be referred to Reed in Partnership to receive additional support from Pathways to Work. Despite this positive development, which will help to improve performance, the risk of not meeting the target remains very much on the upside.

Current Activities

The Haringey Guarantee is the main vehicle for delivering this stretch target. Under the Haringey Guarantee there is specific support available for Incapacity Benefit claimants, including a Condition Management Programme (CMP) delivered by NHS Haringey. The CMP will support people affected by a mental or physical disability or long-term illness, and who wish to return to work. They will be assessed and a package of clinical interventions from a holistic range of support within the NHS will be agreed. This can include:

- information on understanding and managing the health condition better, particularly in a working context
- support to reduce unnecessary fears about health and work, and to enable the customer to feel more confident and better able to cope with returning to work
- the chance for customers who return to work to be more 'expert' in managing their health condition and more confident in negotiating adjustments where needed with their employer.

The general support from the Haringey Guarantee is also available to incapacity related benefit claimants including skills training and work placements.

Haringey Guarantee advisers are also now operating and taking referrals from Job Centre Plus, as well as a number of GP surgeries across the borough. A SLA with Reed in Partnership, the Pathways to Work provider, has been agreed, which will help to increase the support available to this client group.

Best Practice

We are aware of the following boroughs that have a similar stretch target

- Bromley
- Hackney
- Islington

Islington failed to achieve their target, which ended in March 2009. Bromley's target ends in March 2010 and they are unlikely to achieve this.

Emerging Risk

The recession, which has seen claimant count unemployment in Haringey increase by 40% since November 2008, will make it even more challenging to support our residents into sustained employment.

Performance discussion date:




UE DMT - 12 January 2010

Equality Impact

The challenge in relation to meeting this target means that less people with a health condition claiming incapacity related benefits will be supported into employment than expected. However, due to the SLA with Reed the package of support available to the client group will be more comprehensive to recognise their greater need.

L0047a LAA Local	Number of lone parents in the worst wards helped into sustained work. (2007-2010 stretch target)
------------------	---

Rationale

	Value	Status		
2008/09	20			
	Value	Target	Status	Short Trend
2009/10	18	32		

Comment**Explanation of current performance**

Delivery was limited in quarter 1 and 2 due to the re-commissioning of the Haringey Guarantee. The commissioned set of employment and skills provider are now all delivering, which has resulted in improved performance in quarter 3 and we expect further improvement in quarter 4. Although the quarter 3 target has not been achieved it should be noted that 60% threshold upon which reward grant is payable has been met.

Current Activities:

The Haringey Guarantee is the main vehicle for delivering this target with a range. Under the Guarantee there is a range of provision available to participants including: basic skills (numeracy and literacy); vocational training (social care, security and fashion); work placements; and a Condition Management Programme (for people with a health condition or disability).

Best Practice: (about what we are doing and what is happening in other boroughs)

Similar programmes are delivered across the Upper Lee Valley with Jobsnet in Enfield and Worknet in Waltham Forest. All three programmes (Haringey Guarantee, Jobsnet and Worknet) came together from April 2008 to collaboratively deliver the North London Pledge - a LDA funded sub-regional employment and skills programme.

Emerging Risk:

The recession, which has seen claimant count unemployment in Haringey increase by 40% since November 2008, will make it even more challenging to support our residents into sustained employment.

Performance discussion date:

UE DMT - 12 January 2010




Equality Impact:

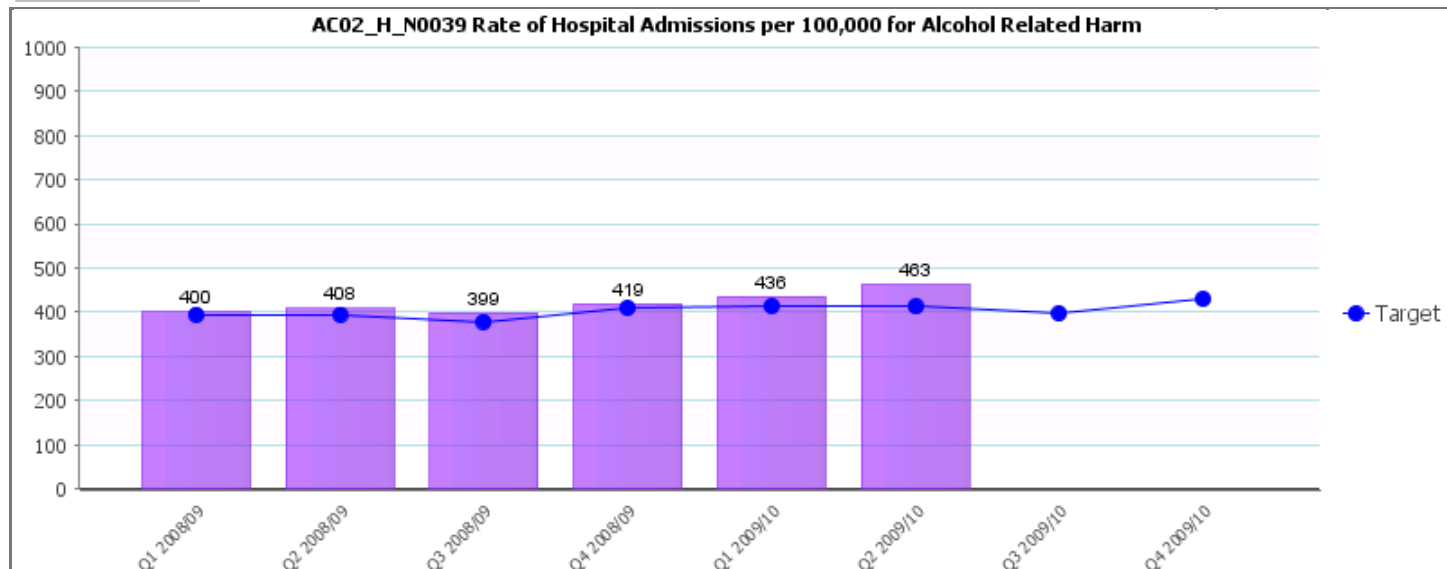
There is a heightened risk that that less lone parents will be supported into employment through the Haringey Guarantee than expected. However, this will not reduce the focus on supporting lone parents into employment.

NATIONAL INDICATOR 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm
----------------------------------	---

Rationale

This indicator measures the rate of alcohol related admissions using Hospital Episode Statistics.

	Value	Status	London Boroughs - Average	
2008/09	1626		375	
	Value	Target	Status	Short Trend
2009/10	899	827		



Comment

The latest provisional figures from North West Public Health Observatory are available for Q1 in 2009 financial year (Published in December 09 and available from: <http://www.nwph.net/alcohol/lape/download.htm>). Figures for Q2 are not yet available from the NWPPO but the local estimate derived from PCT SUS data for the Q2 09-10 showed admissions at 463 per 100,000. Both figures are higher than any quarter in 2008/09 and unless there is a significant reduction in admissions it is unlikely that the target is met.

It should be noted however that outcomes from the new investment and the local actions are likely to be seen long term as a large number of admissions are a result of long term drinking. This target also includes partially attributed conditions like falls and hypertensive diseases that can be linked to alcohol but may have other causes.

There is £100k new investment from the Area Based Grant for 2009/10 and further £60k from the Primary Care Trust. The Drug and Alcohol Action Team was also successful in the application for the migrant impact funds (MIF) and have set up a steering group to both research and set in place a strategy to deal with street drinking with a particular focus on migrants.

Local analysis has shown that the main causes for alcohol related hospital admissions are mental and behavioural disorders and cardiovascular disease. Accordingly we have put the following in place:

- Extension of alcohol brief interventions at A&E and on the wards of North Middlesex Hospital
- Commissioning of new detoxification places for people with alcohol related complex needs
- Commissioning of new peripatetic detox nurse
- Enhancement of an existing service (COSMIC) meeting the needs of children and families affected by substance misuse
- Following a detailed hospital admissions analysis a targeted social marketing campaign will be implemented
- NHS Haringey are looking at the possibilities for introducing a directed enhanced service (DES) to screen for alcohol use by GPs
- NHS Haringey is completing an Alcohol Needs Assessment which will inform any further commissioning

**NATIONAL INDICATOR
40**

Number of drug users recorded as being in effective treatment against

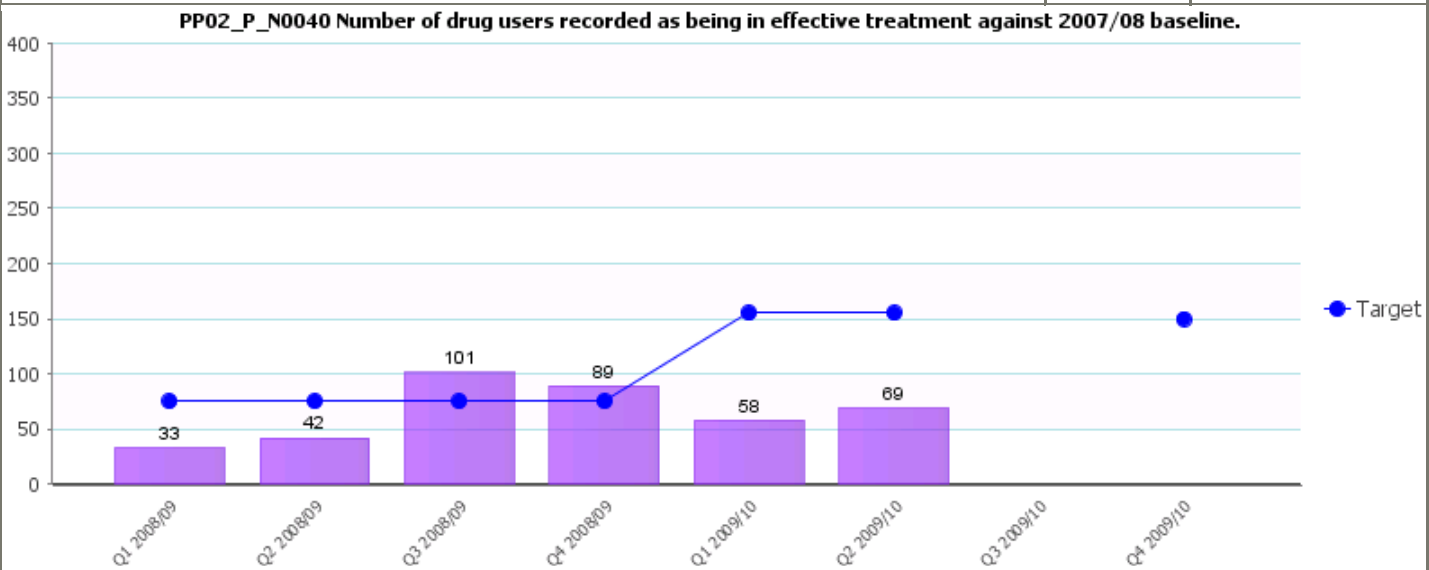
2007/08 baseline.

Rationale

This indicator shows the change in the total number of drug users, using crack and/or opiates recorded as being in effective treatment, when compared with the number of drug users using crack and/or opiates recorded as being in effective treatment in the baseline year of 2007/8.

	Value	Status	London Boroughs - Average	
2008/09	89	✓	61	
	Value	Target	Status	Short Trend
2009/10	69	155	⛔	↓

Number of drug users recorded as being in effective treatment - rolling year figure	Q2 2009/10	1002
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Comment

This figure relates to the 12 month rolling period where data is available, Sept 08-Aug 09 (as per the target definition there is a three month delay as we need to establish whether the clients in the cohort remain in treatment for 3 months).

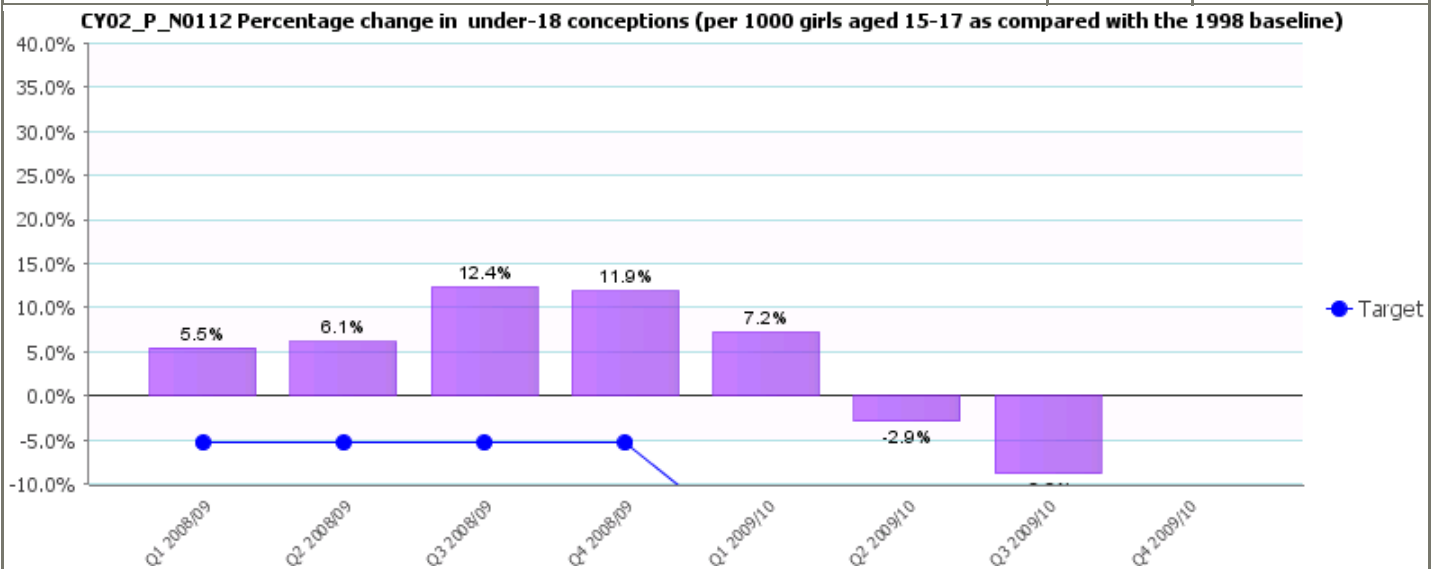
NATIONAL INDICATOR 112	Percentage change in under-18 conceptions (per 1000 girls aged 15-17 as compared with the 1998 baseline)
-------------------------------	---

Rationale

The change in the rate of under-18 conceptions per 1,000 girls aged 15-17 years resident in the area for the current calendar year, as compared with the 1998 baseline rate, shown as a percentage of the 1998 rate.

	Value			
2008/09	11.9%			
	Value	Target	Status	Short Trend
2009/10	-8.8%	-18.1%	●	↑

Under 18 conception rate per 1000 (rolling 4 quarters)	Q3 2009/10	56.8
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Comment

This covers the rolling quarterly period Oct 2007-Sept 2008 (44 actual number of conceptions for July - Sept 2008, 196 actual numbers for the rolling year)

The rolling year rate stands at 56.8 per 1000 to Sept 2008. The 3rd quarter rate reduced to 50.2 per 1000 (44 actual conceptions), with a rolling figure of 56.8 per 1000. There has been a steady decrease of the rolling year figure for each of the last 4 quarters. Last September reported 70.0 per 1000, so there has been a significant improvement in the past year.

The last 4 quarters of actual conception rates stands at 62, 45, 49, 44. If the Oct - Dec 2008 records 40 actual conceptions or less, the rolling average would achieve the target of -18.1% change for the next quarter.

2008 Annual rates will be released in Feb 2010.

A Caring Haringey

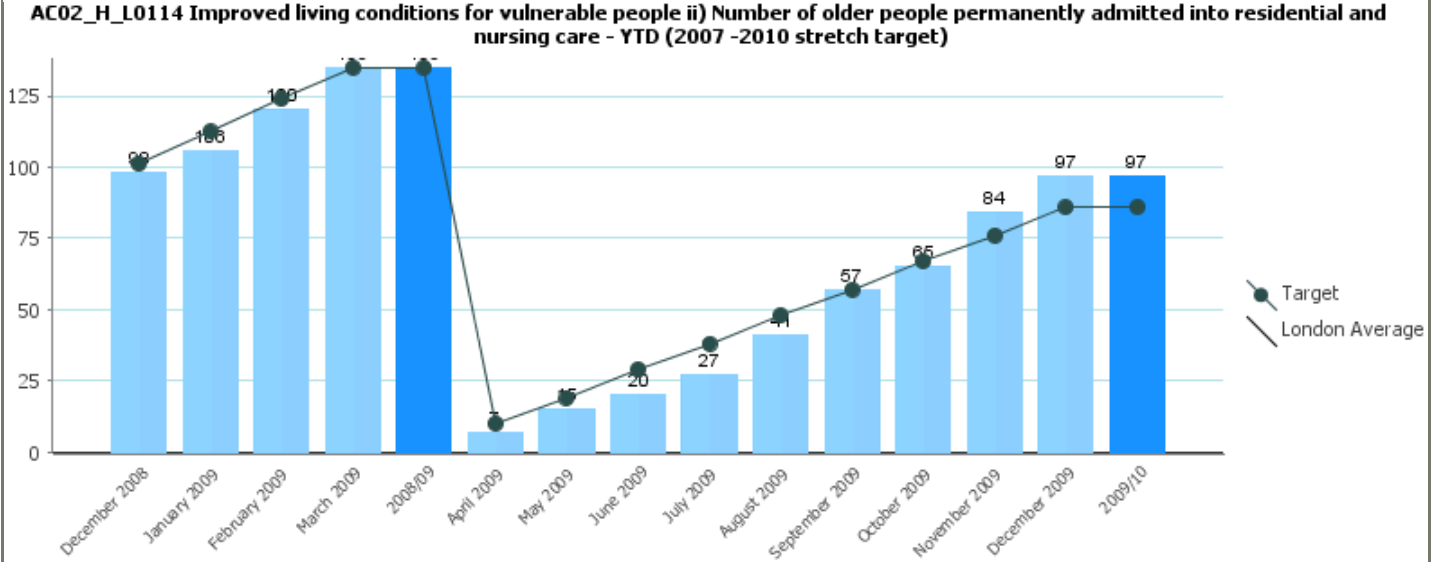
L0114 LAA	Improved living conditions for vulnerable people ii) Number of older people permanently admitted into residential and nursing care - YTD (2007 -2010 stretch target)
------------------	---

Rationale

Number of older people permanently admitted into residential and nursing care within the year.

	Value	Target	Status
November 2009	84	76	●
December 2009	97	86	●
2009/10	97	86	●

Number of Older people admitted permanently to residential/nursing care per 100,000 pop aged 65+	December 2009	
--	---------------	--



Comment

Admissions into residential and nursing care for older people are only undertaken as a last resort when community based options have been exhausted. Please note that the 2009/10 target shown is YTD, the target for 2009/10 is not to exceed 115 admissions.

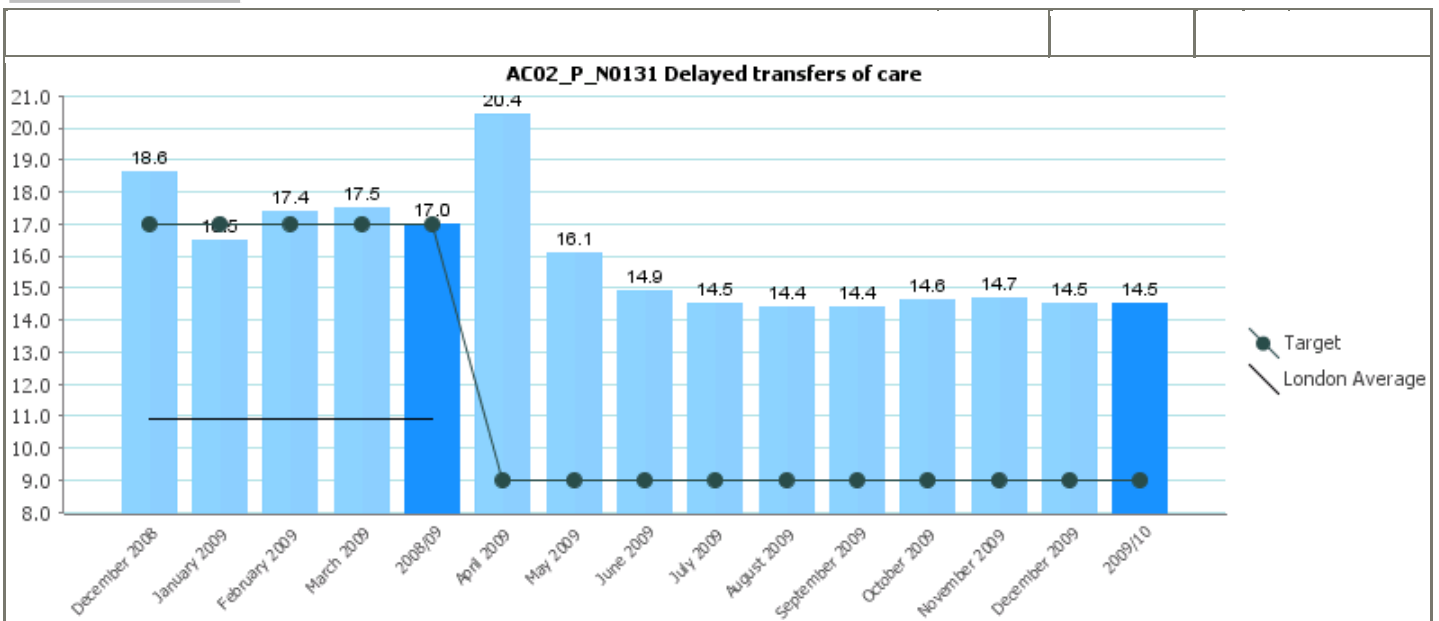
Initiatives to reduce residential/nursing admissions include;

- Two Extra Care Schemes (direct alternative to Residential care) to be introduced in 2010/11 and 2011/12
- Admissions to residential continue to be scrutinised with Service Managers monthly at Performance Callover.

**NATIONAL INDICATOR
131****Delayed transfers of care****Rationale**

This indicator measures the impact of hospital services (acute and non-acute) and community-based care in facilitating timely and appropriate discharge from hospital for adults.

		London Boroughs - Average	
2008/09		10.0	
	Value	Target	Status
November 2009	14.7	9.0	●
December 2009	14.5	9.0	●
2009/10	14.5	9.0	●

**Comment**

--Actions in place to improve performance include;

- Daily Tele conferencing between Haringey and the Health to assist in problem-solving on discharge cases;
- Procurement of joint LA/NHS step-down beds at Newstead Nursing Home with two week turnaround;
- Home care managers now assess potential new residents within 24hours of receiving notification (in/external);
- Teams now work on case mgt and commission packages to avoid hospital admission where possible;
- Integrated Care Team have been given target to reduce Acute delays by 2 per month;
- Performance team working with PCT to validate DTOC data to ensure reported performance for DTOC for both Social Services and PCT are the same or at least comparable; and
- Variation order with CQC pursued to transfer ordinary residential beds to older people dementia and mental health beds as this is where the identified need is and this will also reduce the under occupancy on in-house beds.

Performance in this area continues to be a challenge although YTD performance is an improvement on same period last year. There are ongoing discussion with our health partners to see how we can improve data collection, validation and performance

A Greener Haringey

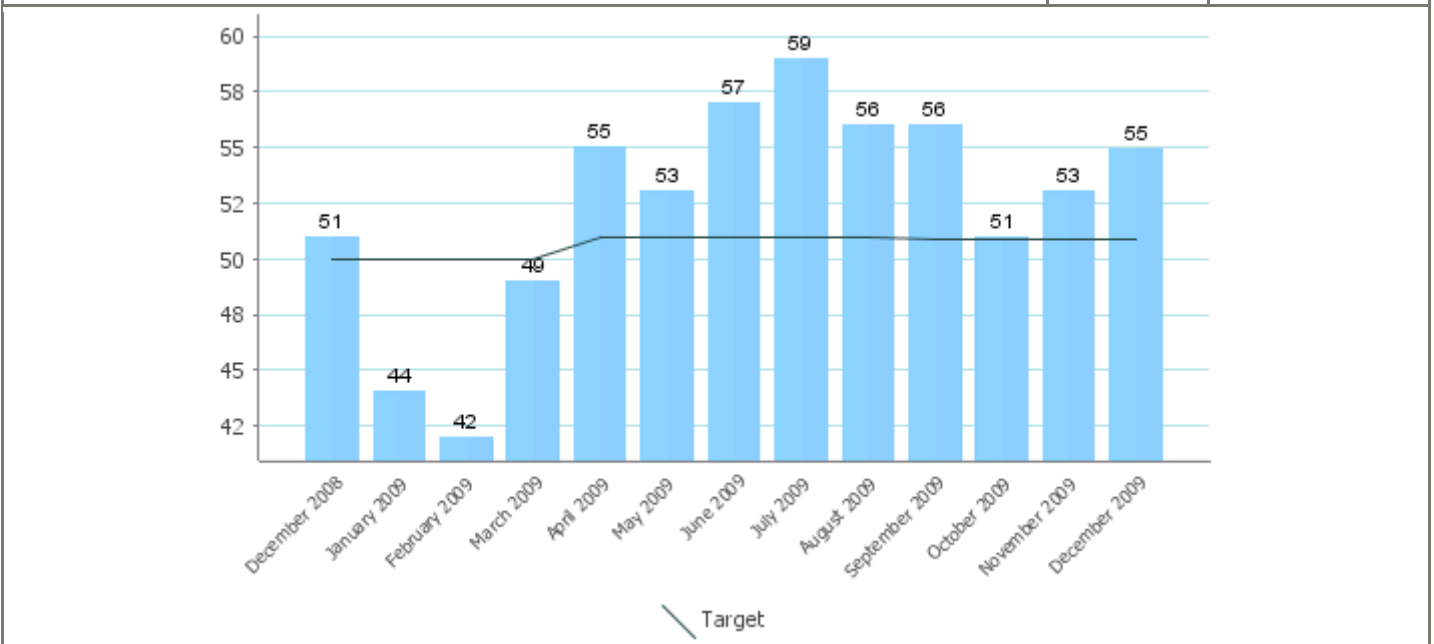
NATIONAL INDICATOR 191	Residual household waste per household
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Rationale

This indicator monitors performance in reducing the amount of waste that is sent to landfill, incineration or energy recovery.

	London Boroughs - Average		
2008/09	651		
	Value	Target	Status
November 2009	53	51	▲
December 2009	55	51	●
2009/10	495	458	●

Total tonnage of household waste minus the tonnage of household waste collected	September 2008	1
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Comment

Explanation of Current performance:

Performance for December, at 57kg, is above the target of 51kg per month required in order to achieve the annual target of 610kg per household. The YTD figure is 510kg against a profiled 457kg required in order to achieve the annual target. This is using the total number of households as of March 2009. An updated figure will be used to calculate final performance against this indicator.

As with the recycling rate, the level of residual waste has been affected by changes to the system for calculating the amount of household waste from 2008/9, summarised below:

1. A new methodology for calculating the amount of household and non-household waste has been applied by North London Waste Authority (NLWA) from 08/9 onwards, resulting in more waste being counted as household waste than previously. We believe this system is flawed and are challenging the NLWA's methodology to establish a more accurate household waste figure.

2. The application of a higher recycling contamination rate by NLWA from 08/9 leading to a reduction in the amount of waste counted for recycling and a commensurate increase in the amount of residual waste.

Note: The monthly figure is based on provisional tonnage data and is subject to change.

Current Activities:

The actions being delivered to reduce residual waste are broadly the same as those set out in the recycling action plan, focussing on increasing the amount of waste diverted for recycling and composting, and on reducing overall waste arisings. The action to establish a more accurate household waste figure could have significant effect in improving performance against this target.

Key actions within the plan include the following, some of which have now been completed:

- Establishing a more accurate household waste figure, which will draw on a waste composition survey (results have now been finalised) and incorporated in figures.
- Comprehensive data has been gathered on participation and waste composition and is currently being analysed. This will enable a targeted communications plan to be implemented and inform our strategy going forward, for which we are being supported by Waste & Resources Action Programme (WRAP).
- Provision of recycling collection service to flats above shops (started Nov 2009) and additional private blocks (on-going –around 3000 additional households served in 2009 to date).
- Rolling programme of door-knocking in areas of low/medium participation and recycling presence at public events through 4-person participation team, throughout 09/10.
- Addition of new materials for recycling at Reuse & Recycling Centres, including all waste wood from Sept 09, and new policies to reduce the amount of trade waste into sites being initiated from Nov 09.
- Ongoing surveys and actions to ensure Edmonton's bulk waste recycling facility is fully utilised by Haringey vehicles, and identification of opportunities to reclaim additional recycling from more vehicles.
- Trial supply of compostable liners for free to residents on selected rounds to encourage participation in food waste recycling service – ongoing since March 09.
- On-the-go recycling bins in public places, recycling of street cleansing waste and additional composting of leaf fall, in place.

Best Practice

Haringey is an active member of the '50% club' which is a vehicle to share best practice amongst the North London Boroughs. The club share experience of successful initiatives and best practice, and focus on initiatives that would benefit from being implemented across the sub-region/through NLWA. Haringey has also actively engaged with WRAP (Waste and Resources Action Programme) who provided links with several authorities who are performing well in selected service areas.

Emerging Risk

No emerging unmanaged risk.

Performance discussion date:

Performance against 191 and other indicators is regularly reviewed by managers within the service. This indicator will be discussed at the Frontline Services Performance SMT in January and if necessary, the Urban Environment performance DMT in December.

Equalities Impact

Environmental Resources' communications plan for engaging residents on recycling and waste minimisation aims to take into account the diversity within the borough:

- Full translations of key service leaflets into the most widely spoken community languages and maximising use of imagery and clear, easily understood guidance in all communications materials.
- Face-to-face engagement through door-knocking and attendance at public and community events, using staff with community languages wherever possible such as on weekend 'blitz' engagement campaigns.
- Workshops delivered in schools (allowing key messages to be taken home to households that may not speak English as a first language) and to community and faith groups.
- Assisted recycling collections provided to residents who require this service.

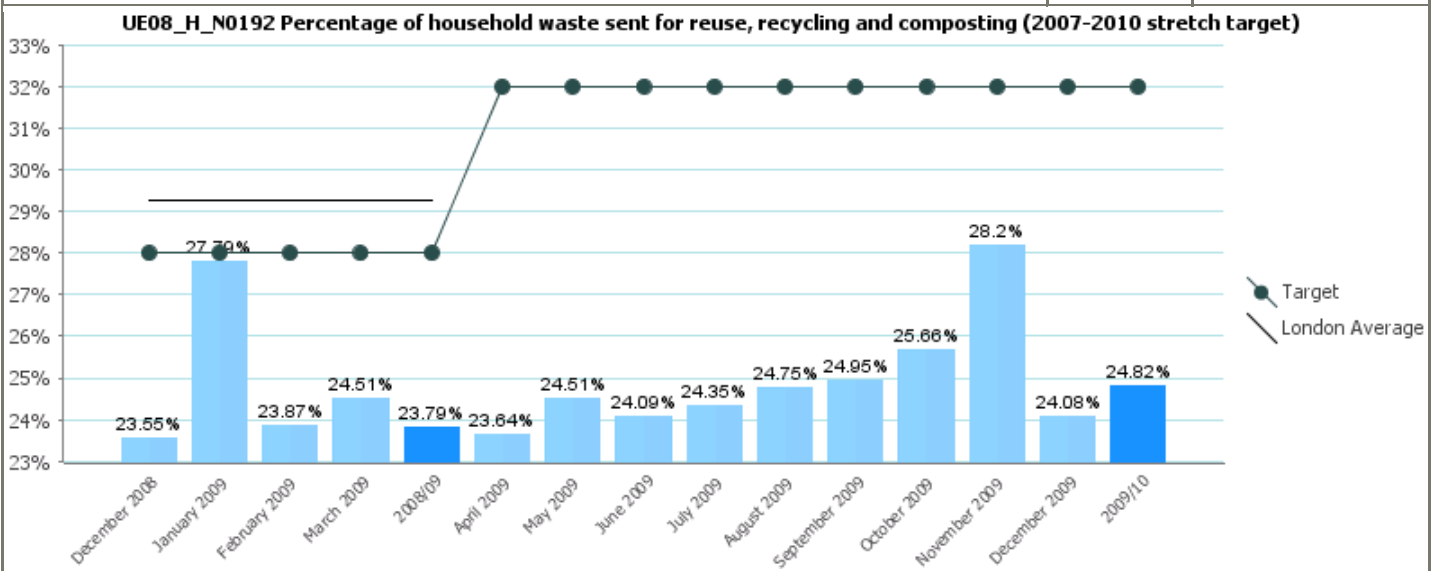
NATIONAL INDICATOR 192	Percentage of household waste sent for reuse, recycling and composting (2007-2010 stretch target)
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Rationale

This indicator measures the percentage of household waste arisings which have been sent by the authority for reuse, recycling, composting or anaerobic digestion.

	London Boroughs - Average		
2008/09	29.43%		
	Value	Target	Status
November 2009	28.2%	32%	●
December 2009	24.08%	32%	●
2009/10	24.82%	32%	●

Tonnage of household waste collected by the WCA (or on behalf of the WCA) which is sent for reuse, recycling, composting or anaerobic digestion

**Comment**

Explanation of current performance

Performance for December is 24.08%. The year to date recycling rate is below the LAA stretch target of 32% for 2009/10, at 24.82%. Performance is below target due to changes to the system for calculating the recycling rate from 2008/9, which do not reflect that recycling tonnages have risen year on year and are at their highest ever level. The changes, summarised below, have resulted in the rate being around 4-5% lower than could be expected based on the former system, hence current performance could have been expected to be around 29-30%.

1. A new methodology for calculating the amount of household and non-household waste has been applied by North London Waste Authority (NLWA) from 08/9 onwards, resulting in more waste being counted as household waste than previously. We believe this system is flawed and are challenging the NLWA's methodology to establish a more accurate household waste figure.
2. A significant reduction in the recycling contribution from NLWA from 08/9.
3. The application of a higher recycling contamination rate by NLWA from 08/9.

We are in the process of trying to negotiate a revision of the LAA stretch target with GOL to reflect the impact of these changes, which could result in the threshold for receiving an element of the Performance Reward Grant being revised.

The performance for December is lower than the previous month as November benefited from the collection of the majority of leaf fall for composting, which peaks in this month. The results of a flytipping survey which have now been finalised has resulted in a drop in tonnage as flytipped waste is excluded from the calculation of the household waste total.

Note: The monthly figure is based on provisional data from NLWA and is subject to change on receipt of quarterly data.

Current Activities

A detailed Recycling Action Plan is in place to maximise performance in 2009/10, although this remains an extremely challenging target. Actions delivered through the plan have resulted in the YTD recycling rate increasing by around 2% on the 2008/09 rate. Additional actions within the plan are programmed for the remainder of 2009/10 and are also expected to improve performance. Key actions within the plan include the following, some of which have now been completed:

- Establishing a more accurate household waste figure, which will draw on a waste composition survey, the first part of which was completed in Oct 09 with the second part due to be implemented in Feb 2010.
- Comprehensive data has been gathered on participation and waste composition and this is currently being analysed. This will enable a targeted communications plan to be implemented and inform our strategy going forward, for which we are being supported by Waste & Resources Action Programme (WRAP).
- Provision of recycling collection service to flats above shops (started Nov 2009) and additional private blocks (on-going –around 3000 additional households served in 2009 to date).
- Rolling programme of door-knocking in areas of low/medium participation and recycling presence at public events through 4-person participation team, throughout 09/10;
- Expansion of materials accepted from Oct 09 (to also include plastic trays, bags and pots and cartons) will reduce contamination rate.
- Addition of new materials for recycling at Reuse & Recycling Centres, including all waste wood from Sept 09, and new policies to reduce the amount of trade waste into sites being initiated from Nov 09.
- Ongoing surveys and actions to ensure Edmonton's bulk waste recycling facility is fully utilised by Haringey vehicles, and identification of opportunities to reclaim additional recycling from more vehicles.
- Recycling facilities at all schools and a large number of community and faith centres, including food waste collections at 12 schools to date.
- On-the-go recycling bins in public places, recycling of street cleansing waste and additional composting of leaf fall, in place.

Best Practice

Haringey is an active member of the '50% club' which is a vehicle to share best practice amongst the North London Boroughs. The club share experience of successful initiatives and best practice regionally and nationally, and focus on initiatives that would benefit from being implemented jointly across the sub-region/through NLWA. Haringey has also actively engaged with WRAP (Waste and Resources Action

Programme) who provided links with several authorities who are performing well in selected service areas.

Emerging Risk

No emerging unmanaged risk.

Performance discussion date

Performance against 192 and other indicators is regularly reviewed by managers within the service and a paper was presented to CEMB in mid-November. This indicator will be discussed at the Frontline Services Performance SMT and the Urban Environment performance DMT in January.

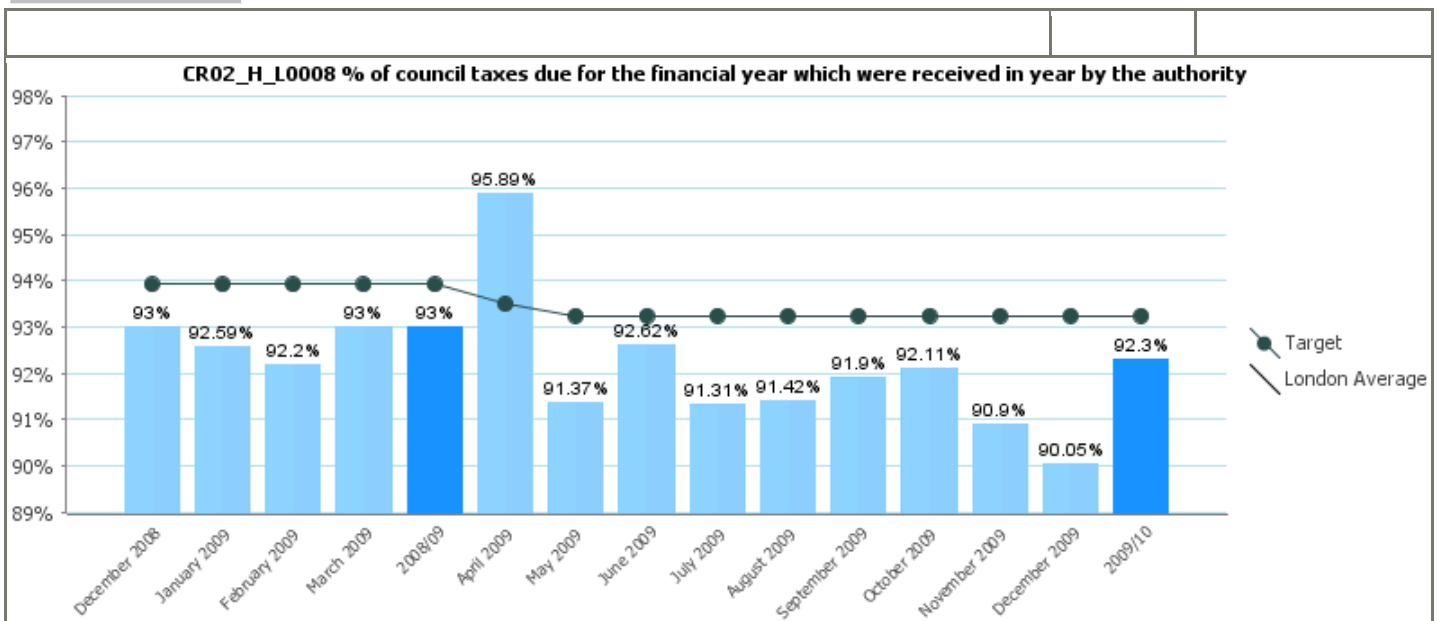
Equalities Impact

Environmental Resources' communications plan for engaging residents on recycling aims to take into account diversity within the borough and overcome barriers to participation in services:

- Full translations of key service leaflets into the most widely spoken community languages and maximising use of imagery and clear, easily understood guidance in all communications materials.
- Face-to-face engagement through door-knocking and attendance at public and community events, using staff with community languages wherever possible such as on weekend 'blitz' engagement campaigns.
- Workshops delivered in schools (allowing key messages to be taken home to households that may not speak English as a first language) and to community and faith groups.
- Assisted recycling collections provided to residents who require this service.

Driving change, improving quality

BV 9	% of council taxes due for the financial year which were received in year by the authority		
	Value	Target	Status
November 2009	90.9%	93.25%	●
December 2009	90.05%	93.25%	●
2009/10	92.3%	93.25%	●



Comment

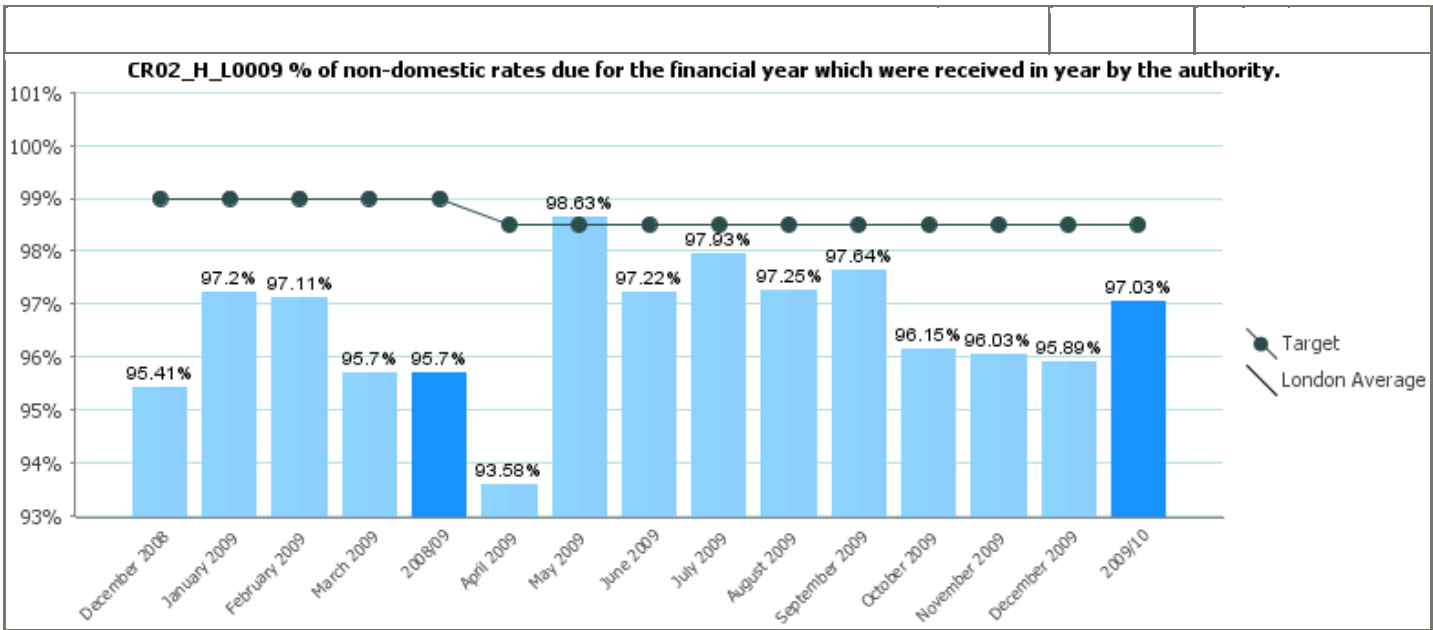
A reduction in income collected in December was predicted due to the current recession and the Christmas period.

A year end collection plan has been put in place and has been communicated to back office and Customer Service staff with the emphasis on increased activity to improve current year collection levels.

The 'Get in touch – not in debt' lamppost banner campaign is being promoted in January 2010 encouraging taxpayers with arrears to contact the service to make realistic payment arrangements.

BV 10	% of non-domestic rates due for the financial year which were received in year by the authority.		
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	Value	Target	Status
November 2009	96.03%	98.5%	●
December 2009	95.89%	98.5%	●
2009/10	97.03%	98.5%	●



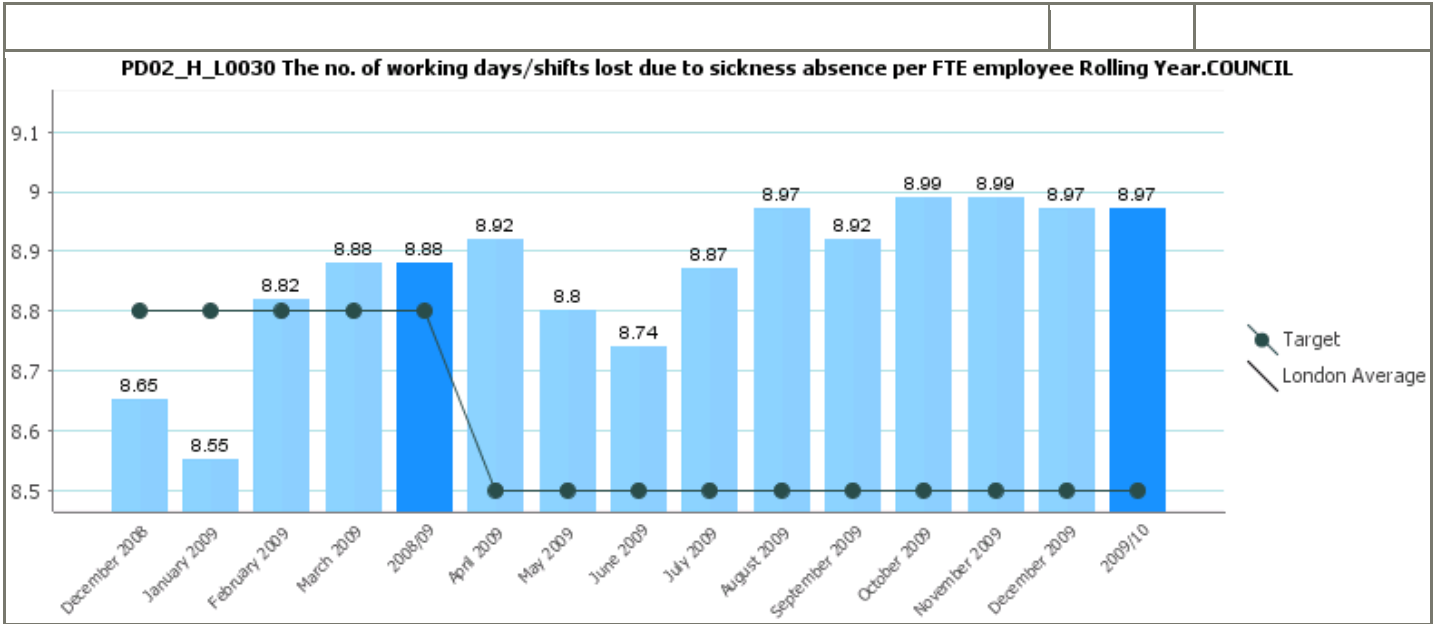
Comment

December saw a reduction in collection; this may be attributed to the Christmas period which historically impacts local taxation collection. This is further impacted by the recession. The majority of London authorities have reported similar issues with NNDR collection this year.

A year end collection plan is in place with the emphasis on increased activity to improve current year collection levels. We will continue to contact business to encourage payment. The promotion of small business rate relief and the offer of extended instalment arrangements up to March continues, so we will receive more payments in February and March this year, which will boost the collection rates in the last two months of the year.

BV 12-rollingyr	The no. of working days/shifts lost due to sickness absence per FTE employee Rolling Year. COUNCIL
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	Value	Target	Status
November 2009	8.99	8.5	●
December 2009	8.97	8.5	●
2009/10	8.97	8.5	●



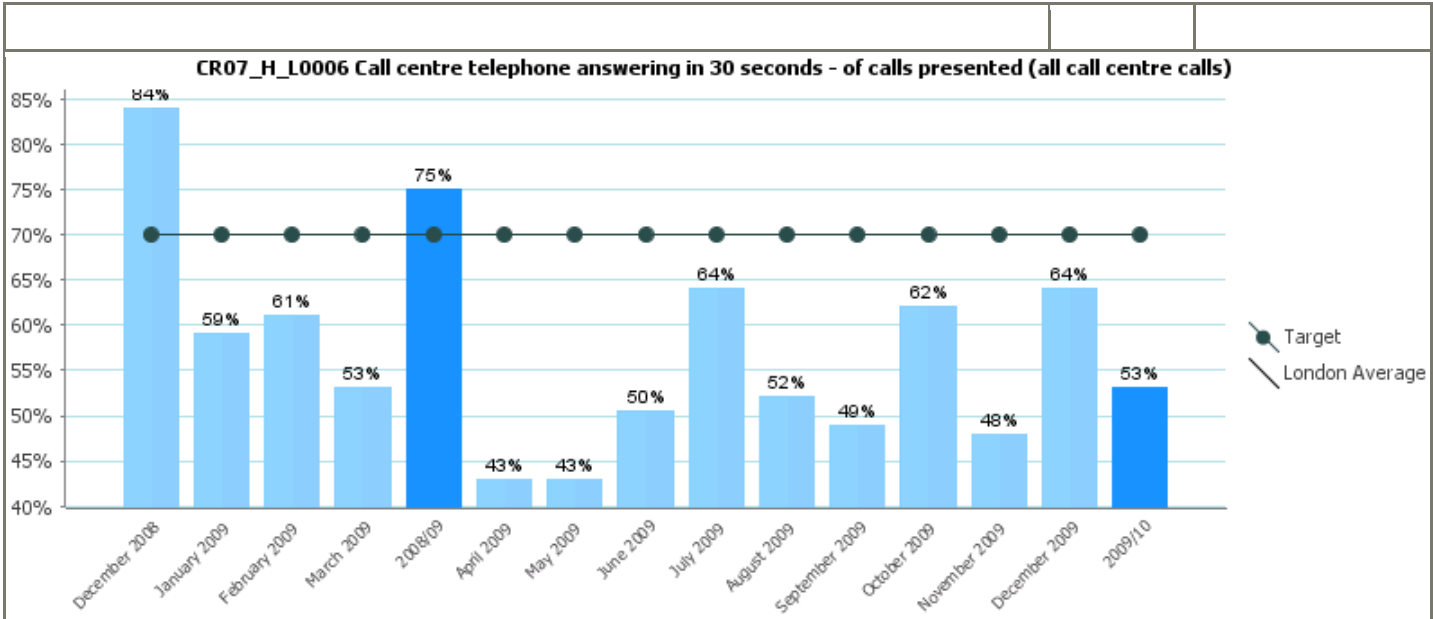
Comment

Explanation of Current performance:

The December figure is an improvement on November and further improvement is expected in coming months as the flu season ends.

CS2	Call centre telephone answering in 30 seconds - of calls presented (all call centre calls)
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	Value	Target	Status
November 2009	48%	70%	●
December 2009	64%	70%	●
2009/10	53%	70%	●

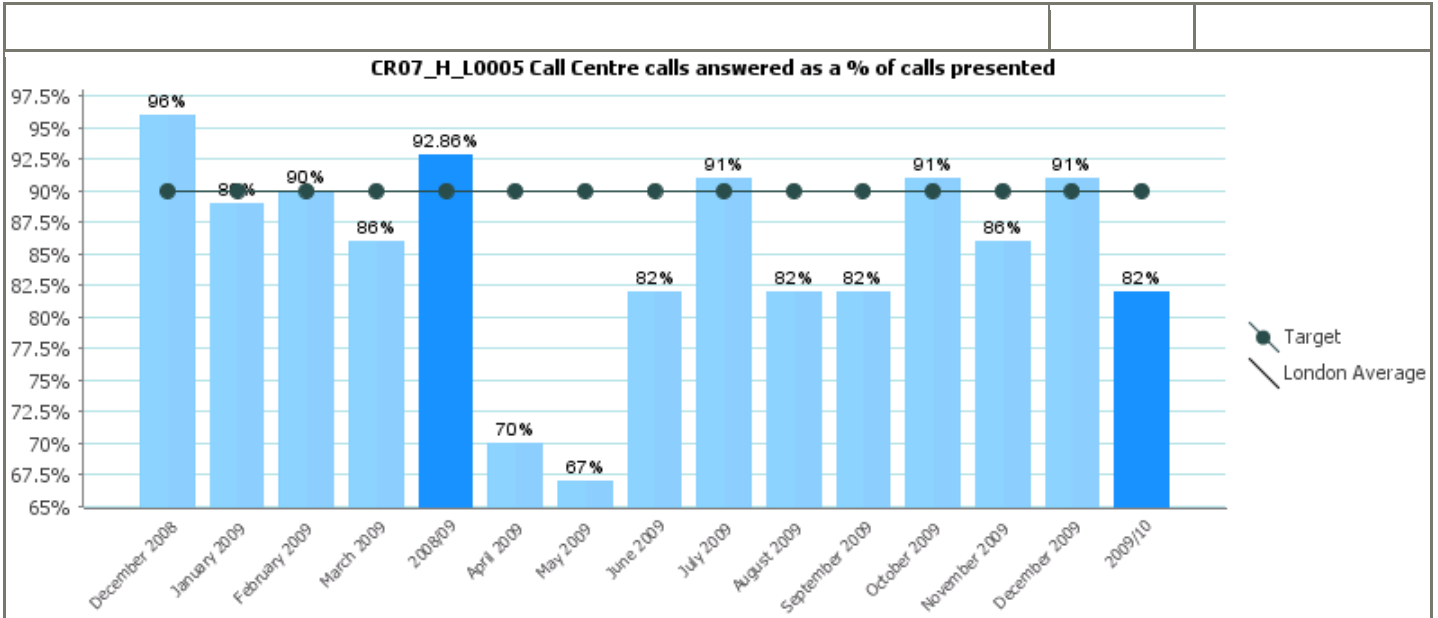


Comment

The performance for December 2009 (64%) has improved by 16 percentage points in comparison to the previous month (48%). Call volumes were slightly higher than the same period last year. The backlog in the benefits service for “new claims” and “changes in circumstances” continues to impact on performance, increasing both call levels and the length of calls. In December, the call centre was also relocated as part of a planned office move. Management action is focused on driving up productivity and increasing capacity, with individual performance reports discussed weekly with staff. Investigation has been completed into the slow speed of core systems in the Contact Centre and further work is being commissioned to fix the problem areas. This will help reduce transaction times and further increase capacity.

CS3	Call Centre calls answered as a % of calls presented		
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	Value	Target	Status
November 2009	86%	90%	⚠
December 2009	91%	90%	✅
2009/10	82%	90%	🛑

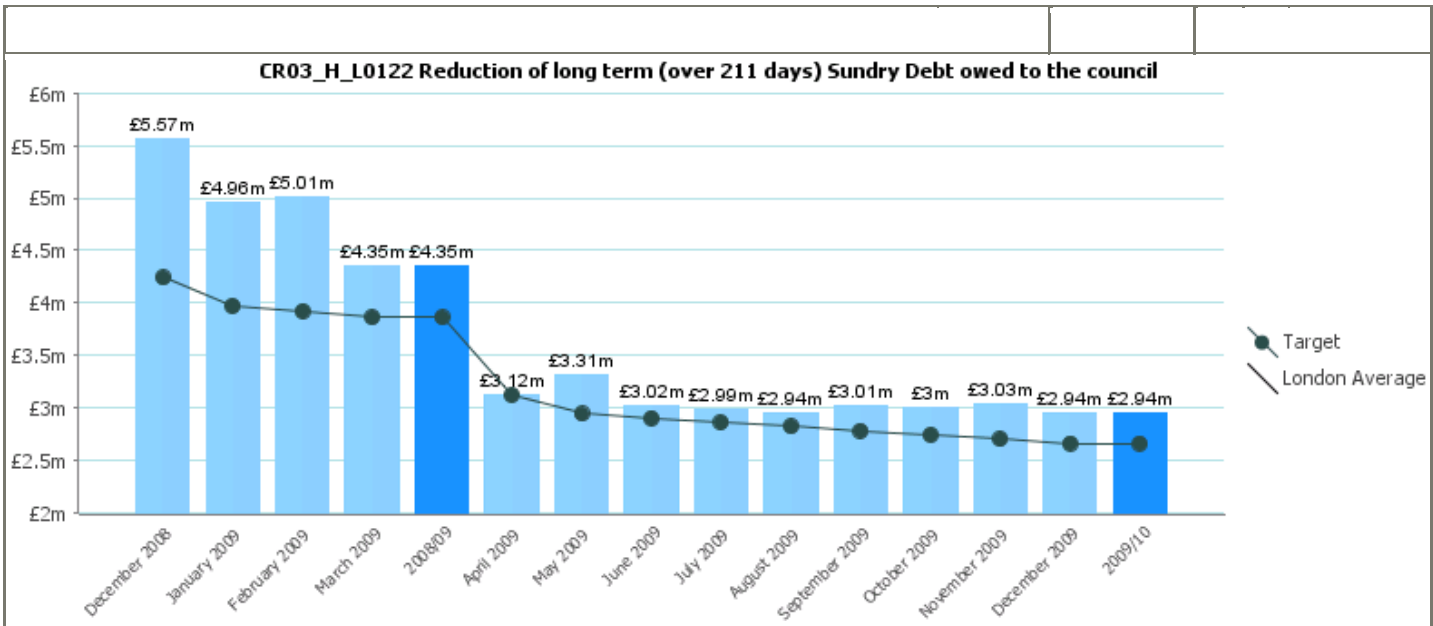


Comment

The performance for December 2009 (91%) has improved by 5% points in comparison to the previous month (86%). Analysis of the abandonment rates shows that a high proportion of callers – around 75-80% - abandon their call within 2 minutes. Management action is focused on driving up productivity and increasing capacity, with individual performance reports discussed weekly with staff. Investigation has been completed into the slow speed of core systems in the Contact Centre and further work is being commissioned to fix the problem areas. This will help reduce transaction times and further increase capacity.

Fin 5b	Reduction of long term (over 211 days) Sundry Debt owed to the council		
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	Value	Target	Status
November 2009	£3.03m	£2.7m	●
December 2009	£2.94m	£2.66m	●
2009/10	£2.94m	£2.66m	●



Comment

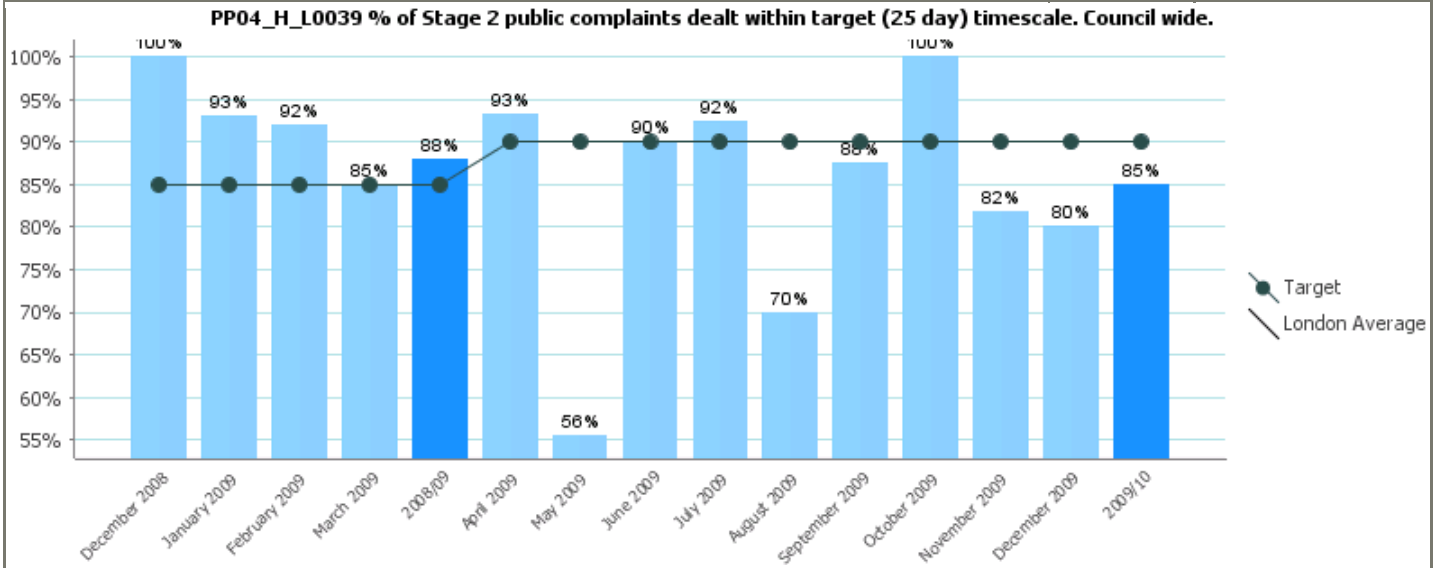
The shortfall on the Aged Debt reduction target at the end of P7 is £264k, this is an increase of £29k on the shortfall reported in Period 6 and P&OD and PPP&C are the only directorate’s currently achieving target.

1. Adults - the shortfall is £40k, this is a £17k improvement on the shortfall reported at the end of period 6. £67k of write-offs have been authorised and processed in period 8, these would bring the directorate into line with target however there are £595k of unpaid debts, £435k of which relates to PCT, that unless resolved will adversely affect the period 8 end position. Ongoing discussions are being held with the PCT to bring the resolution of debt queries to a conclusion. Corporate Debt Management and ACCS are taking proactive action on the collection of debt on Commercial accounts to mitigate this rise and action plans have been put in place.
2. Corporate Resources position has improved £5k on the period 6 results and are now £176k short of target. The shortfall is due to the continued disputed energy billing on 3 accounts, action plans are in place on each account.
3. Children’s have moved from Green to Red against target and are £17k short of target, however approximately £50k of write-offs have been prepared for write-off and when processed will move the directorate back into Green against target.
4. Urban – non-collection of a single £37k debt has moved Urban into shortfall against target, the relevant debt has been highlighted for resolution with the business unit.

L0039	% of Stage 2 public complaints dealt within target (25 day) timescale.
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Council wide.			
	Value	Target	Status
November 2009	82%	90%	●
December 2009	80%	90%	●
2009/10	85%	90%	●

Total number of Stage 2 public complaints dealt with. Council wide.	2009/10	110
Number of Stage 2 public complaints dealt within target (25 day) timescale. Council wide.	2009/10	93

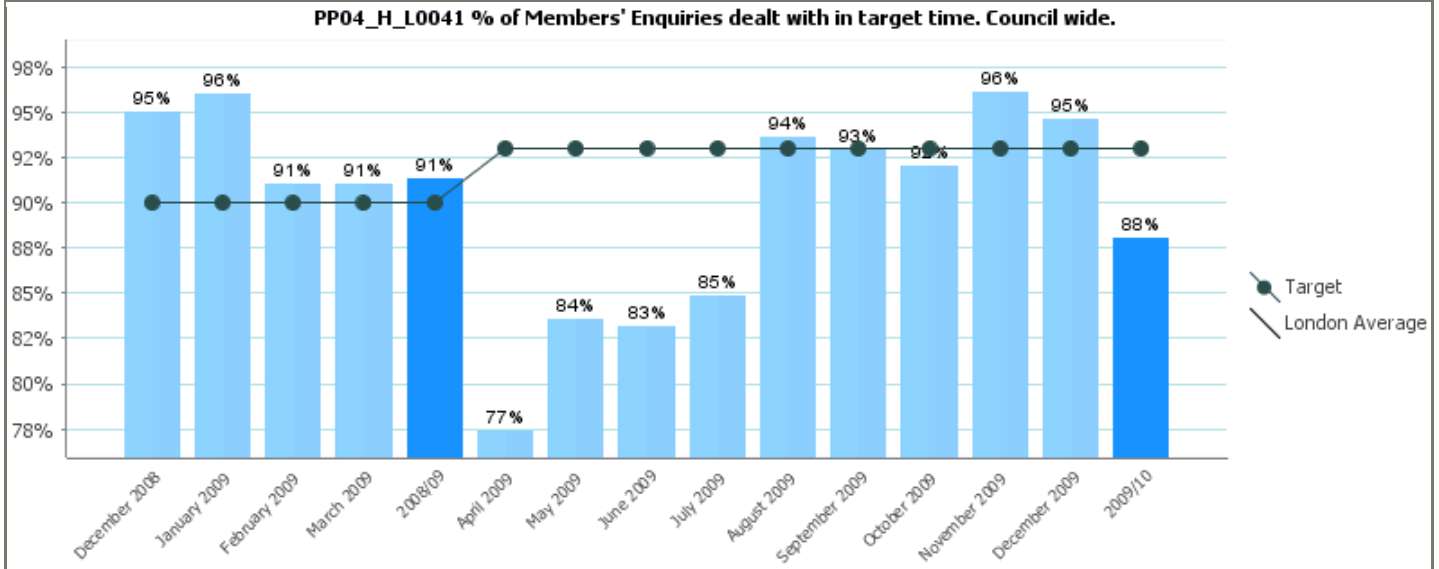


Comment

12 out of 15 cases were on time in December, all 3 late cases were in Urban Environment. The target now unlikely to met due to the number of cases expected in the last quarter of the year.

L0041	% of Members' Enquiries dealt with in target time. Council wide.		
	Value	Target	Status
November 2009	96%	93%	✓
December 2009	95%	93%	✓
2009/10	88%	93%	✗

Total Number of Members' Enquiries dealt with. Council wide.	2009/10	2491
Number of Members' Enquiries dealt with in target time. Council wide.	2009/10	2193



Comment

The shortfall is largely due to Urban Environment's (UE) poor performance in the First quarter of the year, 86% year to date but over 90% for each of the last five months. This is in addition to dealing with a large number of MP information and service requests.

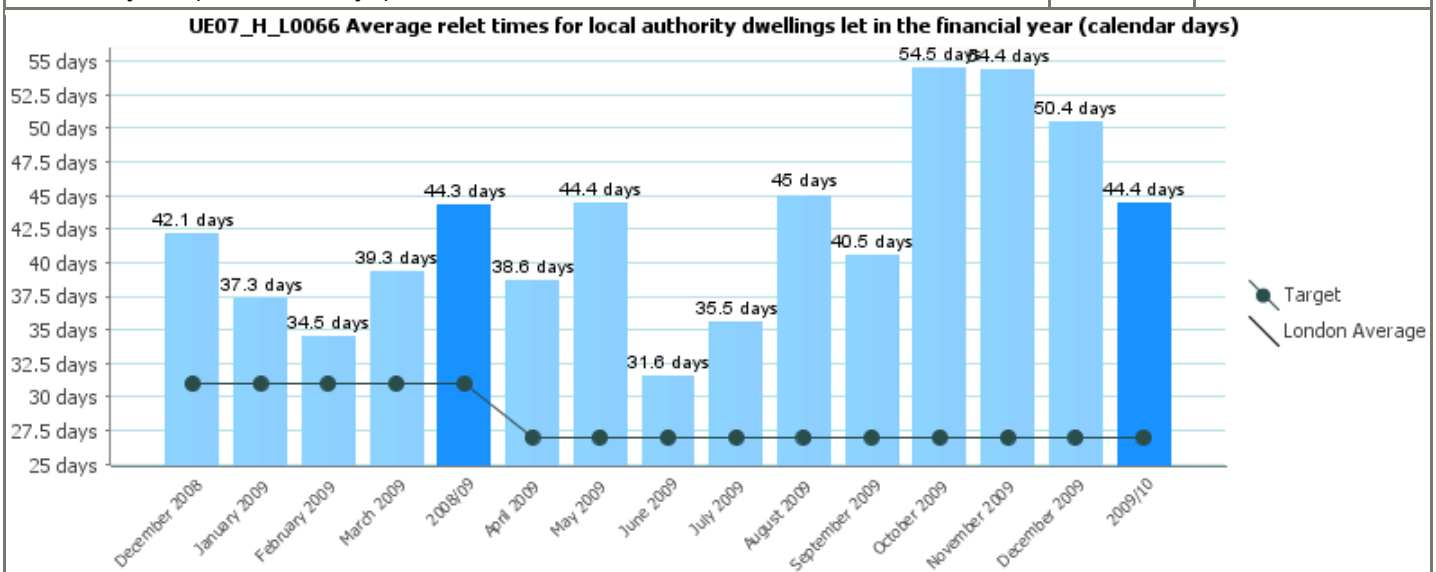
Current Activities:

Activity is ongoing in delivering the action plan, which the above performance is showing is proving successful. In addition we are continuing to review previous administration issues that have shown a number of discrepancies and this has improved the previous months performance.

L0066 BV 212	Average relet times for local authority dwellings let in the financial year (calendar days)
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	Value	Target	Status
November 2009	54.4 days	27 days	●
December 2009	50.4 days	27 days	●
2009/10	44.4 days	27 days	●

Average general needs relet times for local authority dwellings let in the financial year (calendar days)	2009/10	32.3 days
Average supported housing relet times for local authority dwellings let in the financial year (calendar days)	2009/10	90.4 days



Explanation of current performance

In 09/10 so far, we are averaging making 17 voids ready for let as against an average of 15 in the previous financial year.

Current Activities

There is a Void improvement project group which is looking at improving the overall void performance. The project has leads from Repairs, Tenancy Management and Lettings with the aim to reduce the void turnaround and cost. The project has targets set for 3, 6 and 12 month periods with some of the new initiatives in place being:

- Void Surveyors specifying using mobile devices;
- Master key system for void access;
- Reduced cost of repairs;
- Notification incentive with voids being specified prior to existing tenant moving out.

Best Practice (about what we are doing and what is happening in other boroughs)

We are current members of the London Voids Club.

Performance discussion date

We currently meet weekly to discuss performance with monthly meetings being held between lead Void Brief holders. The voids improvement group currently meet every 2/3 weeks to monitor the project and the void project board meeting 6 weekly to discuss and monitor progress.

A detailed analysis of void figures is carried out weekly.

Equality Impact

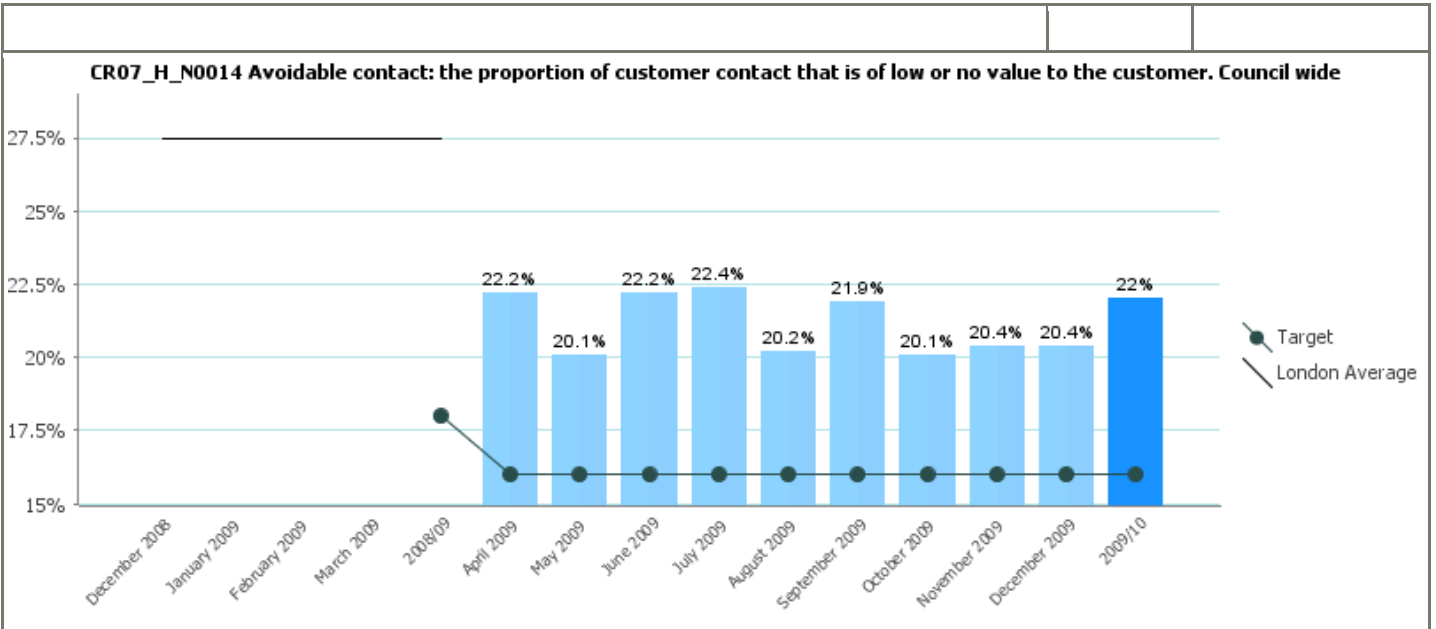
No specific equalities impacts have been identified.

NATIONAL INDICATOR 14	Avoidable contact: the proportion of customer contact that is of low or no value to the customer. Council wide
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Rationale

By identifying customer contact that is "avoidable", the local authority and its partners are better placed to redesign the way services and information are made more accessible for their customers, so they do not have to make unnecessary, valueless contacts which are both frustrating for the customer and inefficient for the provider.

	London Boroughs - Average		
2008/09	27.48%		
	Value	Target	Status
November 2009	20.4%	16%	●
December 2009	20.4%	16%	●
2009/10	22%	16%	●



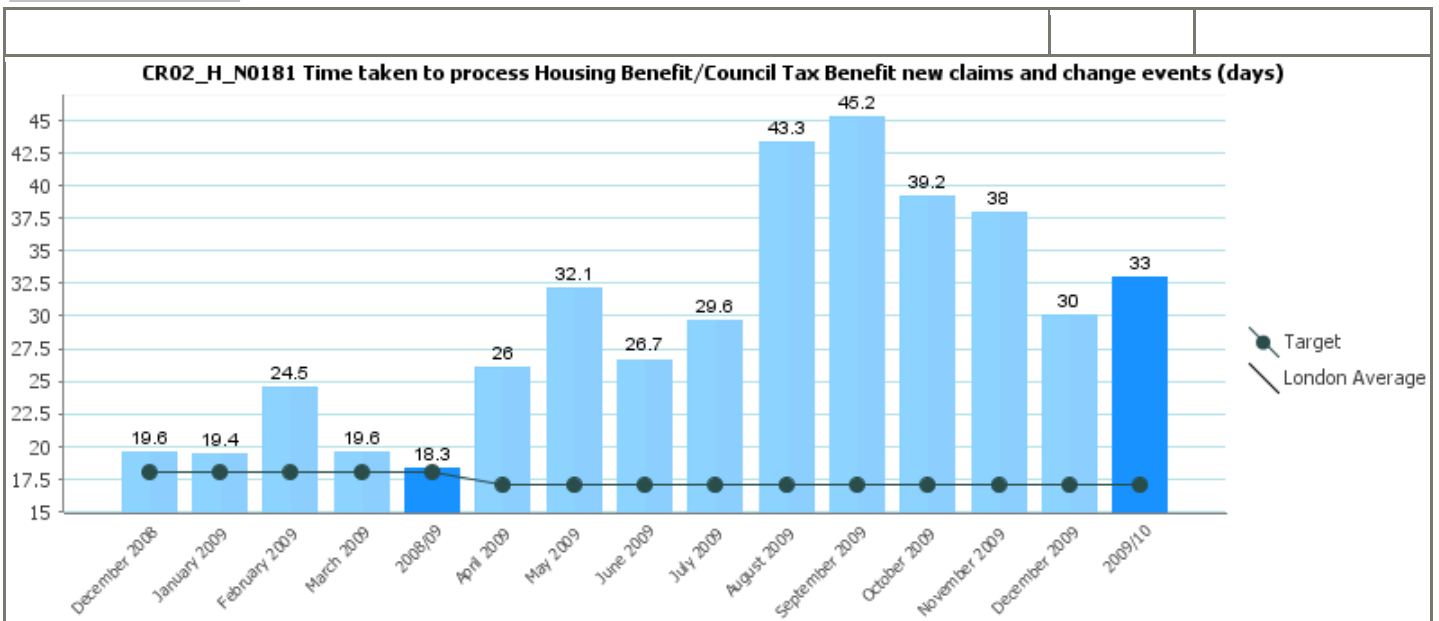
Comment

The avoidable contact for December 2009 (20.4) has remained static in comparison to the previous month (20.4%). The key enquiries driving avoidable contact relate to 'penalty charge notices', 'progress chasing on HB/CTB 'new claims', HB/CTB 'change of circumstances', HB/CTB 'claim status enquiry', 'payment enquiries', 'council tax payments', council tax 'balance enquiries' and council tax 'summons'. Customer Services continue to liaise with directorate(s) and are working to identify process improvement to reduce 'avoidable contact'.

**NATIONAL INDICATOR
181****Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (days)****Rationale**

This indicator is designed to ensure that local authorities deal promptly with both new claims to HB and CTB and change of circumstances reported by customers receiving those benefits.

	Value	Target	Status
November 2009	38	17	●
December 2009	30	17	●
2009/10	33	17	●

**Comment**

December's performance has improved by 8 days when compared with November and it is expected that improvement will continue now that the ring fenced backlog is virtually cleared and will be clear by the end of January.

There have been various factors that have contributed to this PI being short of target. A new computer system, I world (V6), was implemented in November which is still currently running slow. According to software suppliers Northgate, V6 should be much faster once the old version is discontinued at the end of January. In addition all staff have required training on the new version and are still getting to grips with it.

The economic downturn has also continued to put a strain on the service. Reported changes of circumstances have increased by 70% and new claims submitted have increased by 15%. We have also seen a 15% increase in other work that is outside of this PI.

The service has implemented and continues to implement new processes and working practices following review, which should ensure that the service is in a good position to further improve in the final quarter. . Another factor that will improve this PI is e-benefits, which goes live in Customer Services on 21st Jan 2009

In December 1,311 new claims were assessed, compared to 961 last December. From April 2009 – December 2009 we have also processed 3100 more claims than in the period April 2008 – December 2008.

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Table 1: **Revenue 2009/10** - The aggregate revenue projected position in 2009/10 is shown in the following table:

	Approved Budget	Projected variation
	£m	£m
Children and Young People	70.2	3.7
Adults, Culture & Community	77.1	0.5
Corporate Resources	6.1	0.3
Urban Environment	50.9	0.8
Policy, Performance, Partnerships & Communications	8.7	0.0
People, Organisation & Development	(0.6)	(0.1)
Chief Executive	0.7	0.0
Non-service revenue	30.2	(3.1)
Total - General Fund	243.3	2.1
Children and Young People (DSG) - Non-Schools	0.0	0.0
Children and Young People (DSG) - ISB	0.0	0.0
Total - Dedicated Schools Grant	0.0	0.0
Total - Housing Revenue Account	(0.6)	(0.6)

Table 2: **Capital 2009/10** - The aggregate capital projected position in 2009/10 is as shown in the following

Capital	Approved Budget	Spend to date	Projected variation
	£m	£m	£m
Children & Young People			
BSF Schools Capital Programme	82.8	43.0	(11.4)
Primary Capital Programme	5.4	2.3	(0.5)
Early Years, Community and Access	2.9	0.8	(0.2)
Planned Asset Maintenance	1.2	0.7	0.0
Devolved Schools Capital	2.9	0.0	0.0
Social care and other	0.1	0.0	0.0
Total - Children & Young People	95.2	46.8	(12.0)
Libraries	1.3	0.2	(0.5)
Agency (DFG)	1.5	0.6	0.0
Lordship Recreation Ground	0.7	0.6	0.0
Burial Provision at Cemeteries	1.6	0.0	(1.4)
Sports and Leisure Improvement Programme	2.1	0.7	(1.1)
Markfield Park	1.1	0.9	0.0
Other schemes/projects under £1m	4.5	0.8	(0.7)
Housing Aids & Adaptations	1.6	0.9	0.0
Total - Adults, Culture & Community	14.4	4.8	(3.7)
Corporate Resources			
Information Technology	2.0	0.7	(0.6)
Property Services	1.7	1.0	(0.1)
Corporate Management of Property	1.8	0.7	(0.0)
Accommodation Strategy Phase 2	2.1	1.1	(0.5)
Other schemes/projects under £1m	0.5	0.4	(0.1)
Total - Corporate Resources	8.0	3.9	(1.4)
Urban Environment – General Fund			
Reprovision of Recycling Centre	1.0	0.1	(0.3)
Private Sector Housing Activities	1.0	0.4	0.0
Bus Priority Network	0.6	0.1	0.0
Street Lighting	2.0	1.2	0.0
BorRds,H'ways Resurfacing	2.8	1.4	0.0
GAF 3	2.8	0.7	(1.2)
Other schemes/projects under £1m	8.9	1.4	(0.4)
Total - Urban Environment – General Fund	19.1	5.2	(1.8)
Total - Policy Perf Partnership & Comms	0.1	0.1	0.0
Urban Environment - HRA			
Planned Preventative Maintenance	3.0	2.5	(0.0)
Housing Extensive Void Works	1.2	1.0	0.5
Boiler Replacement	1.6	1.3	1.3
Capitalised Repairs	4.4	3.3	(0.9)
Lift Improvements	0.9	0.3	(0.2)
Decent Homes Standard	40.5	26.4	(0.0)
Mechanical & Electrical Works	2.8	2.0	(0.3)
Professional Fees	1.4	1.1	0.0
Other schemes/projects under £1m	3.4	1.4	(0.1)
Total - Urban Environment - HRA	59.1	39.3	0.2
Total- Haringey Capital Programme	195.9	100.0	(18.7)

Table 3: **Proposed virements** are set out in the following table.

<i>Revenue Virements</i>						
Period	Service	Key	Amount current year (£'000)	Full year Amount (£'000)	Reason for budget changes	Description
P10	HRA	Rev	(106)	(106)	Corrective Budget Realignment	Correction of depreciation budget on HRA
P10	Various	Rev*	337	822	Corrective Budget Realignment	Allocation of Haringey Forward Savings from VFM, ZBB & Support Functions Reviews
P10	Various	Rev*	616	1,659	Corrective Budget Realignment	Energy budget reduction 2009-10 and 2010-11 due to improved contract prices
P10	CYP	Rev		107	Corrective Budget Realignment	Moving Young Carers budget to Change for Children Business Unit
P10	Various	Rev*	754		2009/10 allocations	Additional ABG funding allocations
P10	Various	Rev*	159	161	2009/10 allocations	Increased rent following review; additional funding for the ASBAT team and creation of budget for out of hours security following transfer to Property services.
P10	CR	Rev	136		Corrective Budget Realignment	Transfer of existing provision to spending cost centre to cover costs pending disposal of key site

1 Financial regulations require proposed budget changes to be approved by Cabinet. These are shown in the above table. These changes fall into one of the following categories:

all changes in gross expenditure and/or income budgets between business units in excess of £100,000; and

all changes in gross expenditure and/or income budgets within business units in excess of £100,000.

any virement that affects achievement of agreed policy or produces a future year's budget impact if above £100,000.

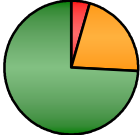

2 Under the Constitution, certain virements are key decisions. Key decisions are:

- for revenue, any virement which results in change in a directorate cash limit of more than £250,000; and
- for capital, any virement which results in the change of a programme area of more than £250,000.

3 Key decisions are highlighted by an asterisk in the table.

4 The above table sets out the proposed changes. There are two figures shown in each line of the table. The first amount column relates to changes in the current year's budgets and the second to changes in future years' budgets (full year).

Table 4: **RAG status** of planned savings and planned investments

Council Wide Savings and Investments	2009/10 Target £'000	Dec-09	
Planned Savings - Red		326	
Planned Savings - Amber		1,604	
Planned Savings - Green	<i>7,482</i>	5,552	
Planned Investments - Red		135	
Planned Investments - Amber		0	
Planned Investments - Green	<i>4,260</i>	4,125	

Appendix 3: Council Plan 2009-10 Quarterly Update report: Quarter 3 activities upto end of December 2009

1. Directorates are asked to provide an update every quarter of progress against actions in their Directorate Plans that form the 2009-10 Council Plan.
2. Of 154 actions in the Council Plan, 35 are now reported as complete and 104 are on target. Minor issues are reported for 15 actions. No major issues have been reported for this quarter.
3. The following tables provide a summary of key achievements and reported issues on an exception basis. Where no achievements or issues are mentioned, progress has been reported as on target.

PRIORITY 1. A Greener Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
1.1 Increase recycling and reduce waste	<ul style="list-style-type: none"> ➤ Improve recycling rates to 32% by March 2010 ➤ Reduce amount of waste to 570 kilogrammes per head in 2009/10 	<ul style="list-style-type: none"> ➤ All kerbside properties now have full mixed material recycling service; schools food collection service started in September 2009 and has been rolled out to 14 schools; Flats above shops service started early November for dry recycling, around 4,700 properties have access to the service ➤ The Environmental Resources Participation Team have continued to undertake door knocking work to encourage participation in kerbside collections and estates services and have attended events routinely to promote sustainable use of environmental resources. ➤ This team were also engaged in carrying out 'weekend blitzes' with the Recycling Operations team to promote recycling and distribute containers, this is planned to continue in the spring/summer 2010. 	None reported

PRIORITY 1. A Greener Haringey

Objectives Desired Outcomes

- 1.2 Transport**
- Promoting sustainable and safe travel
 - Reduce congestion

Achievements this quarter

- A new approach to developing transport schemes and proposals for transport schemes in 2010/11 was agreed by Cabinet in September 2009. Funding was confirmed by TfL in December 2009 for these transport proposals.

Issues

- The timescales for a Haringey transport strategy have been revised following new guidance from TfL. The completion of the transport strategy is now scheduled for December 2010

1.3

Sustainable Haringey

- Improve sustainability and reduce CO2 emissions across Council buildings by 3.0 % in 2009/10
- Improve the use of our Environmental Resources
- “Green Libraries” programme.

None reported

- Contract for boiler and control replacement signed, detailed delivery programme agreed. Site works commencing mid Jan 2010.
- Haringey has been awarded £27k match funding for a decentralised energy feasibility study. The feasibility study will be completed in 2009/10. If successful Haringey can apply for further funding and support from the LDA in 2010/11 to support the procurement of an Energy Services Company.
- A Team has been established to maintain all of the library gardens.
- Events for adults and families have been arranged at Highgate Library.

PRIORITY 2. A Better Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
<p>2.1 Improve the natural environment</p>	<ul style="list-style-type: none"> ➤ Improve upgrade, replace and add new recreation facilities and physical infrastructure ➤ Deliver sustainable recreation services and provision across the borough 	<ul style="list-style-type: none"> ➤ Parkforce stewards deployed across parks. Job fund secured for enhanced park stewarding 2010-11 ➤ Lordship Restoration Stage Two submission on target. A decision has been made to move the city farm in to a second phase to alleviate match funding shortfall. River Moselle feasibility study is in progress and on target. ➤ Enfield Crematorium: underground services topographical, arboricultural, and soil investigation studies are complete. Feasibility Study is nearing completion. Landscape design commenced. ➤ Muswell Hill Playing fields: Planning approval received. Procurement Committee approved. Separate tender to design & build £100k skatepark - in progress. ➤ Markfield restoration programme: Main capital works now complete 	<ul style="list-style-type: none"> > Markfield restoration project: The only major outstanding issue is the new gas connection for the pavilion. The launch of the new facilities will take place early next spring.

PRIORITY 2. A Better Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
<p>2.2 Continue to improve the cleanliness of the borough</p>	<ul style="list-style-type: none"> ➤ Improve the cleanliness of our streets 	<ul style="list-style-type: none"> ➤ Intelligence led joint operation to eradicate and reduce non contracted commercial waste being placed out for collection developed to be executed between January and March 2010. ➤ A pilot walk about and ward action plan for Seven Sisters ward have been executed and ratified by lead member for Enforcement. Format has been agreed for other wards, two in the South of the borough and two in the North of the borough. 	<p>None reported</p>
<p>2.3 Improve road condition, street infrastructure and road safety</p>	<ul style="list-style-type: none"> ➤ Delivery of the Highways Works Plan ➤ Implementation of Traffic Management Act (TMA) permit scheme for utilities companies 	<ul style="list-style-type: none"> ➤ Implementation of Traffic Management Act (TMA) permit scheme for utilities companies will be undertaken in January 2010 ➤ Highways work plan on schedule 	<p>None reported</p>
<p>2.4</p>	<ul style="list-style-type: none"> ➤ Prevent and reduce persistent anti- 	<ul style="list-style-type: none"> ➤ The work to address serious 	<ul style="list-style-type: none"> ➤ An increase of 19.4% increase on

PRIORITY 2. A Better Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
<p>Contribute to the reduction of crime and fear of crime in Haringey</p>	<p>social behaviour (ASB)</p> <ul style="list-style-type: none"> ➤ Contribute to the reduction of crime and fear of crime ➤ Reduce the harm caused by alcohol & drugs 	<p>violence is ongoing: police are providing additional operations through the robbery Q Cars Team; Gang Intervention Project (Big Brovaz) engaging gang members in mediation and signposting them to education, employment and training has started; Joint Haringey/Enfield violence action plan is being delivered and monitored through the Operation Swift gold group.</p> <ul style="list-style-type: none"> ➤ Mapping technology being used proactively to inform and steer local priority setting as well as problem-solving activity for example; Burglary on the ladder (Burglary Sub Group) project identified the most vulnerable domestic burglary areas in the borough, creating Gold, Silver and Bronze response areas. This involved examining domestic burglary rates considerably greater than the national and/or borough average and identifying 	<p>the number of recorded offences during the same period last year. Although this performance is a concern it is an improvement from August 2009 when the increase was at its peak 45.3%.</p> <ul style="list-style-type: none"> ➤ Increase the number of problematic drug users entering and being retained in treatment There is a risk of not meeting this target as the number of new people coming to treatment has slowed down and more people have left treatment and moved on, in comparison to previous years. However, the effectiveness has not decreased and we are on track with all the treatment plan actions with only minor issues or delays. ➤ Reduce the number of alcohol related hospital admissions: Unless there is a significant reduction in the admissions in the last two quarters of this

PRIORITY 2. A Better Haringey

Objectives Desired Outcomes

Achievements this quarter

Issues

an area of manageable size over which the initiative could be implemented. This initiative has been nominated for the Safer London Partnership Problem Solving Awards

➤ Action to divert young people away from crime Triage project went live 1st June: 67 young people out of 79 referrals have been deemed suitable and engaged with the project.

➤ Test purchase program between October and December visited 27 premises. There were no sales of alcohol from seven test purchases, three firework sales from sixteen test purchases (19%) , one sale of cigarettes from three test purchases (33%) and one knife test purchase resulted in a sale. Follow up action is being taken and prosecutions are likely to result.

financial year it is unlikely that the target for 2009-10, will be met. This is despite being on track with most of the interventions and actions outlined as part of the overarching alcohol strategy, with minor issues or delays such as the development and launch of a Responsible Licensing scheme which has been put forward to March 2010.

PRIORITY 3. A Thriving Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
3.1 Children and Young People	<ul style="list-style-type: none"> ➤ Improve attendance and raise standards of achievement for all children and young people across all sections of our community ➤ Further improve the quality of early year's education ➤ Reduce the number of 16-19 year olds who are not in education, employment or training (NEET) ➤ Developing the CYPS capital strategy, including expansions and children's centres ➤ Deliver the 0-19 strategy so that children and young people are able to enjoy wider opportunities through a broad curriculum and out of school learning activities 	<ul style="list-style-type: none"> ➤ Implement extended services strategy draft produced and out for consultation ➤ Building Schools for the future: Main construction phase in progress. All 12 schools currently on site. First two practical completions due January 2010. ➤ 2009 results show improvements at KS2 combined English and Maths improved by 3% to 69%. This is the closest we have been to the national average (72%). ➤ KS4 GCSE 5+ A*-C improved to 67% best result ever and English and Maths improved to 45.7%. ➤ Level of NEETs and unknowns is below targets set for 2009. NEET group is now down to most complex, and hardest to engage groups. 	<ul style="list-style-type: none"> ➤ Completion of children centre phase 3 developments: Progress is being made on the agreed new main site. Time scales are tight for delivery, which causes project to stay at amber for this reporting period. Programme proposals agreed at Cabinet October 2009. Programme to be completed by 31 March 2011 ➤ Building Schools for the future: Three schemes vulnerable to recent adverse weather are being managed closely. Regular reports to BSF Board on individual schemes currently show amber overall

PRIORITY 3. A Thriving Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
3.2 Improve Housing	<ul style="list-style-type: none"> ➤ Halve the number of homeless households in temporary accommodation, by March 2010 ➤ Improve management of Houses in Multiple Occupation (HMO) ➤ Ensure the efficient management and maintenance of the Council's housing stock 	<ul style="list-style-type: none"> ➤ The review of the Management Agreement with Homes for Haringey was completed in December 2009. ➤ A draft multi-agency Move-on strategy has been developed and issued for consultation, scheduled for completion by 23/03/10. ➤ Number of homeless households in temporary accommodation reduced to 3800 as at end of December 	<ul style="list-style-type: none"> ➤ Although the government has revised the TA target date to December 2010, Haringey's target of 2,603 is still very challenging. ➤ Housing subsidy changes that come into effect in April 2010 will have a huge impact on the Council's finances. The number of households in expensive, nightly-rated Emergency Accommodation (EA) has reduced by one third since May 2009, but it has taken housing associations and housing suppliers longer than anticipated to provide the Council with alternative, less expensive leased accommodation. ➤ Negotiations with EA suppliers will achieve substantial savings from March 2010 onwards. However, these savings will

PRIORITY 3. A Thriving Haringey

Objectives Desired Outcomes

Achievements this quarter

Issues

be more than offset by the overspend resulting from the higher-than-expected demand for assured short-hold tenancies which have, themselves, had the biggest impact on the Council's use of TA.

3.3 Improve opportunities for Leisure

- Improve upgrade, replace and add new recreation facilities and physical infrastructure
- Develop active and health lifestyle programmes

- Implement Haringey 'Make a Change' programme: Funding has been confirmed by Sport England with the bid document being used as a model of best practice. Additional funding bids have been won to run a dance scheme aimed at young women and a project focusing on increasing activity levels within the workforce (Haringey Council). Make a Change: Inclusion Day was run at Tottenham Green which entailed having a programme of activities for those with disabilities.
- Progress on leisure strategic renewals programme is in line with Budget, timescales and

- White Hart Lane Community Sports Centre was not selected as an in-games training venue for the 2012 Olympic and Paralympics. Preparing prospectus as part of the funding plan.
- Aquatics Development plan bid submitted to DCMS was unsuccessful along with majority of applications in south of England. Aquatics plan research and preparations have gone well and has progressed through all required stages to be ready for Cabinet on 26th Jan 10.

PRIORITY 3. A Thriving Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
<p>3.4 Maintain and Extend Cultural and Library Services</p>	<ul style="list-style-type: none"> ➤ Enable libraries to become community hubs and expand the range of services ➤ Increase the number of Haringey residents engaging and participating in the arts 	<p>resources, Filtration project at Tottenham Green Leisure Centre (TGLC) is nearing completion, finish date end of Jan, TGLC changing rooms have been refurbished.</p> <ul style="list-style-type: none"> ➤ Playbuilder batch 1 and 2 have now been tendered. Works for batch 1 will start 8th February with batch 2 following on directly behind. Works on all targeted sites should be completed by the end of March. 	<ul style="list-style-type: none"> ➤ Football development plan: Issue at Broadwater Farm to be resolved over football and cricket priorities.
		<ul style="list-style-type: none"> ➤ Libraries for Health brochure 'Libraries for life - Health Life Learning' has been produced and circulated. Health checks and advice in libraries have proved very popular and new programmes now in place. 'Stretch your mind and body' classes continuing at St Ann's, Wood Green , Hornsey and Alexandra Park libraries. 6 week healthy eating Shape Up programme aimed at African Caribbean community in 	<p>None reported</p>

PRIORITY 3. A Thriving Haringey

Objectives Desired Outcomes

Achievements this quarter Issues

partnership with NHS successfully completed. Smoking Cessation workshops running at Coombes Croft and Wood Green libraries. HALS providing courses in emotional wellbeing, self esteem, health and fitness.

- Arty Party took place in December 2009 at Jacksons Lane: a joint venture with Enfield and Barnet and was used to celebrate and launch the North London Arts Map. Over 40 representatives attended from arts venues, organisations and individual artists situated within the three boroughs, along with a representative from ACE. The event was well received and feedback asked for the Arty Party to become a regular event. The next Arty Party is being planned for March 2010.

3.5 Regenerate the Borough

- Responding to the recession
- Deliver key regeneration programmes in Haringey
- Develop Local Development

- A Future Jobs Fund bid of £1.4m/221 jobs has been won
- Delivery of major sites Tottenham Hale, Haringey Heartlands,

- There has been some slippage in the project to deliver the Core Strategy. A report will go to Cabinet in March 2010.

PRIORITY 3. A Thriving Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
	Framework (LDF) & Core Strategy	Tottenham High Road and Myddleton Road are progressing ➤ Employment and skills surgery for people in temporary accommodation held.	

PRIORITY 4. A Caring Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
4.1 Support vulnerable adults to live independently	<ul style="list-style-type: none"> ➤ Maintain and further improve Adult Services 2 star performance rating ➤ Transforming Adult Services by implementing self-directed support in two pilot areas ➤ Ensure Safeguarding Adults practice is fully embedded throughout the service ➤ Strengthen Commissioning and in house services to develop a market that can respond flexibly to individual users support plans ➤ Improve take up of benefit entitlements 	<ul style="list-style-type: none"> ➤ The Annual Performance Assessment by the Care Quality Commission has judged that overall, our Adult Social Care Services are Performing Well. ➤ Recognition of Promising Capacity to Improve following the recent Independence, Well-being and Choice service inspection reflects that the council is well placed in 2009/10 to build on the significant improvements already made. ➤ The Adults Integrated Access Team went live on 09/11/09. ➤ Benefits and Local Taxation and Customer Services will begin piloting the new e-benefits claim process in January 2010. This will enable benefit customers who have made their initial claim to obtain an appointment at a Customer Service Centre with a benefits specialist or request a home visit from a benefits specialist. 	None reported

PRIORITY 4. A Caring Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
4.2 Support all children	<ul style="list-style-type: none"> ➤ Improve outcomes for vulnerable children ➤ Work with partners to improve the identification of children and young people who may be vulnerable or at risk ➤ Improve the life chances for children in care 	<ul style="list-style-type: none"> ➤ Joint Area Review Action Plan: At the end of December 107 of the 143 milestones had been met; 35 were still in time and on target and 1 was 'off track' with remedial action in place. ➤ New Child Protection forms in place, training completed and cases regularly audited to ensure plans meet minimum standard ➤ New screening team in place and pilot multi-agency team improving pathways for referrals into children's social care to deliver a child focused service ➤ Common Assessment Framework training took place in November ➤ Two tier induction programme of multi agency training to ensure practitioners have a common understanding has been designed and agreed by the Local Safeguarding Childrens Board. 	None reported

PRIORITY 4. A Caring Haringey

Objectives	Desired Outcomes	Achievements this quarter	Issues
4.3 Prevent Homelessness	<ul style="list-style-type: none">➤ Tackle homelessness, overcrowding and under occupation➤ Maximise the development of affordable housing	<ul style="list-style-type: none">➤ Review the current Housing Preferred Partnership arrangements has been completed. The finalised document has been approved by the Integrated Housing Board and is ready for launch➤ The draft Investment Agreement has been presented to Homes and Communities Agency (HCA) and discussed with them. Formal agreement, in the form of a funding agreement, will be finalised by the end of the financial year.	<ul style="list-style-type: none">➤ The draft Lettings Policy was submitted to CAB in December 2009 and it was agreed to go to an extensive period of further consultation and to postpone adoption until after May.➤ Work on the Overcrowding strategy has progressed and the draft will be ready for consultation during Q1 of 2010/11. This item will be rolled forward to the 2010/11 Business Plan.

PRIORITY 5. Driving Change, Improving Quality

Objectives Desired Outcomes

5.1 Engaging citizens

- Improving stakeholder engagement and consultation
- Support communities to influence and shape the quality of services in their neighbourhoods
- Support Council Members in their “Community Champion” role.

Achievements this quarter

- Muslim Women’s Forum now in place. First meeting scheduled for January 2010
- The Community Engagement Framework Delivery Plan has been drafted and agreed at the October meeting of the Haringey Strategic Partnership.
- Two 5 week community leadership programmes have been arranged through Westminster University which will each benefit 15 active Haringey residents. The November cohort of 15 has been successfully started.
- Area Assemblies have been held across all 7 area – 21 in total. Six additional consultation events were held in Muswell Hill and Crouch End to engage more people in the development of 2010/22 Area Priority Plans

Issues

- The duty, contained in the Local Democracy, Economic Development Construction (LDED) Act, gained royal assent in November 2009. On 16 December 2009 however, the government announced that the duty was being deferred until the next spending review, meaning that the duty will not come into force before the next election.
- The new duty to respond to petitions, contained in the LDED Act, gained royal assent in November 2009. The government has deferred a decision on this until after the current consultation closes on 24 Feb 2010. The draft order makes allowances for a 12 month period of implementation for e-petitions, following a commencement order.

PRIORITY 5. Driving Change, Improving Quality

Objectives	Desired Outcomes	Achievements this quarter	Issues
5.2 Deliver Value for Money	<ul style="list-style-type: none"> ➤ Develop a single approach to the customer ➤ Implement shared services ➤ Deliver efficiency savings through Value For Money review process ➤ Conversion to the International Financial Reporting Standards (IFRS) and enhance Treasury Management procedures ➤ Develop Procurement Strategy and set in place Framework Agreement for key procurement activities 	<ul style="list-style-type: none"> ➤ All VFM reviews planned to be undertaken in 09/10 have been completed. Implementation activity in line with the reviews undertaken is now underway. ➤ Enhanced Treasury Management procedures completed. Action plan in place and a dedicated progress manager has been taken on to ensure delivery of IFRS. 	<p>None Reported</p>
5.3 SMART Working	<ul style="list-style-type: none"> ➤ Support & develop staff / managers ➤ Excellent people management and development ➤ Better collaboration with partners ➤ Deliver Key strategic property developments ➤ Reduce the overall cost of accommodation by rationalising the offices portfolio and disposing of our older, less efficient buildings. 	<ul style="list-style-type: none"> ➤ Thirty apprenticeships this year; 10 in Social Care funded by Social Skills Council. ➤ Accommodation strategy: Progress remains on target for this stage. The last move for the current reporting period was completed as planned. 	<ul style="list-style-type: none"> ➤ Implementation of the equal pay rollout has been delayed but it is anticipated that will get back on track with some additional resources. ➤ Staff survey timeline slippage - reprogrammed for focus group research to start October 2009 and online survey to go live January 2010



Agenda item:

[No 1

CABINET**On 23RD FEBRUARY 2010**

Report Title. 2008/09 -2010/11 Local Area Agreement Year 2 Refresh

Report of **Wayne Longshaw, Assistant Chief Executive**

Signed :

Contact Officer : Louisa Aubeeluck, LAA Manager 020 8489 4533
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Wards(s) affected: **All**Report for: **Key****1. Purpose of the report**

- 1.1. Haringey's Local Area Agreement (LAA) is subject to annual review. The review process focuses on delivery; however, it also provides an opportunity to refresh certain targets.
- 1.2. Cabinet are asked to consider the LAA refresh and note that the deadline for local authority adoption of the refreshed LAA is 12th March 2010. Ministerial approval of refreshed LAAs is expected on 31st March 2010.
- 1.3. For government purposes, the 'refresh' is concerned with designated indicators (the 35 improvement indicators).

2. Introduction by Cabinet Member

- 2.1. I am pleased to propose this year's refresh of our LAA which resolves targets from last year and helps towards us achieving the performance reward grant. We are making good progress in delivering against the partnership's 35 priority improvement indicators and local targets. As a Partnership we must continue to see improvements across the partnership over the coming year. This refresh will ensure the continuing relevance of our LAA to people living and working in Haringey.

3. State link(s) with Council Plan Priorities and actions and /or other Strategies:

3.1. The priority outcomes agreed within the 2008/09-2010/11 Local Area Agreement align to and reflect all five council priorities. They also directly link to the objectives of the majority of the main council strategies.

3.2. The LAA is the medium term delivery plan for the Sustainable Community Strategy and the outcomes and improvement targets directly relate to achieving the ambitions and priorities within it.

4. Recommendations

4.1. Cabinet is recommended to approve the refreshed (year 2) 2008/09-2010/11 Local Area Agreement as set out in appendix 1 for local adoption and submission to Government Office for London on 12th March 2010 and subsequent ministerial sign off in late March.

4.2. Cabinet is recommended to consider the following proposed changes to the targets within the LAA:

Revision of targets for the economic indicators which were 'frozen' last year as a result of the economic downturn. These include:

- NI 116 - Proportion of children in poverty;
- NI 153 - Working age people claiming out of work benefits;
- NI 154 – Net additional homes provided; and
- NI 171 – New business registration rate.

Setting of targets for the two nationally deferred indicators:

- NI 125 Achieving independence for older people
- NI 149 Adults in contact with secondary mental health services

Removal of NI 112 Teenage conception rate from the overall reward calculation.

Technical revisions to targets where data was confirmed post ministerial approval in April 2009; including six place survey targets and two other targets:

Place survey targets

- NI 1 - People from different back grounds who get on well together;
- NI 4 - People who feel they influence decisions locally;
- NI 6 - Participation in volunteering;
- NI 21 - Dealing with local concerns about ASB;
- NI 119 - Self reported measure of peoples health/ wellbeing;
- NI 140 - Fair treatment by local services;

Other targets

- NI 15 – Serious violent crime rate;
- NI 186 - Per capita C02 omissions.

Setting of local targets for NI 175 – Access to services and facilities by public transport; and the two local skills targets for the final year of the LAA.

Inclusion of attainment targets for 2010/11. These will be confirmed by DCSF post ministerial sign off.

4.3. Cabinet is recommended to authorise the Leader (who is also Chair of the Haringey Strategic Partnership) to agree any final revisions required by Government Office for London post approval by this Cabinet meeting.

5. Reason for recommendation(s)

5.1. Within Haringey's LAA a number of designated national indicators and local targets require resolution, where data was previously unavailable or has been confirmed since the last refresh. For government purposes, the 'refresh' is primarily concerned with designated indicators (the 35 improvement indicators). It would be opportune, however, for Haringey to consider its local targets at this time also, or to remove them where data measurement and collection issues prevent targets from being set or performance managed.

5.2. In addition the refresh provides an opportunity to revise by exception designated targets where new evidence has become available. As such the partnership is reviewing a number of Haringey's designated targets in light of the current global economic conditions potentially affecting the partnerships ability to deliver against these.

5.3. Thirteen designated national indicators and five local targets require resolution or revision as part of the refresh process, and the 2010/11 attainment targets need to be submitted to DCSF and included in the LAA.

6. Other options considered

6.1. The LAA refresh is essentially a mandatory requirement for all local areas to complete following the implementation of the new style LAA in 2008/09.

7. Summary

Background

7.1. Haringey's 2008/9-2010/11 LAA was initially signed off by Cabinet and Full Council, and by Ministers in July 2008. The LAA underwent its year one refresh and was signed off by council's Cabinet on 24th February 2009 and by Ministers in April 2009.

7.2. The LAA cuts across all Sustainable Community Strategy (SCS) outcomes. It is the medium term delivery plan for the Sustainable Community Strategy and the outcomes and improvement targets directly relate to achieving the ambitions and priorities within it.

7.3. The LAA is the only vehicle for agreeing targets between local government, their delivery partners and central government. It incorporates a duty for named partners to cooperate, a duty to engage and inform residents and an enhanced role of scrutiny.

7.4. The Performance Reward Grant (PRG) available to Haringey for the 2008/09-2010/11 LAA is £1.977m. The year 1 refresh 'locked down' targets for PRG purposes, with the exception of the 'frozen' economic targets and the deferred targets which will not be included when calculating reward entitlement. The attainment targets are also not included within PRG calculations.

7.5. As set out in LAA Operational Guidance, revisions to the LAA need to be approved in accordance with local arrangements put in place by the responsible authority. On 23rd February 2009 Full Council approved that LAA functions should be exercised by the Cabinet.

Current position

7.6. The annual review provides an opportunity to refresh certain targets, including:

- Renegotiation of the economic 'frozen' targets, see section 7.7;
- Nationally deferred indicators from last year, see section 7.8;
- NI 112 Teenage conception rate - local areas are given the option to remove this target from the reward calculation, see section 7.9;
- Technical revisions to targets where data was confirmed post ministerial approval in April 2009 i.e., place survey indicators, see section 7.10.

Appendix 1 lists Haringey's refreshed targets and appendix 2 is the updated outcome framework of the 2008/09-2010/11 LAA.

7.7. Government announced last year that a number of economic indicators would be given greater flexibility due to global economic conditions. These indicators, referred to as 'frozen' targets were exempt from the 'lock down' of targets for performance reward grant purposes; thus allowing local areas to review and revise these targets one year on in light of the emerging evidence and impact of the recession.

- *NI 116 proportion of children in poverty* –a revised target negotiation brief was published on 15/1/10, and the associate data released on 27/1/10. The target lead is in discussions with GOL and revised targets are still to be proposed. Local areas are advised to continue using the proxy indicator and measurement for the remainder for the LAA period with the option to

renegotiate targets using a 'narrowing the gap' approach.

- *NI 153 working age people claiming out of work benefits* - revised targets maintaining the gap to the London average were approved by GOL on 21/1/10.
- *NI 154 net additional homes provided* –revised targets were submitted to GOL on 11/12/09 and approval is awaited. The revised targets are based on current projections and the slow down in the market.
- *NI 171 new business registration rate* – revised targets were approved by GOL on 10/2/10. The revised targets maintain the gap to the London rolling average.

7.8. Government announced last year that a number of indicators within its 198 National Indicator Set were still deferred due to data issues nationally. Local areas were advised that 'deferred' indicators sit outside of the reward calculation process as it was not possible for partnerships' to negotiate and 'lock down' these targets. Local areas can set their own targets for the remaining period of the LAA to enable performance management; no formal negotiation with government office required.

Targets have been set and submitted to GOL, for information purposes only, for:

- NI 125 Achieving independence for older people
- NI 149 Adults in contact with secondary mental health services

7.9. Haringey received notification from GOL on 6/1/10 informing on the option available to remove NI 112 (teenage conception rate) from the overall reward calculation. Government has advised that as Haringey has already negotiated the year 3 target for NI 112 there is to be no further discussion regarding the actual targets. However, it is agreed that where an area believes that it will not meet the year 3 LAA target for N112 they will be allowed to remove it from the reward calculation. If this target is removed from the reward calculation there will be no impact upon the overall maximum reward available to the area. Haringey must however provide assurances that this indicator will remain a priority for the partnership. The Children's Trust PMG agreed on 13/1/10 to remove this target from the overall calculation.

7.10. The data for a number of the indicators within the LAA was confirmed post ministerial sign off in April 2009. In these instances the technical revisions should be applied without the need to renegotiate the targets with government. This affects the indicators reliant on the 'place survey', which was published in July 2009, and indicators where official baseline is now available or revised.

The review guidance states that areas should adjust place survey targets in line with the published baselines and confidence intervals. This has been done. The place survey indicators include:

- NI 1 - People from different back grounds who get on well together;
- NI 4 - People who feel they influence decisions locally;
- NI 6 - Participation in volunteering;
- NI 21 - Dealing with local concerns about Anti-social behaviour;

- NI 119 - Self reported measure of peoples health/ wellbeing;
- NI 140 - Fair treatment by local services;

Technical revisions have also been made to:

- NI 15 – Serious violent crime rate – baseline included and the target is now presented as a rate;
- NI 186 - Per capita CO2 omissions – baseline revised.

7.11. The data sets for NI 175 Access to local services and facilities by public transport are now available, and as such the council and NHS Haringey are in the process of agreeing targets for the various strands of this indicator.

7.12. Haringey included two local skills targets within its LAA , these are:

- Adults achieving a Skills for Life qualification and entered employment and those gaining a qualification in the workplace; and
- Adults achieving a full level two qualification and entered employed and those gaining a qualification in the workplace do not have 3rd year targets agreed. These are:

The lead agency for both of these targets is the council; however, the role of the Learning Skills Council (LSC) for both of these targets has been instrumental. The LSC enabled the central coordination of data across all the providers in the borough, holding partners to account for delivering their individuals aspects of the collective targets. The LSC will no longer exist as of 1st April 2010.

Discussions are taking place between College of Haringey Enfield and North East London and Haringey Adults Learning Service to agree how best to measure these targets in the future. Targets for 2010/11 will be set in due course.

7.13. The 2007/08-2009/10 LAA stretch targets come to an end in March. The majority of these remain as local targets for 2010/11.

Performance reward grant

7.14. The government has set aside £340m Performance Reward Grant (PRG) nationally to provide a continued financial incentive. The PRG will encourage and recognise improvement over the course of the LAA and provide a flexible fund to sit alongside Area Based Grant (ABG) during 2011-13 for successful areas.

7.15. The PRG is allocated to local areas based upon the area's share of local government funding, with each receiving approximately 0.54% of their 2006-07 net budget requirement (NBR) plus dedicated schools grant less any parish precepts. The indicative Performance Reward Grant (PRG) available to Haringey is £1.977m.

- 7.16. Reward will be calculated based upon average performance across the up to 35 designated and agreed LAA improvement targets. These do not include the statutory Department for Children, Schools and Families (DCSF) targets or purely local, non-designated targets.
- 7.17. The year 1 refresh 'locked down' targets for PRG purposes, with the exception of the 'frozen' economic targets which are being revised as part of the year 2 refresh. The nationally 'deferred' targets will not be included in reward calculations; this also applies to targets such as NI 112 which government have given local areas the option to remove from reward calculations. If a target is discounted from the reward calculation there is no impact upon the overall maximum reward available to the area. Subject to confirmation by GOL, 32 targets will remain in the overall calculation.
- 7.18. Reward calculations are based on a standard formula that is used to calculate a reward score for each indicator. These reward scores will then be aggregated and the result divided by the number of targets eligible for reward, producing an average reward score. Reward will be payable for scores averaging at 60% and above. No reward will be payable to an area for scores averaging below 59.9999%. The total reward will be payable for a score of 100%.
- 7.19. The table below indicates the potential reward payable in relation to average scores achieved

Average score achieved	% PRG payable
60%	40%
70%	55%
80%	70%
90%	85%
100%	100%

- 7.20. Reward will be paid in two instalments: early in 2012 and again in 2013. The reward payable will be 72% revenue and 28% capital.
- 7.21. The annual refresh of the LAA does not in itself create any financial implications for the authority or Partnership; however, should the re-negotiation of some of the key targets be unsuccessful this will impact on any eventual performance reward grant.

8. Chief Financial Officer Comments

- 8.1. The Chief Financial Officer notes the proposals for the Year 2 refresh as outlined in the report and concurs that the proposals themselves do not have any direct financial implications for the authority.

8.2. As outlined in paragraph 7.15 the maximum PRG available to Haringey at the end of this LAA is £1.977m with the actual level dependent on final performance. The performance monitoring of these LAA targets is integrated within the Council's performance framework which should highlight the need for targeted interventions if felt appropriate.

9. Head of Legal Services Comments

9.1. The revision of the LAA for submission to central government is a "local choice function" that is allocated to the Cabinet in the Council's Constitution. Under the Constitution, the Cabinet can authorise the Leader to agree any final revisions to the revised LAA required by central government.

10. Head of Procurement Comments

10.1. Not applicable

11. Equalities & Community Cohesion Comments

11.1. The Local Area Agreement improvement targets are of particular benefit to disadvantaged communities and population groups across the borough especially in those wards and super output areas that have higher levels of deprivation. An equalities impact assessment was undertaken on the lifetime of the 2008/09-2010/11 LAA in 2008 to ensure that there are no adverse impacts to any particular population group.

11.2. Locally the Area Based Grant (ABG) is utilised by the council and the HSP to support the delivery of the LAA and partnership priorities. In 2008/09 the HSP thematic boards commissioned and or confirmed two year programmes for 2009/10 and 2010/11 to provide security and certainty to partners and providers. To support this, a review of the ABG was carried out in 2008 and was COMPACT Proofed using the COMPACT Assessment Framework.

11.3. Equalities and community cohesion continue to be key partnership priorities addressed within the current local area agreement as designated national indicators, and as such ABG funding contributes to the delivery and achievement of these outcomes.

12. Consultation

12.1. The LAA is based upon the objectives and priorities contained within the Community Strategy which were developed through extensive involvement and consultation with residents, organisations and other stakeholders. The HSP and its thematic boards built on this consultation to inform the selection of national

indicators and subsequent negotiations with central Government.

12.2. During the initial development stages of the LAA in 2008 partners were aware of and acknowledged their responsibility for ownership of targets within their area. The HSP also made a conscious decision to select indicators of priority to the partnership as a whole and not those for which a single agency had sole interest and influence. This helped to create the “sign-up” to partnership working.

12.3. The annual refresh has provided further opportunity for the HSP and its thematic boards to again endorse their commitment to the priority outcomes agreed within the LAA, to refine target setting and resolve all outstanding unfinished business within their remit.

12.4. Target leads have consulted the relevant services and key partner agencies on the revised targets put forward to promote ownership and ensure they are achievable and deliver positive benefits.

13. Service Financial Comments

13.1. The annual refresh of the LAA is a requirement set out in CLG documents and statutory guidance. It does not in itself create any financial implications for the authority or the Partnership however; if the re-negotiation of some of the key indicators set out in Appendix 1 is unsuccessful this will impact on any eventual performance reward grant.

14. Use of appendices /Tables and photographs

14.1. Appendix 1 National indicators and local targets to be refreshed;

14.2. Appendix 2 – LAA Outcomes Framework – year two refresh.

15. Local Government (Access to Information) Act 1985

15.1. 2009/2010 LAA Review Advice Note for Government Offices; November 2009

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Appendix 1 National Indicators and local targets to be refreshed

NI	National Indicator	Frozen/ deferred / place survey	Comment	Current targets			Revised targets			GOL approval confirmed	
				Baseline	2008/09	2009/10	2010/11	Baseline	2008/09		2009/10
116	Proportion of children in poverty	Frozen indicator	Workshop on 12/1/10 at GOL. Proxy measures to remain in place. Data released 26/1/10. Revised targets to be confirmed.	36.4 %	34.5	32.5	30.5	TBC	TBC	TBC	
153	Working age people claiming out of work benefits	Frozen indicator	Revised targets maintain the gap to the London Regional average.	28.4 %	-1.5%	-3.1%	-4.7%	0.6 pp	0.7pp	0.6pp	21/1/10
154	Net additional homes provided	Frozen indicator	Meeting held with GOL Housing Lead on 26/11/09. Revised business case with proposed targets submitted 11/12/09.	1067	1657	1602	1195	1067	828	1040	
171	New business registration rate % gap between Haringey 3-year rolling average and London 3-year rolling average	Frozen indicator	Revised targets based on more realistic projections in current economic climate. Revised targets maintain the gap to the London Regional average.	80.5 %	81%	81.5 %	82%	19%	19%	19%	10/2/10
125	Achieving independence for older people	Deferred indicator	Targets set for remaining period of LAA - exempt from reward calculation.	Haringey commits to a statistical improvement on data for year 2008/09 as the target for 2010/11				77%	79%	85%	10/2/10
149	Adults in contact with secondary mental health services	Deferred indicator	Targets set for remaining period of LAA - exempt from reward calculation.	Haringey commits to a statistical improvement on data for year 2008/09 as the target for 2010/11				81%	81%	86%	2/2/10
1	People from different backgrounds get on well	Place survey	Local target. Technical adjustment to baseline and targets based on final published results	75.7 %	-	77.9 %	81.1 %	75.6 %	-	81.2 %	10/2/10
4	People who feel they influence decisions	Place survey	Technical adjustment to baseline and targets based on final published results	40.5 %	-	42.9 %	45.1 %	40.3%	-	45.1 %	10/2/10
6	Participation in volunteering	Place survey	Technical adjustment to baseline and targets based on final published results	20.7 %	-	22.7 %	24.7 %	21%	-	24.7 %	10/2/10
21	Dealing with local concerns about ASB	Place survey	Technical adjustment to baseline and targets based on final published results	27.9 %	-	32%	34%	28.2%	-	34%	10/2/10
119	Self reported measure of peoples health/wellbeing	Place survey	Local target. Technical adjustment to baseline and targets based on final published results	80%	-	80%	80%	80%	-	85.4 %	10/2/10

140	Fair treatment by local services	Place survey	Technical adjustment to baseline and targets based on final published results	60.4 %	-	62.6 %	65%	60.8%	-	62.6 %	65%	65%	10/2/10
15	Serious violent crime rate		Confirmed baseline added. Technical adjustment to presentation of targets; (targets presented as a rate). Adjustment to baseline - DEFRA revised	TBC	-	- 4%	- 5%	1.85	-	1.78	1.68	1.68	17/12/09
186	Per capita C02 omissions		Adjustment to baseline - DEFRA revised	4.9	- 3.6%	- 7.4	- 11%	4.5	- 3.6%	- 7.4	- 11%	- 11%	2/12/09
112	Teenage conception rate		Children's Trust PMG (13/1/10) agreed to remove target from reward calculation.	64 per 1,000	5.3% (59)	18.1% (51)	55% (28)						21/1/10
175	Access to services by public transport a) primary schools b) secondary schools c) GP surgeries d) Food shopping	Local target	Agree baseline and targets	-	-	-	-	a) 67% b) 89% c) TBC d) 51%	-	-	a) 67% b) 89% c) TBC d) 51%		NA
L	Skills for life/ workplace qualification A) Skills for Life Qualification B) Entered into Jobs C) Workplace Qualification	Local target	Set 3 rd year target and agree host organisation for collection and monitoring of data	A)150 B) 0 C)180	A) 350 B) 140 C) 600	A) 420 B) 168 C) 810	-	A)150 B) 0 C)180	A) 350 B) 140 C) 600	A) 420 B) 168 C) 810	TBC		NA
L	Adult level 2 qualification A) Level Two Qualification B) Workplace Qualification	Local target	Set 3 rd year target and agree host organisation for collection and monitoring of data	A) 740 B) 400	A) 740 B) 900	A) 740 B)1800	-	A) 740 B) 400	A) 740 B) 900	A) 740 B)1800	TBC		NA
L	DV; IB claimants & people into sustained work; N17smoking quitters; litter & detritus in SOAs; carbon omissions and accidental fires	2007/8 - 2009/10 stretch targets	2007/8-2009/10 stretch targets end in March 2010. Lead partners confirmed the removal of these stretch from LAA for 2010/11.										NA
L	Reduction in personal robbery	Local	2007/8-2009/10 stretch target to remain in LAA for 2010/11.	1919	-	4915	-	1919	-	4915	1057	1057	NA
L	Older people admitted permanently into residential / nursing care	Local	2007/8-2009/10 stretch target to remain in LAA for 2010/11.	131	135	115	-	131	135	115	TBC	TBC	NA
L	Adults permanently admitted into residential and nursing care	Local	2007/8-2009/10 stretch target to remain in LAA for 2010/11.	34	28	20	-	34	28	20	TBC	TBC	NA
L	Achieving healthy schools	Local	2007/8-2009/10 stretch target to remain in LAA for 2010/11.	13%	75%	85%	-	13%	75%	85%	TBC	TBC	NA

Haringey Strategic Partnership's Local Area Agreement 2008/09 - 2010/11

KEY * Designated indicators / targets ** NI 153 and 117 form the basket of Haringey's WNF indicators

National Outcome: Stronger Communities		Baseline	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes where lead partner is not the council)	Thematic Board
NI :	National Indicator	Sustainable Community Strategy Priority	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes where lead partner is not the council)	Thematic Board
1	% of people who believe people from different backgrounds get on well together in their local area.	People at the heart of change	75.6% (2008 Place Survey)	78.4%	81.2%	Council - Assistant Chief Executive; NHS Haringey; Police; CONEL; VCS; HAVCO	PMG
4*	% of people who feel that they can influence decisions in their locality*	People and customer focused	40.3% (2008 Place Survey)	42.9%	45.1%	Council - Assistant Chief Executive; NHS Haringey; Police; CONEL; VCS; HAVCO	PMG
6*	Participation in regular volunteering *	People at the heart of change	21% (2008 Place Survey)	22.7%	24.7%	HAVCO* - Naeem Sheikh Council; VCS; Police; NHS Haringey	PMG
Local	NI 7: Environment for a thriving third sector	People at the heart of change	18.9% (third sector organisations survey 2008)	3% increase (21.9%)	3% increase (24.9%)	HAVCO* - Naeem Sheikh Council; VCS; Police; NHS Haringey	PMG
8*	Adult participation in sport *	Healthier people with a better quality of life	22.9% (06/07 Active People Survey)	26.90%	27.9%	Council - Mun Thong Phung; (Sport England reports); NHS Haringey; VCS	Well-being Partnership

NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09	2009/10	2010/11	Partners (* denotes where lead partner is not the council)	Thematic Board
				Target	Target	Target		
15*	Serious violent crime rate *	Safer for all	1.85 (415 offences) 2008 baseline	-	1.78 (-4% on 08 baseline)	1.68 (-9% on 08 baseline)	Police* - David Grant Council; NHS Haringey; Fire Brigade; VCS	Safer Communities
16*	Serious acquisitive crime *	Safer for all	39.8 per 1000 residents (8971) 2007/08 baseline	37.8 per 1000 residents (8523)	37 per 1000 residents (8254)	35.4 per 1000 residents (7985)	Police* - David Grant Council; NHS Haringey; Fire Brigade; VCS	Safer Communities
21*	Dealing with local concerns about ASB and crime by the local council and police *	Safer for all	28.2% (2008 place survey)	-	32%	34%	Police* - David Grant; Council; HfH; Courts	Safer Communities
35*	Building resilience to violent extremism *	Safer for all	1	2	3	3	Council - Assistant Chief Executive; Police; VCS; Mosques & Muslim Community	Safer Communities
39*	Rate of hospital admissions per 100,000 for alcohol related harm *	Safer for all Healthier people with a better quality of life.	1342 (06/07)	1579 1% point reduction	1654	1750	NHS Haringey * - Tracey Baldwin; DAAT; Council; Police; probation; VCS	Well-being Partnership
40*	Number of drug users recorded as being in effective treatment *	Safer for all	2006/07 781 2007/08 933	8% increase on 07/08 baseline (1008)	6% increase on 08/09 baseline	6% increase on 09/10 baseline	NHS Haringey * - Tracey Baldwin; DAAT; Police; MHT; VCS; Probation	Safer Communities
Local	Reduction in personal robbery (2007 – 2010 stretch)	Safer for all	1919	-	4915	1057	Police* - David Grant; Council; BT Police; Victim Support; schools	Safer Communities

National Outcome: Children and Young People							Thematic Board	
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes where lead partner is not the council)	
Be Healthy								
51*	Effectiveness of CAMHS services *	Healthier people with a better quality of life	13	13	15	16	Council - Peter Lewis; MH providers; MHT	Children and Young People
Local	NI 53: Prevalence of breastfeeding at 6-8 weeks from birth	Healthier people with a better quality of life	1) 40% (07/08) 2) 0% (07/08)	1) 50% 2) 85%	1) 50.1% 2) 90%	1) 52.9% 2) 95%	NHS Haringey * - Tracey Baldwin	Children and Young People
56*	Obesity among primary school age children in year six *	Healthier people with a better quality of life	24% (07/08)	24%	24%	24%	Council - Peter Lewis; NHS Haringey; Schools	Children and Young People
Local	Increase the % of children immunised by the second birthday (MMR)	Healthier people with a better quality of life	82 % (06/07) 55% (07/08)	80%	85%	90%	NHS Haringey * - Tracey Baldwin	Children and Young People
Local	Number of schools achieving healthy schools status (2007 – 2010 stretch)	Healthier people with a better quality of life	13%	75%	85%	TBC	Council - Peter Lewis; NHS Haringey; Schools	Children and Young People
Stay Safe								
Local	Victim Support services for children & young people (aged 11-19 years)	Safer for all	a. No. of 1-2-1 Appointments: 34 b. Workshops delivered: 0 c. Drop-in Sessions provided: 0 d. Questionnaire (feeling safer or more confident): 100%	a. 5% increase on baseline. b. 0 c. 0 d. Above 80%	a. 5% increase per year. b. 4 per month c. 2 per month d. Above 80%	a. 5% increase per year. b. 4 per month c. 2 per month d. Above 80%	Council - Assistant Chief Executive; Police; Victim Support	Safer communities
59*	% of initial assessments for children's social care	Safer for all	88% (07/08)	88%	53%	72%	Council - Peter Lewis	Children and Young People

National Outcome: Children and Young People									
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes where lead partner is not the council)	Thematic Board	
	carried out within 7 working days of referral *							People	
60*	% of core assessments for children's social care that were carried out within 35 working days of their commencement *	Safer for all	84% (07/08)	86%	63%	81%	Council - Peter Lewis	Children and Young People	
62 Local	Stability of placements of looked after children number of moves	Safer for all	14.8% (07/08)	12%	11%	10%	Council - Peter Lewis	Children and Young People	
66 Local	Looked after children cases which were reviewed within required timescales	Safer for all	97% (07/08)	97%	97%	98%	Council - Peter Lewis	Children and Young People	
67 Local	% of child protection cases which were reviewed within required timescales	Safer for all	100% (07/08)	100%	100%	100%	Council - Peter Lewis	Children and Young People	
Enjoy and Achieve									
79*	Achievement of level two qualifications by aged 19 *	Economic vitality and prosperity shared by all	66% (06/07)	68%	68.5%	74.3%	Council - Peter Lewis; CONEL; LSC	Children and Young People	
Enjoy and Achieve (Attainment targets for academic year 201011 - TBC by DSCF and may be subject to changes)									

National Outcome: Children and Young People									
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes where lead partner is not the council)	Thematic Board	
72	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social & Emotional Development and Communication, Language & Literacy PSA 10	Economic vitality and prosperity shared by all	41.2%	48.0%	48.0%	48.3%	Council - Peter Lewis	Children and Young People	
73	Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold) PSA 10	Economic vitality and prosperity shared by all	67%	75%	75%	77%	Council - Peter Lewis	Children and Young People	
75	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths (Threshold) PSA 10)	Economic vitality and prosperity shared by all	37.4%	50%	55%	55.1%	Council - Peter Lewis	Children and Young People	
87	Secondary school persistent absence rate DCSF DSO	Economic vitality and prosperity shared by all	7.2%	6.3%	5.6%	5.0%	Council - Peter Lewis	Children and Young People	
92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile & the rest PSA 11	Economic vitality and prosperity shared by all	40.5%	33.4%	32.1%	31.9%	Council - Peter Lewis	Children and Young People	
93	Progression by level 2's in English between Key Stage 1 and Key Stage 2	Economic vitality and prosperity shared by all	84.5%	90.0%	90.0%	90%	Council - Peter Lewis	Children and Young People	
94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2 PSA 11	Economic vitality and prosperity shared by all	74.7%	86.0%	86.0%	89%	Council - Peter Lewis	Children and Young People	

National Outcome: Children and Young People							
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target	
99	Children in care reaching level 4 in English at Key Stage 2 PSA 11	Economic vitality and prosperity shared by all	52%	64%	47.4%	25.9%	Council - Peter Lewis Children and Young People
100	Children in care reaching level 4 in Maths at Key Stage 2 PSA 11	Economic vitality and prosperity shared by all	43%	64%	47.4%	25.9%	Council - Peter Lewis Children and Young People
R 101	Children in care achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths) PSA 11	Economic vitality and prosperity shared by all	12.5%	18%	18.8%	14.3%	Council - Peter Lewis Children and Young People
Make a Positive Contribution							
111*	First time entrants to the Youth Justice System aged 10-17 *	Safer for all	452 or 2,420 per 100,000	442 Or 2,366 per 100,000	432 Or 2313 per 100,000	422 or 2,260 per 100,000	Council - Assistant Chief Executive; Police; CPS Safer Communities
112*	Under 18 conception rate*	Healthier people with a better quality of life	64 per 1,000 aged 15-17 (07/08)	5.3% (59)	18.1% (51)	55% (28)	Council - Peter Lewis; NHS Haringey Children and Young People
113*	Prevalence of Chlamydia in under 25 year olds *	Healthier people and a better quality of life	2006/2007 out turn was 600 (screening)	15% (screened or tested)	16%	17%	NHS Haringey * - Tracey Baldwin; Council; CONEL Children and Young People
Economic Wellbeing							
116*	Proportion of children in poverty*	Healthier people and a better quality of life	TBC	TBC	TBC	TBC	Council - Peter Lewis (DWP reports) Children and Young People

National Outcome: Children and Young People						
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target
117*	16 to 18 year olds who are not in education, training or employment (NEET) * (2007 – 2010 stretch) **	Economic vitality and prosperity shared by all	11.60%	11%	10.40%	8.9%
						Partners (* denotes where lead partner is not the council)
						Council - Peter Lewis; LSC
						Children and Young People
						Thematic Board
National Outcome: Adult Health and Wellbeing						
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target
Local	NI 119 Self reported measure of peoples overall health and well being	Healthier people with a better quality of life	80%	-	82.7%	85.4%
121*	Mortality rate from all circulatory diseases at ages under 75 *	Healthier people with a better quality of life	98 per 100,000 (07/08)	95	94	93
123*	Stopping Smoking *	Healthier people and a better quality of life	06/07 1872 4-week quitters (not per 100,000)	1008 per 100,000	1008	1008
125*	Achieving independence for older people through rehabilitation /intermediate care *	Healthier people and a better quality of life	77%	79%	82%	85%
126*	All pregnant women assessed*	Healthier people with a better quality of life	61.36% (Q1 - 2008/09)	50%	80%	90%
Local	% of HIV-infected patients with CD4 count <200 cells per mm3 at diagnosis -	Healthier people with a better quality of life	2004/05 aggregate 36%	42.10%	40.10%	27.95%
						Partners (* denotes where lead partner is not the council)
						NHS Haringey * - Tracey Baldwin
						Wellbeing Partnership
						NHS Haringey * - Tracey Baldwin; Council
						Wellbeing Partnership
						NHS Haringey * - Tracey Baldwin; Council
						Wellbeing Partnership
						NHS Haringey * - Council - Phung Mun; MHT; VCS; NHS Haringey
						Wellbeing Partnership
						NHS Haringey * - Tracey Baldwin; Council; maternity services
						Children Young People's
						NHS Haringey * - Tracey Baldwin; Council; VCS
						Wellbeing Partnership

National Outcome: Adult Health and Wellbeing								
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes where lead partner is not the council)	Thematic Board
135*	Carers receiving needs assessment or review and a specific carer's service, or advice and information*	Healthier people with a better quality of life	PAF C62 - 14.22% -	14.22%	19.20%	25.00%	Council - Mun Thong Phung; NHS Haringey; MHT; VCS	Wellbeing Partnership
Local	Number of older people permanently admitted into residential and nursing care (2007 – 2010 stretch)	Healthier people with a better quality of life	131	135	115	TBC	Council - Mun Thong Phung;	Wellbeing Partnership
	Number of adults permanently admitted into residential and nursing care (2007 – 2010 stretch)	Healthier people with a better quality of life	34	28	20	TBC	Council - Mun Thong Phung;	Wellbeing Partnership

National Outcome: Tackling Exclusion and Promoting Equality								
No:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes where lead partner is not the council)	Thematic Board
140*	Fair treatment by local services *	Healthier people with a better quality of life	60.8% (2008 Place Survey)	-	62.6%	65%	Council - Mun Thong Phung; NHS Haringey; MHT; VCS; Faith groups	PMG
141*	% of vulnerable people achieving independent living *	Healthier people with a better quality of life	07/08 65%.	75%	77%	79%	Council - Phung Mun; NHS Haringey	Wellbeing Partnership
149*	Adults in contact with secondary mental health services in settled accommodation*	Healthier people with a better quality of life	81%	81%	85%	86%	Council - Mun Thong Phung; NHS Haringey; MHT; VCS	Wellbeing Partnership

National Outcome: Local Economy

No:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09	2009/10	2010/11	Partners (* denotes where lead partner is not the council)	Thematic Board
				Target	Target	Target		
153*	Working age people claiming out of work benefits in the worst performing neighbourhoods**	Economic vitality and prosperity shared by all	0.6pp	0.7pp	0.6pp	JCP* - Walter Steel; Council; CONEL; NHS Haringey; LSC; HAVCO	Enterprise Board	
154*	Net additional homes provided *	People at the heart of change	06/07: 1067	549	1040	Council - Niall Bolger; RSLs; Housing Corporation	Integrated Housing Board	
Local 1	NI 155 Number of affordable homes delivered (gross)	People at the heart of change	2006/07 204 2007/08 250	340	340	Council - Niall Bolger	Integrated Housing Board	
156*	Number of households living in temporary accommodation *	Healthier People with a better quality of life	5206 (Dec 2004 baseline)	4000	2600	Council - Niall Bolger	Integrated Housing Board	
Local 1	NI 158 % of non-decent council homes	Healthier People with a better quality of life	42.0% (Q3 07/08) 44.67% (06/07), 49.91% (05/06)	30%	23%	Council - Niall Bolger	Integrated Housing Board	
171*	New business registration rate * % gap between Haringey 3-year rolling average and London 3-year rolling average	Economic vitality and prosperity shared by all	19%	19%	19%	Council - Niall Bolger; North London Business; North London Chamber of Commerce; Greater London Enterprise; Business Link for London	Enterprise Board	
Local 1	Number of registered Haringey Guarantee participants with a completed better off calculation	Economic vitality and prosperity shared by all	0	400	400	Council - Niall Bolger	Enterprise Board	

National Outcome: Local Economy		Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes where lead partner is not the council)	Thematic Board
No:	National Indicator							
R Local I	Adults achieving a Skills for Life qualification and entered employment and those gaining a qualification in the workplace	Economic vitality and prosperity shared by all	A) Skills for Life Qualification: 150 B) Entered into Jobs: 0 C) Workplace Qualification: 180	A) 350 B) 140 C) 600	A) 420 B) 168 C) 810	TBC	Council - Niall Bolger; CHENEL	Enterprise Board
R Local I	Adults achieving a full level two qualification and entered employed and those gaining a qualification in the workplace	Economic vitality and prosperity shared by all	A) Level Two Qualification: 740 B) Workplace Qualification: 400	A) 740 B) 900	A) 740 B) 1800	TBC	Council - Niall Bolger; CHENEL	Enterprise Board

National Outcome: Environmental Sustainability							Partners (* denotes lead partner is not council)	Thematic Board
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target		
186*	Per capita CO2 emissions in the LA area *	An environmentally sustainable future	4.5 tonnes per capita (Defra 2005)	3.6% reduction against baseline	7.4% reduction against baseline	11 % reduction against baseline	Council - Niall Bolger	Better Places
187*	Tackling fuel poverty - % of people receiving income based benefits living in homes with a low energy efficiency rating * a) SAP Rating <35 b) SAP Rating >65	Healthier people and a better quality of life Environmentally sustainable future	a) 13.53% b) 13.04% (survey 0008/09)	-	a) 13% b) 14%	a) 12% b) 15%	Council - Niall Bolger; EAGA; British Gas; Fire Service; NHS Haringey; Police; metropolitan Support Trust; Age Concern	Integrated Housing Board
192*	% of household waste sent for reuse, recycling and composted * (2007-2010 stretch target)	An environmentally sustainable future	2006/07 24.72% 2007/08 25.37%	28%	32%	35 %	Council - Niall Bolger; North London Waste Authority; Greater London Authority	Better Places
195*	Improved street and environmental cleanliness * (levels of litter, detritus, graffiti and fly-posting)	People at the heart of change	2006/07 a. 21% b. 32% c. 3% d. 3%	a.12% b. 24% c. 3% d. 2%	a. 12% b. 24% c. 3% d. 2%	a. 12% b. 24% c. 3% d. 2%	Council - Niall Bolger; Enforcement services; Police; probation	Better Places
	Number of Green Flag parks (2007 – 2010 stretch)	People at the heart of change	2 (06/07)	N/A	12	12	Council - Mun Thong Phung;	Better Places
	Number of parks achieving Green pennant status (2007 – 2010 stretch)	People at the heart of change	2	N/A	7	7	Council - Mun Thong Phung;	Better Places

National Outcome: Environmental Sustainability									
NI:	National Indicator	Sustainable Community Strategy Priority	Baseline	2008/09 Target	2009/10 Target	2010/11 Target	Partners (* denotes lead partner is not council)	Thematic Board	
Local	The % of people who report they are satisfied or fairly satisfied with local parks & green spaces (2007 – 2010 stretch)	People at the heart of change	72%	N/A	77%	TBC	Council - Mun Thong Phung;	Better Places	
Local	NI 175 Access to services and facilities by public transport (and other specified modes) a) primary schools b) secondary schools c) GP surgeries d) Food shopping	An environmentally sustainable future	Baseline 2009/10 a) 67% b) 89% c) TBC d) 51%	-	-	a) 67% b) 89% c) TBC d) 51%	Council - Niall Bolger	Better Places	
Local	NI 198 Children travelling to school - mode of transport usually used (5-16yrs)	An environmentally sustainable future	Primary 20.8% Secondary 4.85% (07/08)	Primary 19.5% Secondary 4.8%	Primary 18% Secondary 4.7%	Primary 16.5% Secondary 4.6%	Council - Peter Lewis; Schools	Children and Young People	



Haringey Council

Agenda item:

[No.]**CABINET****On 23rd February 2010**

Report Title: Playbuilder Project Year 2

Report of : **Mun Thong Phung, Director of Adult, Culture & Community Services.**

Signed : _____

Contact Officer : Paul Ely

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Wards(s) affected: **All**Report for: **Key Decision****1. Purpose of the report**

- 1.1 To agree the investment of the Playbuilder funding for the development of a further eleven (11) new or existing play sites/spaces in the borough for Year 2 as identified in section 4.1 and Appendix 1.
- 1.2 To agree to waive leaseholder consultation requirements with reference to funding contributions on the basis that if this is not agreed any external funding for improving play facilities on estates will be lost, as this will not comply with the Playbuilder funding criteria.

2. Introduction by Cabinet Member (if necessary)

- 2.1 The Haringey Play Strategy aims to meet the play and learning needs of children and young people. This strategy signified the start of a four year planning process and local partnership that will ensure that the future child population will be adequately served with good quality, accessible play provision.
- 2.2 The Play Strategy was endorsed by Cabinet in December 2006 and links to the Children and Young People's Plan, the Open Space Strategy and the recently announced NI 199 that measures satisfaction with play provision.
- 2.3 Playbuilder is a Department of Children, Schools and Families (DCSF) funded project for three years from 2008 – 2011. The intention is to develop high quality and safe public play spaces for children and parents. Developments are expected to be complete or substantial, replacing old equipment for new or the building of a completely new play area.

2.4 The London Borough of Haringey has been awarded a capital grant of £1,138,000

and revenue of £46,000 over the next 2 years. We are charged to provide a minimum of 22 projects during the length of the Playbulder programme. In the first year we developed eleven play spaces and during year 2 the development of a further eleven play spaces need to be developed, completed and in use by 31 March 2011.

- 2.5 The Playbuilder grant along with already secured match funding over the 2 years of £550,000 from Haringey's capital fund will enable us to support the capital investment needs required to improve play spaces across the borough.

3. State link(s) with Council Plan Priorities and actions and /or other Strategies:

- 3.1 The Play Strategy sets out Haringey's strategic vision for Play, recognising the importance of play for the individual child and its strategic significance in contributing to the improvements set out in the strategic plan for Children and Young People in Haringey: Changing Lives¹. Play is recognised as being an important process and tool which can help improve the quality of children's, family and community life.
- 3.2 LB Haringey's Revised Deposit Unitary Development Plan recognises that "everybody in the borough should have good access to well-maintained, good quality, and sustainable open space" (section 7.1) and that "play spaces and open spaces predominantly for the benefit of children are often undervalued, and as such have been seen as a disposable resource. However, there continues to be a shortage of both supervised and unsupervised play spaces throughout the borough. It is important that adequate, suitable and safe play spaces for children are not unduly lost from the borough, and that new areas are provided where additional development creates a demand for them (section 8.32).
- 3.3 The Open Space Strategy recognises that open space, both within parks and on housing estates, provides major opportunities for both fixed play and informal play provision and that visiting a playground is one of the principal reasons for visiting a park.
- 3.4 The Sustainable Community Strategy² and Changing Lives – our children's plan states: "that children need safe places to play and that we need to make our roads safer and provide facilities they enjoy using".
- 3.5 The above strategies for all services outside statutory schooling and play, are central to the play strategy. This brings together opportunities in our newly established children centres, integrated youth services, extended schools and play. The Strategy takes account of the significant projected increases in child population over the next ten years and assesses existing provision in the light of emerging population changes recognising that playable space needs must be addressed as part of a balanced approach to urban management and place shaping.

4. Recommendations

Cabinet is recommended to approve the following:

- 4.1 To confirm the eleven Year 2 sites identified for Playbuilder investment in 2010 - 11. These are:
- Down Lane Park - Tottenham Hale
 - The Sandlings Estate (HfH site) – Noel Park
 - Wood Green Common – Noel Park

¹ Changing Lives : the Haringey children and young people's plan 2006-09

² Sustainable Community Strategy 2007-2016: Haringey Council

- Partridge Way Estate (HfH site) – Bounds Green
- Bailey Close (MHT – RSL) – Bounds Green
- Thetford Close (HfH site) - White Hart Lane
- Markfield Project (Community Organisation) – Seven Sisters
- Stamford Close (HfH site) – Tottenham Green
- Ducketts Common - Haringay
- Carlton Lodge (HfH site) – Stroud Green
- Stationers Park – Stroud Green

(see Appendix 1 for indicative levels of capital investment)

Development on all the above sites will be dependant on consultation and local support therefore a further two sites have been selected as reserve sites should any of them not be fully supported

- Downhills Park
- Finsbury Park

4.2 Not recharging leaseholders for a contribution towards the capital costs of the improvement works on housing estates.

5. Reason for recommendation(s)

5.1 As agreed by Cabinet in June 2009 Playbuilder sites for Year 2 have been identified through an open-bidding /application process which took place during September/November 2009. The strength of this process was that it allowed the broadest range of organisations from across all sectors – public, voluntary and community to put forward sites for potential development.

5.2 Sixteen separate applications were received. Each Application was then evaluated using the following process:

- A Ward Based Needs Assessment – as agreed for Year 1, which included levels of obesity, car ownership, deprivation, number of children in area, overcrowding, deficit of play provision, household tenure, play area per 1,000 of 0–16 year olds and the quality of play provision. However, for a number of reasons, this should be regarded as indicative rather than providing concrete evidence of need. An analysis at ward level may not be indicative of circumstances at more localised levels and conversely some sites have a catchment that draws users from a number of wards. (See Appendix 2: Ward Based Needs Assessment).
- A Play Value Assessment –looked at each site in terms of current offer; current play value; safety and security and the potential for an alternative site / location. This was undertaken by an independent play expert. (See Appendix 3: Play Value Assessment).
- Evaluation / Selection Panel – this comprised of representatives from Children Services, Recreation Services, Youth Prevention, Play Development and Voluntary Sector Play Sector. This panel utilising the assessments above, was tasked with putting forward eleven play sites for Playbuilder investment in 2010 – 11 plus two reserves. (see Appendix 1: Proposed Year 2 sites and Investment)

5.3 There is very little time and no funding tolerance for the programme. Capital monies allocated during 2010 -11 must be spent within the year – all second year projects must be completed and in use by 31 March 2011. All of these projects will provide positive outcomes for local communities, young people and families where an improvement in

play value can yield substantial impact to quality of life in that locality.

5.4 The indicative timetable for programme delivery is set out below:

Task	Date
Contracts / SLA issued	April 2010
Initial Consultation	April 2010
Draft Designs	April/May 2010
Final Consultation	May 2010
Final Design	June 2010
Project Briefs & Specifications	June/July 2010
Tendering	August /September 2010
Procurement Committee	September / October 2010
Contracts awarded	End October 2010
Works commence	November / December 2010
Works completed	January / February 2011
Opening / Launch	March 2011

There will be no capacity to carry over any monies not spent by March 2011. This timetable illustrates how crucial it is that this programme is tightly managed and that any slippage may require a waiver of standing orders in respect of contract value awards.

5.5 The procurement strategy has still to be determined. It is likely due to the wide range of different organisations involved that works packages both for design and construction will be approached on the basis of individual sites and also grouping a number of sites together. However, on the basis that better value for money can be obtained by grouping, it is likely that for part of the programme the value of works to be awarded to a contractor may be over £250,000 which, based on Contract Standing Orders would require a decision to award the contract from the Council's Procurement Committee.

5.6 All schemes would be subject to a formal funding agreement with the relevant delivery organisations that is approved by the Council's Head of Legal Services in order to provide protection and indemnity against the potential loss of external funding in the event of a failure to complete schemes by March 2011.

5.7 A key criteria of the Playbuilder programme is that the improved site offers open access to all children and young people who may wish to use it. This indicates that even where an improved site is located on a housing estate that it can and will be used by children and young people not living on the estate. As with previous research and as per the procedure for year 1, leaseholders will not be recharged for schemes based on housing estates. For this reason, approval to waive statutory leaseholder consultation requirements with reference to funding contribution on the basis that if this is not agreed any external funding for improving play facilities on estates will be lost, as this will not comply with the Playbuilder funding criteria

6. Other options considered

6.1 The principal options reviewed have been against the selection of sites and the approach towards procurement.

6.2 In respect of the approach towards procurement, the following elements were considered:

- Core criteria for the Playbuilder scheme: includes involving the community, including young people in the design, the emphasis on "natural" play and the need for designs to integrate with their surrounding environment. All these factors mitigate against an "off the shelf" approach

- Securing value for money - Tendering each project individually would reduce opportunities for the economies of scale that could be obtained by batching projects together
- Reducing the risk of not completing projects by 31/03/11. Engaging a single contractor for all the projects would increase this risk in the event of poor performance by the contractor

Works packages both for design and construction will be approached on the basis of individual sites and also grouping a number of sites together. Contractors on the Council's pre-qualified list of landscape contractors will be used and contracts will be assessed using price and quality measures.

7. Summary

7.1 The Haringey Play Strategy aims to meet the play and learning needs of children and young people. This strategy signified the start of a four year planning process and local partnership that will ensure that the future child population will be adequately served with good quality, accessible play provision.

7.2 The Play Strategy was endorsed by Cabinet in December 2006 and links to the Children and Young People's Plan, the Open Space Strategy, and the recently announced NI 199 that measures satisfaction with play provision.

7.3 Playbuilder is a Department of Children, Schools and Families (DCSF) funded project for three years from 2008 – 2011. The intention is to develop high quality and safe public play spaces for children and parents. Developments are expected to be complete or substantial, replacing old equipment for new or the building of a completely new play area. This will build upon investment made by the Council and external funders in recent years across a range of parks and open spaces including Markfield Park, Chestnuts Park, Priory Park, Finsbury Park, Lordship Rec, Russell Park and Belmont Rec.

7.4 The following criteria applies to all Playbuilder project sites:

- Funding must be used to develop new or existing public play area space within Haringey;
- Play spaces must be open, free and accessible;
- There must be local need and strong support for the play space from the local community;
- Must be able to demonstrate how children, young people, parents and the local community will be engaged in the design and construction of facilities;
- The play space needs to be innovative and exciting with both stimulating and natural play equipment and landscaping to ensure the site will provide physically active play opportunities which are attractive to children, including 8 – 13 year olds;
- Need to demonstrate how play spaces will be maintained once the funding has been used.

7.5 As agreed by Cabinet in June 2009 Playbuilder sites for Year 2 have been identified through an open-bidding / application process. The strength of this process was that it allowed the broadest range of organisations from across all sectors – public, voluntary and community to put forward sites for potential development. Sixteen separate applications were received. Each Application was then evaluated using a Ward Based Needs Assessment and A Play Value Assessment and an Evaluation / Selection Panel utilising the assessments were tasked with putting forward eleven play sites for Playbuilder investment in 2010 – 11 plus two reserves.

8. Chief Financial Officer Comments

- 8.1 This report requests authorisation to agree the investment of Playbuilder funding and Council capital resources for the development of eleven new or existing play sites/spaces in the borough, as the second year in a two year programme. The Department for Children, Schools and Families (DCSF) has awarded Haringey Council capital funding of £1,138k and revenue funding of £46k to fund 22 Playbuilder projects over the 2 year period.
- 8.2 In addition to DCSF funding, during its recent Pre-Business Planning Review Process, the Council agreed to allocate capital funding of £275k to this project for 2010/11.
- 8.3 This phase of this project identifies a further 11 sites in order to complete the two year programme, which will be met from the capital allocation. However, ongoing revenue costs to maintain these sites on an on-going basis must be considered and revenue funding identified.

9. Head of Legal Services Comments

- 9.1 Leaseholder issues: The Council as landlord is in principle able to charge leaseholders for a proportionate part of the cost of works carried out on Estates irrespective of the source of funding for the works or of the fact that the resulting play areas are to be open access.
- 9.2 The proportionate costs above £250 per leaseholder per financial year can only be recovered if leaseholders have been formally consulted in writing in accordance with the Service Charges (Consultation Requirements) (England) Regulations 2003. The Regulations require 60 days for leaseholder consultation prior to work commencing on site or a contract being signed, whichever comes first.
- 9.3 Under CSO 6.06 no contract shall be let unless the expenditure involved has been fully considered and approved and sufficient money has been allocated in the relevant budget.
- 9.4 The Council has secured funding from external funding body and therefore are required to comply with CSO 6.2 and follow the Contract Standing Orders for procurement of these works.
- 9.5 Under CSO 6.05, except as otherwise provided, contracts with an estimated value of more than £25,000 (twenty-five thousand) must be let following a competitive tendering process in accordance with the procedures set out in these Contract Standing Orders and any guidelines or Codes of Practices issued from time to time under these Standing Orders.

10. Equalities and Community Cohesion Comments

- 10.1 A ward based needs assessment exercise and a play value assessment has been undertaken in order to assist in determining the relative levels of need for new or enhanced provision in different parts of the Borough.
- 10.2 Well used play sites provide a practical demonstration of the role of play facilities in promoting community cohesion as they are used by children and their parents from all ethnic backgrounds
- 10.3 The potential to influence contractors to use local unemployed people for the construction works will be explored as part of the procurement process.

11. Consultation

- 11.1 Extensive consultation is due to take place during April / May 2010 with a range of play road-shows, school visits and drop in sessions.
- 11.2 Consultation has already taken place with the Lead Member for Children and Young People.

12. Service Financial Comments

- 12.1 Confirmation of grant funding has been received from DCSF.
- 12.2 Maintenance of play sites in parks and open spaces and on housing estates is undertaken through a specialist team based in Recreation Services. For Homes for Haringey, this work is chargeable as part of a wider service level agreement for grounds maintenance. Any change in maintenance costs arising from the proposed investment will form part of the budget/forecast development process. On Homes for Haringey sites, if additional levels of maintenance are required this will need to be formalised through revision of the service level agreement

13. Use of appendices /Tables and photographs

- Appendix 1 Proposed Year 2 sites, levels of investment and map (.doc)
- Appendix 2 Ward Based needs Assessment (.xls)
- Appendix 3 Play Value Assessment (.doc)

14. Local Government (Access to Information) Act 1985

- 14.1 Haringey Playbuilder Programme files

Appendix 1: Proposed Year 2 Sites and Levels of investment

Name of Site	Ward	Playbuilder Capital Allocation	LBH Capital Allocation	Total Investment
Down Lane Park	Tottenham Hale	70,000	100,000	170,000
Sandlings Estate*	Noel Park	45,000	0.00	45,000
Wood Green Common	Noel Park	50,000	50,000	100,000
Partridge Way Estate*	Bounds Green	45,000	0.00	45,000
Bailey Close^	Bounds Green	50,000	0.00	50,000
Thetford Close*	White Hart Lane	45,000	0.00	45,000
Marfield Project / Markfield Park#	Seven Sisters	42,500	0.00	42,500
Stamford Close (next to Markfield House)*	Tottenham Green	50,000	0.00	50,000
Ducketts Common	Harringay	50,000	0.00	50,000
Carlton Lodge*	Stroud Green	45,000	0.00	45,000
Stationers Park	Stroud Green	65,000	50,000	115,000
Professional Fees/ Project Management & delivery/Contingency	-	45,500	75,000	120,500
		£603,000	£275,000	£878,000

* Subject to consultation

^ Collaboration with Network Rail should be sought for this project

Challenging Project in design terms to accommodate both project and park needs

Reserve Sites:

Name of Site	Ward	Playbuilder Capital Allocation	LBH Capital Allocation	Total Investment
Downhills Park	West Green	40,000	0.00	40,000
Finsbury Park	Harringay	45,000	0.00	45,000

Rejected Sites:

Name of Site	Ward	Reason
--------------	------	--------

Play Station YMCA	Hornsey	Issues on land ownership, community access and safeguarding.
Markfield Park	Seven Sisters	Markfield project has been recommended for funding will benefit both park users and users of the project the park already has good play facilities.
White Hart Lane Recreation Ground	Woodside	Concerned that project on its own would be vulnerable and subject to vandalism, needs to be part of a wider park improvement package.

Appendix 2

Ward Based needs assessment (play provision)

	Ward	Obesity*	Car Ownership	Deprivation*	No. Children in area*	Overcrowding	Deficit of Play Provision**	Household Tenure	Play Area / '000 0 - 16 yr olds	Quality of Play Provision	Total	RATING
1	Alexandra	4	1	2	14	1	20	1	1	1	45	18
2	Bounds Green	16	2	8	14	3	20	3	4	2	72	=4
3	Bruce Grove	16	3	8	18	4	15	3	5	3	75	3
4	Crouch End	10	2	2	4	2	25	2	5	2	54	14
5	Fortis Green	4	1	2	14	1	25	1	5	3	56	=12
6	Harringay	10	4	6	4	3	15	2	1	1	46	17
7	Highgate	6	1	2	8	2	25	1	2	2	49	16
8	Hornsey	12	2	6	10	2	25	4	3	2	66	7
9	Muswell Hill	4	1	2	8	1	25	1	4	4	50	15
10	Noel Park	18	5	8	10	4	20	5	5	5	80	2
11	Northumberland Park	10	5	10	20	5	10	5	3	4	72	=4
12	Seven Sisters	14	4	8	20	5	5	4	1	2	63	9
13	St Anns	16	4	8	8	4	10	3	2	5	60	11
14	Stroud Green	6	2	6	4	2	15	3	1	3	42	19
15	Tottenham Green	12	5	10	12	5	5	5	3	5	62	10
16	Tottenham Hale	20	4	10	20	4	15	4	4	5	86	1
17	West Green	8	3	4	16	5	10	4	2	4	56	=12
18	White Hart Lane	14	3	4	18	3	15	5	4	4	70	6
19	Woodside	12	3	4	14	3	20	2	4	3	65	8

Weighting

Each factor is scored between 1 – 5.

* = score multiplied by 4

** = score multiplied by 5

Appendix 3 : **Play Value Assessment**

Play Space Assessments¹ are based on the following assessment criteria:-

1. Current play value - If current play value of existing play space is high then the score will be low (0) or if current play space provision is poor score will be Low (10).
[Score = 0-10] High -0, Med 5, Low 10

2. Potential for creating a rich 'natural play' environment, Score = (0-25] range of score between 0-25

3. Child access to play spaces (10), Child Access*

% of local children who have easy access within catchment area³ (25%/50%/75%) **[Score = 0- 10]**
100m or 240m

*1 Assumptions: residential housing estate realistic travel distance 100m; local park realistic travel distance 240m

*'Easy access refers to absence of lines of severance.

4. Safety and security of play space (5).

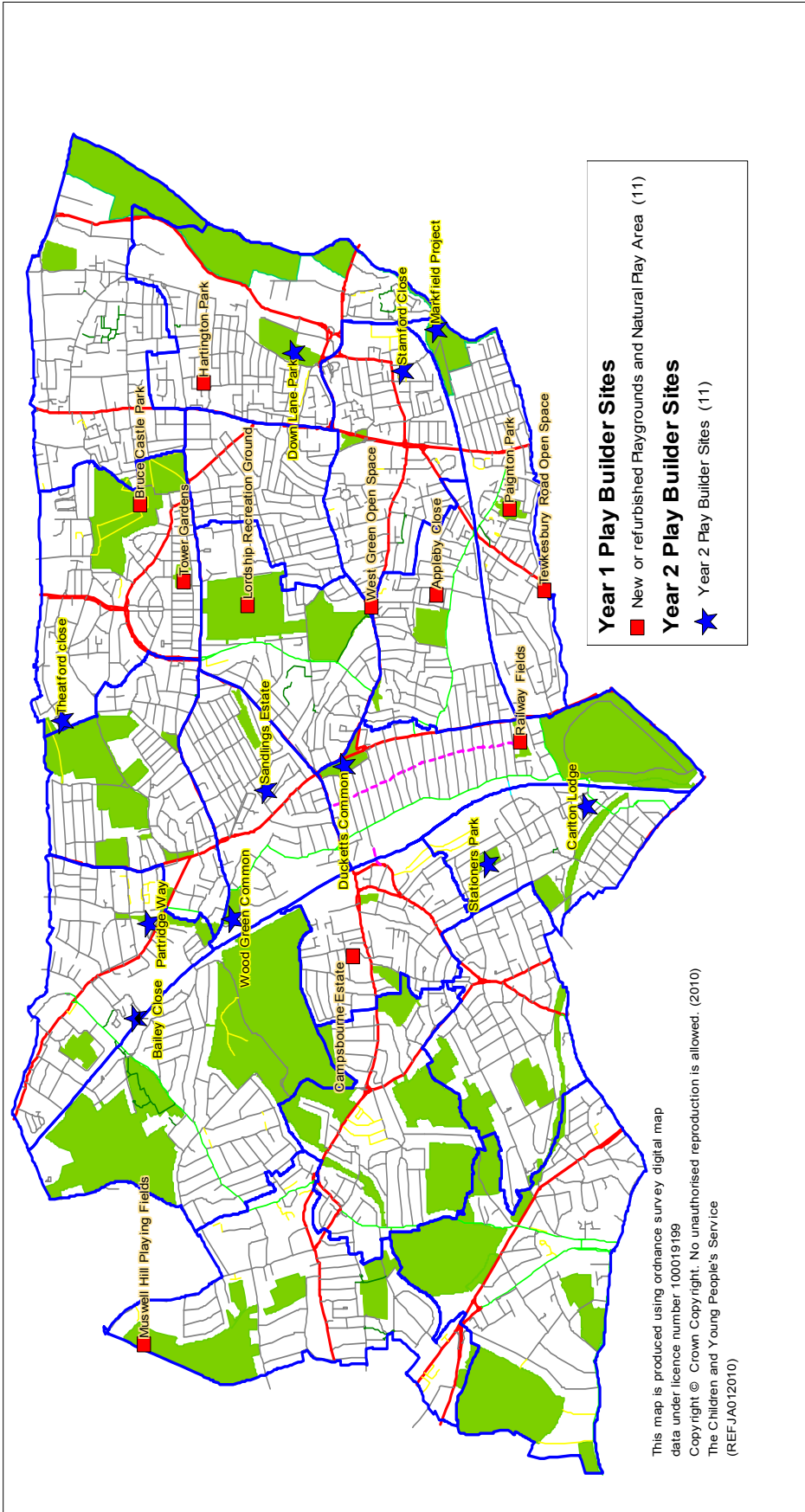
Overall, does site feel secure and safe **[score = 0-5]**

Maximum Total = 50

No.	Site	Ward	Current play value 0-10	Potential to develop a rich play environment 0-25	Child access % of local children who have easy access within catchment area 0-10	Safety and security of play space Overall, does site feel secure and safe 0- 5	Score
1	Down Lane Park	Tottenham Hale	10	25	6	5	46
2	Y Play station-YMCA	Hornsey	10	25	6	5	46
3	Sandlings Estate	Noel Park	10	20	10	5	45
4	Partridge Way Estate	Bounds Green	10	20	10	5	45
5	Ducketts Common	Harringay	6	25	8	3	44
6	Thetford Close	WHL	5	25	10	4	44
7	Carlton Lodge	Stroud Green	10	20	10	4	44
8	White Hart Lane Rec Ground	Woodside	10	25	3	5	43
9	Bailey Close	Bounds Green	10	20	10	3	43
10	Markfield House Stamford Close	Tottenham Green	5	25	8	3	41
11	Stationers Park	Stroud Green	0	25	10	5	40
12	Downhills Park	West Green	5	25	5	5	40
13	Finsbury Park	Harringay	5	25	5	5	40
14	Wood Green Common	Noel Park	5	25	3	5	38
15	Markfield Project 'Playful New friends'	Seven Sisters	10	20	3	4	37
16	Markfield Park	Seven Sisters	0	20	4	5	29

Notes.

- Score = Play Space assessment Score



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Agenda item:

[No.]


Meeting of the Council Cabinet

On 23 February 2010

Report Title: Integrated Reception Systems (IRS) – Digital TV

Report of: **Niall Bolger, Director of Urban Environment**

Signed :


 9/2/2010

 Contact Officer : David Sherrington, Project Manager, Homes for Haringey
 (020 8489 1769, david.sherrington@homesforharingey.org)
Wards(s) affected: **All**Report for: **Key Decision****1. Purpose of the report**

- 1.1 This report provides details of the cost of installing Integrated Reception Systems, summarises the payment options, recommends new charging arrangements and seeks approval of a draft satellite dish policy.

2. Introduction by Cabinet Member (if necessary)

- 2.1. Digital Switchover means that all UK households will have to go over to digital in order that they can continue to receive the broadcast programmes and TV services they already enjoy and the Council supports this improvement programme.

3. State link(s) with Council Plan Priorities and actions and /or other Strategies:

- 3.1 N/A

4. Recommendations

A comprehensive review of the IRS programme was completed and a range of alternative options considered by the Decent Homes Board. It is recommended Cabinet approves;

- 4.1 That Homes for Haringey undertakes a block by block consultation to determine which IRS system residents wish to have installed.
- 4.2 That Homes for Haringey offers residents, on a block by block basis, a choice of an aerial which will receive Freeview and Sky Plus or an aerial which will receive Freeview, Sky plus, Hotbird and Turksat (full IRS).
- 4.3 That Leaseholders are charged their share of the cost of installing IRS, up to a maximum of £400 per property
- 4.4 That Tenants are charged their share of the cost of installing IRS, up to a maximum of £400 per property
- 4.5 That there is a change in Council policy only for IRS installations to allow the tenant service charge to be recovered over a 10 year period, rather than the one year period which is current policy
- 4.6 That a retrospective cap of £400 is applied to the amount charged to leaseholders for IRS installation work that has already been completed
 - That a new satellite dish policy is agreed.

5. Reason for recommendation(s)

Framework agreement

- 5.1 In order to ensure that the Council's housing stock is ready for the digital switchover in 2012, Homes for Haringey has established a framework agreement (comprising of four contractors) to complete the outstanding work. The framework agreement has been approved by the Council's Procurement Committee.

6. Background

- 6.1 The digital switchover work that the Council needs to undertake to meet its statutory obligations affects a total of 11,223 properties. This is made up of 9193 tenanted properties and 2030 leaseholder properties
- 6.2 All the contractors on the framework agreement (SCCI, Aplhatrack, Ultimate Communication systems and Avonline) were asked to submit prices for three different projects (cost per unit for blocks with 1-24 units, 25-50 units and more than 50 units) and four different specifications (the basic specification up to full IRS). The proposed framework will allow residents to receive access to digital TV signals in a cost effective way.

Section 20 notices

- 6.3 Legal services have recommended that, in order to avoid potential Leasehold Valuation tribunal action in the future, Homes for Haringey includes in the section 20 notices the highest prices leaseholders could pay.
- 6.4 The prices outlined in the section 20 notices were the maximum that a leaseholder would be required to pay under the framework agreement.

Charges for leaseholders

- 6.5 Under the framework agreement, all four contractors can be used to complete the IRS installation and, although Homes for Haringey would prefer to complete all of this work using the cheapest contractor, this cannot be guaranteed. It is possible that, during the latter part of the programme, leaseholders may incur higher costs (because the IRS work is carried out by one of the more expensive contractors) than those incurred by leaseholders earlier in the programme.
- 6.6 An additional concern is that leaseholders who live in low rise blocks will be required to pay a lot more for the IRS work than those living in high rise blocks, even though they are essentially receiving the same service.
- 6.7 In order to address these concerns and assist the block by block consultation on the type of IRS to be installed, it would be helpful to provide leaseholders (and, of course, tenants) with an indication of the maximum charge for each type of IRS.
- 6.8 It is therefore proposed that leaseholders are charged the full cost of the works (which will be affected by the nature and extent of the work, the contractor used and the type of IRS installed) and that, where the charge would otherwise exceed £400, the charge is 'capped' at £400 per dwelling.
- 6.9 Such an arrangement will ensure that, where the leaseholders and tenants decide that they do not want a 13 wire IRS (ie the full specification) installed, leaseholders will only pay for the actual cost of installation. However, where leaseholders and tenants opt for a 13 wire IRS, the maximum that residents will be charged is £400 per dwelling.

Charges for Council tenants

- 6.10 Although financial provision has been made (within the capital programme) for the basic digital upgrade, additional costs will be incurred if leaseholders and tenants choose a higher IRS specification during block-by-block consultation.
- 6.11 The Council's Benefits and Local Taxation service has advised Homes for Haringey that the tenants' service charge can be taken into account in the calculation of housing benefit. Until the size of the service charge is known however, the Benefits and Local Taxation Service cannot confirm whether or not the charge will be considered 'excessive'. When the situation has been clarified, the revised charging policy will need to reflect that advice.
- 6.12 Following agreement by Cabinet, Homes for Haringey will have to undertake a statutory consultation on the introduction of the new service charge with all residents affected. This is in accordance with Section 103 of the 1985 Housing Act.

Satellite dish policy

- 6.13. There is currently an array of dishes on Haringey Council's housing stock installed by residents that provide them with a number of television services. The current tenants' charter stipulates that residents must seek permission before installing a satellite dish. When this is sought, permission is not granted.
- 6.14 When a resident lives on the wrong side of a block to receive a signal, the dish is installed on someone else's property. These installations are generally installed without due care, with unfixed cabling causing a health and safety hazard.
- 6.15 The installation of satellite dishes and cabling causes damage to the building and infrastructure.
- 6.16 Poorly installed dishes and their cabling create a health and safety hazard for the general public.

Consultation options

- 6.17 The choices offered to residents in respect of which aerial to have installed will help the Council achieve the aims set out in the satellite dish policy. At the very minimum, residents will have a system which offers Freeview and Sky television. Sky is the most popular choice of satellite television provider, with over eight million customers in the UK alone. Should residents choose full IRS, they will also have access to a range of ethnic channels from Europe, the Middle East, and North Africa.

7. Other options considered

- 7.1 Not relevant in this context.

8. Summary

- 8.1. In 2012 traditional analogue television signals will be switched off and replaced with digital signals. A large proportion of the Council's housing stock is serviced by communal television aerials and it is a statutory duty upon the Council to ensure these systems are capable of accepting digital signals.
- 8.2. The report explains the process and the established framework agreement that is in place with four contractors to complete the outstanding work. Two options have been presented for consideration and approval is being sought for the proposed satellite dish policy that will ensure unauthorised dishes erected on blocks of flats are removed once they receive the full range of signals through the new system.
- 8.3. Although the work to upgrade these aerials has already started, Homes for Haringey have considered the views of residents in respect to offering a choice of systems to be installed and to consider the cost of these installations.

9. Chief Financial Officer Comments

- 9.1 Provision for the installation of basic satellite systems is included within the HRA Capital programme. The amount to be received from both tenants and leaseholders will act to reduce the net spend on this project.
- 9.2 Any income received will be reduced by the implementation of a retrospective and future cap of £400, although it should be noted that the £292,000 figure is the maximum reduction in income and the actual figure may be much smaller depending on final contractors' costs.
- 9.3 All income received will be ring-fenced to the HRA and will therefore benefit future service delivery. Any additional costs related to removal and storage would need to be funded from the HRA, although the amounts are unlikely to be significant.

10. Head of Legal Services Comments

- 10.1 The Head of the Legal Service has reviewed the advice from Counsel and the comments in the report and is satisfied that the comments on the report are consistent with Counsel's advice. The Head of Legal Services is satisfied that provided the costs are calculated in accordance with the formula set out in the lease, the cost of the 13 wire IRS installation should be recoverable.

11. Head of Procurement Comments [Required for Procurement Committee]

- 11.1 N/A

12. Equalities & Community Cohesion Comments

- 12.1 Haringey is a diverse borough with a wide variety of backgrounds. This diversity is reflected in the fact that almost half of all pupils in Haringey schools speak English as an additional language, and in 2008, between them reported the use of over 160 languages at home.
- 12.2 When considering what services they are able to receive through communal aerials it is important to consider the needs of residents, especially considering the need to implement a satellite dish policy.
- 12.3 Should the block consultation agree to the full IRS package (Freeview, Sky Plus, Hotbird and Turksat), it will provide a comprehensive service to residents, providing a wide range of foreign television channels (subject to residents subscribing to the service).
- 12.4 However, although this option will not cater for the full range of languages spoken in the Borough, the technology will in time allow for internet services to be received through television sets. This will expand the range of language options available.

13 Consultation

- 13.1 Homes for Haringey have listened to a wide range of views from residents in the development of these recommendations and propose to consult residents on a block by block basis regarding the specification of system to be installed.

14 Service Financial Comments

- 14.1 As some of the IRS works have already been completed in conjunction with the decent homes programme, the total spend has been higher than the amount budgeted for and has been met from other programmes. This report concentrates on the total potential spend and the actual budgets, rather than spend to date.
- 14.2 The potential loss to the HRA (resulting from the application of the £400 'cap' on IRS service charges retrospectively and in the future) in respect of leaseholders will be a maximum of £292,000.
- 14.3 It should be noted that, as non-decent homes leaseholder service charges are credited to the HRA and not set aside, the potential loss of income will need to be built into the HRA over the periods in which the work is undertaken.
- 14.4 As no service charge has previously been levied on tenants for provision of communal aerial systems this will generate additional income from 2010/11 onwards. However, the Council's policy will need to be changed to allow tenants that will benefit from the capital investment in the digital switch-over to spread their contribution over a 10 year period.
- 14.5 As service charges are a source of additional income to the HRA, they could be used to avoid reductions in service delivery that might otherwise be necessary during the medium term financial planning period or over the 10 year period provide the basis for further investment through revenue contributions, or as the basis of prudential borrowing.
- 14.6 With regard to the satellite dish policy, we need to be mindful of the potential financial impact of the enforcement of the policy. During benchmarking work, we have found that the highest collection rate in respect of a recharge for repairs work is just 15%. An initial assessment suggests we need to set aside at least £10,000 for the cost of both removal and storage, as an additional growth item in the HRA.

15 Use of appendices /Tables and photographs

- 15.1 Appendix 1 – Satellite Dish Policy

16 Local Government (Access to Information) Act 1985

- 16.1 [List background documents]
16.2 [Also list reasons for exemption or confidentiality (if applicable)]



Homes for Haringey

Aerials and Satellite Dish Policy

Introduction

Due to the vast and increasing choice of TV channels available through satellite TV, there has been a marked increase in the number of satellite dishes that have been erected without proper and appropriate permissions from Homes for Haringey (HfH) or Haringey Council.

Increasingly these are causing problems, particularly when capital works are being carried out to property exterior. Residents may refuse to take dishes down to allow works to go ahead or re-erect dishes undermining the work that has been carried out. Without clear guidance staff have been unsure of what action to take.

Many residents now have higher expectations by way of home entertainment. Satellite TV provides a wider range of viewing options and gives access to minority interests including foreign language channels. In addition specialist channels have bought sole rights to some sporting events and films.

The current situation is that:

- Dishes are being fitted to external walls and onto flat roofs, damaging the fabric of the building.
- Where we need to carry out major works to the structure of a building satellite dishes can get in the way of scaffolding. This creates difficulties for contractors.
- The plethora of satellite dishes particularly on blocks of flats is unsightly.
- Unsupervised and unchecked installation of satellite dishes gives rise to health and safety concerns.

This policy seeks to address these difficulties.

Landlord Consent

Our policy as stated in the tenancy conditions is that:

- Tenants must get our permission in writing before... putting up any structure on the areas outside of the property, such as sheds, fences or satellite dishes.
- We will not refuse permission unless there is good reason. We may give permission under certain conditions. If you do not keep to the conditions, we will withdraw the permission.
- You may also need planning and building regulation approval before you carry out improvements or alterations to your home. You will need to apply for this separately.

Leaseholders are subject to similar conditions.

Legislation, planning permission and listed building consent

The need to obtain planning permission for satellite dishes is considered in the Town and Country Planning (General Permitted Development) Order 1995. The tenant or leaseholder must apply for planning permission to install a dish in a large block of flats or buildings over 15m (roughly 5 storeys) if:

1. The total number of dishes is more than two.
2. The dish exceeds 130cm in diameter
3. The block is in a conservation area, national park or area of outstanding beauty.

In smaller buildings such as houses, or small blocks of flats or for a flat in commercial premises, planning permission will be needed if:

4. There is more than one dish on the building or in the garden
5. The dish is greater than 90cm diameter.
6. The dish is to be sited on a chimney stack and is more than 45cm in diameter.
7. This dish is to be sited on the roof, and it protrudes above the highest point of the roof.

Residents would also require listed building consent if they live in a listed building. If the property is listed, residents will need to apply to the planning department for listed building consent. This is separate from normal planning permission.

Policy Change

This policy deals with residents requests to install a satellite dish or aerial but uses the term satellite dish throughout.

It seeks to enable HfH to deal with:

- Request from residents for permission to erect a dish
- Residents who have erected a dish without permission
- Situations where dishes need to be removed, for example, due to health and safety concerns, structural damage or in order for the authority to carry out maintenance or capital works.

Residents applying to install a new satellite dish

The statutory requirement on the Council is to ensure that all residents with communal aerial systems can receive digital signals when analogue broadcasts are switched off in 2012.

The Council has approved the installation of an upgrade to existing communal aerial systems. The system installed in each block will be dependent on the outcome of resident consultation, but either of the options being presented will give access to the most commonly used satellite channels.

The upgrade will give residents access to a number of new services.

At the 9 wire basic standard:

- Freeview and DAB radio

At the fully integrated standard (Digital IRS):

- Freeview and DAB radio
- Sky and Sky Plus
- Hotbird
- Turksat.

Where Digital IRS is being installed therefore, there should be no need for any resident to install a separate satellite dish except in the following circumstances:

- The resident requires access to a specialist or foreign language channel that cannot be accessed via one of the services listed above
- The resident requires multi-room facility (only one TV point per property will be installed as part of the upgrade work, although residents may negotiate for the installation additional points and separately pay for these).

It is proposed that:

- The resident (leaseholder, freeholder or tenant) must make a written application to request the erection of a satellite dish on Council owned property using the **form SAT 1**.
- **Landlord's permission will only be granted if :**
 - a) The property does not have any form of communal aerial system
 - b) The property does not have access to cable TV networks
 - c) The resident has obtained relevant planning permission and listed building consent if required.
 - d) The resident will comply with HfH direction with regards to the installation and location of the dish

- e) A member of an approved accredited trade organisation such as the Confederation of Aerial Industries Limited (CAI) or a similar body undertakes the installation
- f) The resident will indemnify HfH/ the Council in respect of any loss, damage or third party claims arising as a result of the installation
- g) The resident undertakes to dismantle and re-fix at their own expense, any satellite dish, cabling etc the Council/ HfH requires to be removed to undertaken maintenance or improvement works, or for healthy and safety reasons.
- h) On vacation of the property the resident accepts full responsibility for removal of any satellite dish. Failure to remove a dish will result in the expense for removal being recharged.

Retrospective permission

Residents (leaseholder, freeholder or tenant) can apply for retrospective permission by completing the **form SAT 1**.

In such cases permission will be granted subject to all the conditions applying to the installation of a new satellite dish except the need for installation by a member of an approved accredited body.

If there are concerns about the location of the dish then the resident may be asked to re-site the dish at their own expense.

Establishing ownership of unclaimed dishes

If the owner of the dish is unknown then all of the residents in the block (unless some can be eliminated) will be advised that retrospective permission needs to be obtained. This letter also advises that if the owner does not come forward then Homes for Haringey will make arrangements for the dish to be removed and disposed of - **form SAT 2**

Removal of Dishes

Where permission has not been granted but a dish is erected regardless, a letter will be sent to the resident – **form SAT 3**

Where a dish has been erected but we require its removal either on health and safety grounds or to carry out maintenance work a version of **form SAT 4** will be sent.

Enforcement

HfH will strive to enforce the conditions relevant to the installation of satellite dishes in the following ways:

1. **Injunction:** HfH will normally apply for an injunction against all residents (tenants and leaseholders) to enforce the relevant condition to remove unauthorised satellite dishes or where residents refuse to remove them to allow necessary building and maintenance works.

2. **Immediate removal:** In urgent circumstances dishes may be removed without an injunction.
3. **Possession Proceedings:** A notice seeking possession may be served on any tenant in breach of their tenancy conditions. This may be an effective enforcement tool where there are also other breaches of tenancy such as rent arrears, but this action will not be taken if the unauthorised satellite dish would be the only reason for proceedings.

The cost of any action will also be recovered.


Meeting of the Council Cabinet
On 23 February 2010

Report Title: **Enhancements to leaseholder payment options**

Report authorised by Niall Bolger Director of Urban Environment

Contact Officer: Nesan Thevanesan, Home Ownership Manager
Homes for Haringey
Tel: 020 8489 3705

Wards(s) affected: **All**

Report for: **Key**

1.0 Purpose of the report (That is, the decision required)

- 1.1 This report contains recommendations regarding leaseholders' payment options for major works.
- 1.2 It proposes some enhancements to the payment options which the Council Cabinet agreed on the 15 July 2008, and it also provides estimates of the likely cost of introducing the new policies.

2.0 Introduction by Cabinet Member (Cllr John Bevan)

- 2.1 The Council continues to enhance services provided to all residents, and this proposal will ensure leaseholders have more flexible payment options to settle their accounts for housing investments that will improve their properties.

3.0 State link(s) with Council Plan Priorities and actions and /or other Strategies:

Council Priorities. The proposals in this report relate to 3, 4 and 5 of the Council's priorities (see 3.4, 3.5 and 3.6 below). It should be noted that the proposals are designed so that they will only assist leaseholders who live in their properties and who have no other major investments. Through the provision of more flexible payment options, the proposals have two main expected outcomes:

- 3.1 To minimise as far as possible the financial hardship caused by large bills for major works
- 3.2 To reduce the likelihood of leaseholders losing their homes on account of financial hardship.

By giving them longer to pay, the proposals will also help to make the service

charges more affordable to people on lower incomes but who are not eligible for help through the benefits system. The proposals will also mean that recovery action through the courts will be less necessary, since they will make it easier for people to pay by instalments. Hence the proposals will help to:

- 3.4 improve wellbeing (Priority 3),
- 3.5 promote independent living (Priority 4) and
- 3.6 assist in the delivery of excellent customer focused, cost effective services (Priority 5).

3.7 Council Strategies

The aims of the proposals contained in this report also have clear links with the Council's Strategies, in particular:

- 3.8 Community Strategy. The expected outcomes of these proposals will directly support two important aims of the Council's overarching strategy – *economic vitality and prosperity shared by all* and also that of being *people and customer focused*.
- 3.9 Wellbeing Strategic Framework. The proposals will tend to promote an important goal of this strategy, that of *economic well-being*. Further parts of this strategic goal are to enable people to *secure accommodation which meets their needs* and *prevent homelessness wherever possible*. The proposals will support these objectives as well.
- 3.10 Homelessness Strategy. An important aim of this strategy is to *increase the supply of affordable homes; provide choice and encourage independence*. The proposals contained in this report will be supportive of this by making the payment options more flexible which will make leasehold properties more affordable.
- 3.11 Value for money.

The proposals contained in this report will be very cost effective in that they will have a direct effect on several hundred leaseholders every year, who would otherwise be financially much worse off. The cost of catering for even the occasional family made homeless is of course substantial when consideration is given to all the interventions which are then required.

4.0 Recommendations

Cabinet is asked to agree the following enhancements to the payment options, in order to:

- 4.1 increase the maximum loan period regarding invoices for works from 3 years to 6 years;
- 4.2 introduce further periods for leaseholders to pay their bills with interest (in addition

to the interest free period).

- 4.3 Both 4.1 and 4.2 will only be open to leaseholders whose property is their home and their only property. This will differentiate between resident leaseholders and leaseholders who sub-let by not offering payment options to sub-let landlords. In the case of both options 4.1 and 4.2 the period to pay the invoice will only apply to invoices over £5,000 and will depend on the invoice amount – please see section 7.1.2 and 7.1.3 below for more details.

5.0 Present policy

- 5.1 **Time of billing** – up until August 2008 bills for major works were issued after the end of the financial year in which the work took place. This meant the major works bills were dispatched with the annual service charge final accounts for each year (the ‘actuals’) in September. The bills are now issued in advance when the contractor is about to start work on site. They are therefore raised using the estimated costs, and the final accounts showing any adjustment required are then issued after the work has been completed.

- 5.2 **Payment options** - In response to requests from the Leasehold Panel and Haringey Leaseholders’ Association, the Council decided to improve the payment options for leaseholders in 2008. This was part of a ‘package’ of more flexible payment options for leaseholders.

The main options introduced in 2008 are as follows:

- 5.2.1 5.5% discount for payment in full
 5.2.2 up to 36 months interest free loan
 5.2.3 loan with interest from the Council (at a concessionary rate of interest), if a bank loan is not obtainable
 5.2.4 interest-only loan if the leaseholder is eligible to claim the interest from the DWP.
 5.2.5 More details and the other options are provided in paragraph 5.10

6.0 Background

- 6.1 **Government policy.** The government has encouraged housing authorities to improve their payment options to leaseholders. A statement of government policy is contained in the ministerial statement made on the 29 March 2007. In it Ms Yvette Cooper said that local authorities should offer the full range of available payment options to help leaseholders pay their bills, and share best practice to ensure that this happens everywhere. She also said that some new legislative proposals would be introduced to make it easier for housing authorities to offer financial assistance to leaseholders facing financial hardship (see paragraphs 6.3 and 6.4).

- 6.2 Furthermore the Audit Commission's criteria (Key Lines of Enquiry) for leasehold management recommend that Local Authorities offer flexible payment options and only undertake court action as a last resort. The proposal to extend the interest free payment period will also be in line with good practice considerations – please see paragraph 8.2 below.
- 6.3 **New legislative measures.** In accordance with proposals contained in Ms Cooper's statement to the House, the government has passed new legislation to help leaseholders unable to pay large bills. These enable housing authorities to take an equity stake in the leaseholder's property in place of the repayment of the loan.
- 6.4 However the administration involved would be complex and hence incur substantial costs which would have to be charged to the leaseholder requiring assistance. Very few boroughs have decided to introduce equity share arrangements under the government policy as it stands, though amendments are proposed later this year.
- 6.5 **Current payment options:**
Billing in advance was introduced in conjunction with the Council's current more flexible payment options. This improved the cash flow to the Council by bringing forward the start date for the receipt of payments by up to 18 months. The present policy with respect to the payment options for leaseholders is as follows:
- 6.5.1 **Discount of 5%** - for payment of the invoice in full in advance.
- 6.5.2 **Monthly instalments:** an interest free period to pay is allowed of up to 3 years depending on the size of the invoice (the minimum monthly instalment must be £50, paid by direct debit).
- 6.5.3 **Discretionary loan** – for leaseholders who are unable to obtain a bank loan (at a concessionary rate of interest of 2% above base rate).
- 6.5.4 **Interest-only loan** – for (resident) leaseholders in receipt of benefits.
- 6.5.5 **Deferred interest loan (voluntary charge on the property).** Applicants are means tested. It is for vulnerable (resident) leaseholders only.
- 6.5.6 **Mandatory loan** – any leaseholder with a lease of less than 10 years has a statutory right to obtain a loan from the Council (the rate of interest is equal to the Council's standard rate, currently 7.5%)
- 6.5.7 **Hardship capping** – the Council's policy is to exercise its discretionary power to limit service charges (for works) to £10,000 over a 5 year period, if the leaseholder is unable to pay any amount over this (there is a means test).
- 6.5.8 **Houseproud loan** – this scheme (run by the Home Improvement Trust) is for leaseholders over 60 or with a disabled family member living with them. It facilitates a bank loan with a guarantee of no repossession.

7.0 Proposed new payment options.

7.1 Appendix 1 shows the position with regard to the current payment options. It shows the take-up in each invoice band and the estimated cost of the current policy to date. The two new proposed payment options are described below. They will only be open to leaseholders whose leasehold property is their only property, which they live in.

7.1.1 The proposed new payment options are to increase the maximum loan period regarding invoices for works from 3 years to 6 years and to introduce further periods for leaseholders to pay their bills with interest (in addition to the interest free period). They are detailed in 7.1.2 and 7.1.3 below.

7.1.2 Option 1 interest free payment options. Leaseholders will be allowed to pay works invoices in the following bands by interest free monthly instalments as shown in the table:

Invoice band	No. of interest free monthly instalments to be allowed
Up to £2,000	12
£2,000 to £5,000	36
£5,000 to £10,000	48
£10,000 to £15,000	60
£15,000 to £20,000	72
Above £20,000	72

7.1.3 Option 2 – extended payment options with interest. If a leaseholder wants a longer period than the interest free period, then they can choose to do so by paying interest on the additional instalments allowed (up to 24 months)

Invoice band	No. of interest free monthly instalments to be allowed	Additional monthly instalment period with interest	Total instalment period
Up to £2,000	12	n/a	12
£2,000 to £5,000	36	n/a	36
£5,000 to £10,000	48	12	60
£10,000 to £15,000	60	24	84
£15,000 to £20,000	72	24	96
Above £20,000	72	24	96

8.1 Reasons for the revised options.

- 8.1.1 Unlike people who own freehold properties who are able to spread any major expenditure over a period to suit their budget and financial commitments, leaseholders are not in a position where they can budget very much in advance for the major expenditures incurred by the landlord in relation to their building. Moreover, the Council is expected to spend very large sums under the Decent Homes Programme in a 5 year period. This means that a lot of leaseholders are faced with major bills (as shown in Appendix 1) which they have to pay within quite a short period.
- 8.1.2 Based on the first two years of billing so far, more than 60% of the bills are above £5,000. Under the current payment options a leaseholder paying by monthly instalments will have to pay more than £600 per month if their invoice is more than £20k. The proposed scheme of payment options will be much more flexible, so a leaseholder with a large bill will have a greater incentive to make a monthly payment arrangement - even for large bills this will be under £200 per month in most cases.
- 8.1.3 Although most leaseholders are in employment, due to the current economic conditions they often do not have very much monthly net income at their disposal to meet large bills (on account of mortgages and other loan commitments). Thus they often find it difficult to obtain second mortgages or personal bank loans. By allowing them to pay over a longer period it will also help them by spreading their housing costs. This will assist in avoiding litigation, which is quite costly and time consuming and it is often difficult to recover all the relevant costs.
- 8.1.4 On some estates, routine capital works are being proposed in addition to decent homes works and this will add to the bills leaseholders will have to meet. The options giving longer to pay will make it easier for them to enter into a single payment plan by incorporating all the major works bills issued in the same financial year (since the monthly instalments will then be lower).
- 8.2 **Good practice.** The implementation of the proposals will place Haringey foremost amongst other boroughs in this regard, though it can be expected that over time the majority will adopt similar policies. Good practice matters are discussed further in 8.2.1 to 8.2.4
- 8.2.1 **Payment options offered from other boroughs.** Islington has an interest free payment period of up to 5 years. Westminster and Ealing have the option to pay over 5 years with low rates of interest payable for the additional periods of 3 and 2 years respectively. In light of decent homes bills, most members of the ALMO benchmarking club are actively reviewing their policies in order to make them more attractive for leaseholders to enter into similar agreements.
- 8.2.3 Although our proposals are to extend the payment periods, it must be noted that

only some boroughs (including Haringey) bill leaseholders in advance – that is soon after the section 20 notice has been issued. However the majority of boroughs bill at the end of the financial year. Hence their leaseholders receive an extended interest free period before they have to pay their bills.

- 8.2.4 Minimising the number of service charge bills challenged by leaseholders and referred to court. These challenges are about issues such as cost, quality and the accuracy of the specification. The Courts often decide on payment arrangements for much longer periods than would normally be allowed. The debt is frozen from the date of the judgement, which means that no further interest can be charged on the outstanding debt. The Court may decide on monthly instalments which it feels are in accordance with the leaseholder's disposable income. In the past the Court has often set these instalments at quite a low amount, sometimes giving more than 10 years to pay without any additional interest.
- 8.3 Resident involvement – leaseholders have requested changes similar to those contained in our proposals so they will be favourably received. These proposals will therefore improve the satisfaction levels amongst leaseholders of the Council.

9.0 Financial implications

9.1 Evaluation.

9.1.1 The calculations relating to the cost of the current policies and the proposals contained in this report are presented in the four appendices to this report:

- a. Appendix 1 - Billing already carried out – cost of the current interest free payment options
- b. Appendix 2 – Instalments based on the proposed options – how much a leaseholder will have to pay
- c. Appendix 3 – Forecast costs of the two proposed options, given projected billing
- d. Appendix 4 - Additional Cost in respect of the enhanced payment option policy for years 3 - 5 of the Decent Homes Programme.

The projected cost of the new payment options is shown in Appendix 3. It is assumed that where leaseholders opt for additional payment periods with interest, this will have a neutral effect on the overall cost to the Council.

The projected costs of the current and proposed policies are shown in Appendix 4. It is estimated that under the current options the net cashflow impact will be £176k whereas under the proposed policy the net cashflow impact will be £345k. Therefore the additional cost to the Council of the proposed new policy options over the next three years will be in the region of £169k.

10.0 Chief Financial Officer Comments

10.1 The income discussed within this report all relates to the Housing Revenue Account (HRA). Although there will be cash flow implications for the HRA due to the recommendations of this report, in the form of income being received at a later date than previously assumed and consequent loss of interest income, this needs to be set against the potential financial benefits in terms of reduced risk of leaseholders defaulting on payments. These benefits are not directly quantifiable.

11.0 Head of Legal Services Comments

11.1 The Head of Legal Services has no objections to the interest free payments options or to the extended payment options with interest. The proposals can be implemented without conflicting with the requirements of the standard lease or existing statutory obligations.

12.0 Equalities and Community Cohesion

12.1 As in the case of the original proposal, improving the quality of the services that leaseholders receive will contribute to meeting the diverse needs of the community. However the proposals contained in this report will significantly enhance these effects since they have been designed to make the payment options to leaseholders more flexible. This will make leasehold properties more affordable to people on lower incomes and also help retired people as well as those in employment. Although people with disabilities are often entitled to assistance through the benefits system, in some instances it will help people in this category also. It is not expected that the proposals will have any direct implications with regard to gender or race equality or that of sexuality.

13.0 Consultation

13.1 The changes were formally requested at the annual general meeting of the Haringey Leaseholders' Association on the 19 November 2009. They have also been raised at subsequent meetings of the Leasehold Panel.

14.0 Service Financial Comments

14.1 Income received from leaseholders is accounted for within the Housing Revenue Account.

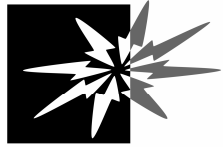
The introduction of extended payments options will mean that some income will be received later than under the existing arrangements in which leaseholder have up to 36 months to pay. Based upon the experience of billing that has taken place over the last two years the estimated annual cost in lost interest earning to the Council is £46,000. This is analysed over the various invoice bands suggested in

option 1 (in paragraph 7.1.2 above).

	Average Invoice in Band	No. of Invoices Annually	Present Value of Existing Payment Arrangements	Present Value of Proposed Payment Arrangements	Additional Cash Flow Cost p.a.	Longest Instalment months under Option 1
	£	No.	£000	£000	£000	
Up to £2000	986	37	-37	-37	0	12
Up to £5000	3,269	35	-105	-105	0	36
Up to £10000	8,086	54	-407	-397	10	48
Up to £15000	12,395	16	-185	-176	9	60
Up to £20000 and above	18,458	23	-396	-369	27	72
TOTAL ANNUAL COST		165	-1,130	-1,084	46	

The main element of the additional cost is associated with invoices over £10,000 with invoices below this level receiving similar payment terms.

The further extension of extended payment periods in Option 2 (see paragraph 7.1.3) would have no additional financial implications to Option 1 (see paragraph 7.1.2) as interest would be charged to leaseholders if they sought payment terms beyond those set out in Option 1.



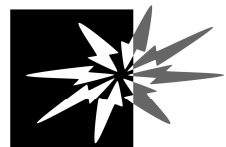
Haringey Council

APPENDIX 1

Billing already carried out – cost of the current interest free payment options

First two years of DH billing			Take-up in respect of interest free payment options to date					Cost implications of the present policy for the first 3 years of the programme		
Invoice Band	No of Invoices	Amount invoiced	Avg Inv	No of Invoices	Amount	% Take-up	Current policy - No of months allowed	Adv Billing- Interest gained (@ 5% Interest*)	Cost to the council (@ 5% interest*)	Net loss to the Council
<£2,000	190	£131,021	£986	74	£72,944	56%	12	£3,647	£0.00	-£3,647
£2,000 to £5,000	124	£423,814	£3,259	69	£224,872	53%	36	£11,244	£22,852.77	£11,609
£5,000 to £10,000	195	£1,533,385	£8,086	108	£873,274	57%	36	£43,664	£88,747.08	£45,083
£10,000 to £15,000	181	£2,174,878	£12,395	32	£396,624	18%	36	£19,831	£40,307.19	£20,476
£15,000 to £20,000	145	£2,593,168	£17,611	39	£686,822	26%	36	£34,341	£69,798.76	£35,458
>£20,000	44	£956,952	£23,177	7	£162,241	17%	36	£8,112	£16,487.85	£8,376
Total	879	£7,813,218		329	£2,416,777	31%		£120,838.85	£238,193.65	£117,355

Note: * The percentage rate has been applied to calculate the net cashflow impact.



APPENDIX 2

Instalments based on the proposed options – how much a leaseholder will have to pay

First two years of Decent Homes billing			Proposed Interest free option			Proposed extended period option (with payment of interest)					
Invoice Band	No of Invoices	Amount	Avg Inv	No of Instalments to be allowed	Monthly Insts	No of Instalments (Interest free) to be allowed	Monthly insts – Int free	Extended period with Interest	Monthly Inst with Interest@ 5% *	Total Repayment	Total Interest
<£2,000	190	£131,021	£690	12	£57	12	£57	N/A			0
£2,000 to £5,000	124	£423,814	£3,418	36	£95	36	£95	N/A			0
£5,000 to £10,000	195	£1,533,385	£7,864	48	£164	48	£131	12	141	£7,980	£116
£10,000 to £15,000	181	£2,174,878	£12,016	60	£200	60	£143	24	159	£12,396	£380
£15,000 to £20,000	145	£2,593,168	£17,884	72	£248	72	£186	24	207	£18,360	£476
>£20,000	44	£956,952	£21,749	72	£302	72	£201	36	232	£22,824	£1,075
Total	879	£7,813,218									

Note: * The percentage rate has been applied to calculate the net cashflow impact.

APPENDIX 3

Forecast costs of the two proposed options, given projected billing

Projected invoiced amount for years 3 - 5			Projected take-up			Years 3 – 5: Projected costs of the new options			
Invoice Band	No of Invoices	Projected invoice amounts	No of Invoices	Amount	% Take up	Proposed policy - No of months allowed	Adv Billing-Interest gained (@ 5% Interest*)	Cost to the council (@ 5% interest*)	Net loss
<£2,000	285	£196,531	159	£109,416	56%	12	£5,471	£0.00	-£5,471
£2,000 to £5,000	186	£635,721	99	£337,308	53%	36	£16,865	£34,279	£17,414
£5,000 to £10,000	293	£2,300,078	167	£1,309,911	57%	48	£65,496	£167,731	£102,235
£10,000 to £15,000	272	£3,262,317	50	£594,937	18%	60	£29,747	£92,140	£62,393
£15,000 to £20,000	218	£3,889,752	58	£1,030,233	26%	72	£51,512	£187,610	£136,099
>£20,000	66	£1,435,428	11	£243,362	17%	72	£12,168	£44,317	£32,149
Total	1319	£11,719,827	542	£3,625,165	31%		£181,258.27	£526,078	£344,819.31

Note: * The percentage rate has been applied to calculate the net cashflow impact.

APPENDIX 4

Additional Cost in respect of the enhanced payment option policy for years 3 - 5 of the Decent Homes Programme

Net Loss to the Council								
Enhanced options - Projected Take up	Proposed Policy				Current Policy (3 years Interest free)			Additional Cost to the Council (a) - (b)
	Current policy - No. of years allowed	Adv Billing-Interest gained (@ 5% Interest*)	Cost to the council (@5% interest*)	Net Cost (a)	Adv Billing-Interest gained (@ 5% Interest*)	Cost to the Council (@5% interest*)	Net Cost (b)	
£109,416	12	£5,471	£0	-£5,471	£5,471	£0	-£5,471	£0
£337,308	36	£16,865	£34,279	£17,414	£16,865	£34,279	£17,414	£0
£1,309,911	48	£65,496	£167,731	£102,235	£65,496	£133,121	£67,625	£34,610
£594,937	60	£29,747	£92,140	£62,393	£29,747	£60,461	£30,714	£31,679
£1,030,233	72	£51,512	£187,610	£136,099	£51,512	£104,698	£53,186	£82,912
£243,362	72	£12,168	£44,317	£32,149	£12,168	£24,732	£12,564	£19,586
		£181,258	£526,078	£344,819	£181,258	£357,290	£176,032	£168,787

Note: * The percentage rate has been applied to calculate the net cashflow impact.

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Agenda item:

[No.]**Cabinet****23 February 2010**

Report Title. URGENT ACTIONS TAKEN IN CONSULTATION WITH CABINET MEMBERS

Report of Assistant Chief Executive (People & Organisational Development)

Signed :

Contact Officer : Richard Burbidge

Telephone: 020 8489 2923

Wards(s) affected: **Not applicable**

Report for: **Information**

1. Purpose of the report

1.1 To inform the Cabinet of urgent actions taken by Directors in consultation with Cabinet Members.

1.2 The report details urgent actions taken by Directors in consultation with Cabinet Members since last reported. Item numbers 8 and 9 (2009 -10) have not previously been reported.

2. Introduction by Cabinet Member (if necessary)

2.1. Not applicable

3. State link(s) with Council Plan Priorities and actions and /or other Strategies:

3.1. These are contained in the individual consultation forms.

4. Recommendations

4.1. That the report be noted

5. Reason for recommendation(s)

5.1. Not applicable.

6. Other options considered

6.1. Not applicable

7. Summary

7.1 To inform the Cabinet of urgent actions taken by Directors in consultation with Cabinet Members.

7.2 The report details urgent actions taken by Directors in consultation with Cabinet Members since last reported. Item numbers 8 and 9 (2009 -10) have not previously been reported.

8. Chief Financial Officer Comments

8.1. These are contained in the individual consultation forms.

9. Head of Legal Services Comments

9.1. These are contained in the individual consultation forms.

10. Head of Procurement Comments – [Required for Procurement Committee]

10.1. Not applicable

11. Equalities & Community Cohesion Comments

11.1. These are contained in the individual consultation forms.

12. Consultation

12.1. Details are contained in the individual consultation forms.

13. Service Financial Comments

13.1. Details are contained in the individual consultation forms.

14. Use of appendices /Tables and photographs

14.1. Not applicable

15. Local Government (Access to Information) Act 1985

15.1 Background Papers

The following background papers were used in the preparation of this report;

Cabinet Member Consultation Forms

Those marked with ♦ contain exempt information and are not available for public inspection.

The background papers are located at River Park House, 225 High Road, Wood Green, London N22 8HQ.

To inspect them or to discuss this report further, please contact Richard Burbidge on 020 8489 2923.

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**MINUTES OF THE CABINET MEMBER SIGNING
THURSDAY, 17 DECEMBER 2009**

Present: Councillor Nilgun Canver (Cabinet Member for Enforcement and Safer Communities)

MINUTE NO.	SUBJECT/DECISION	ACTION BY															
1.	<p>FEE SETTING FOR VARIOUS ENFORCEMENT SERVICES AND LICENCES (Report of the Director of Urban Environment – Agenda Item 3)</p> <p>It was noted that the European Union (EU) Services Directive would become law in the United Kingdom on 28 December 2009 and aimed to open up the internal market for services by making it easier to find information, apply, be evaluated, and pay for certain types of licences, all electronically. The Council had a number of processes which had no fee attached and for which it would not be compliant as this would prohibit an application being made. The affected application processes were sex establishment, zoo licences, riding establishments and hypnosis licence.</p> <p>It was also noted that the report sought to set fees for licences for the current financial year only so that the Council could comply with the EU Services Directive. None of the licences covered by the report were currently granted or applied for and the fees recommended complied with national guidance available. There were not expected to be any direct budget implications as it was unlikely that any requests for licences with respect to these areas would be made.</p> <p>Having regard to the guidance issued by the Local Authority Co-ordinating body for Regulatory Services (LACORS) to help Councils ensure that the fees set at a local level and charged to businesses met the requirements of the Services Directive it was</p> <p>RESOLVED: That approval be granted to the following fees for 2009/10 -</p> <table border="1" data-bbox="316 1503 1299 1872"> <thead> <tr> <th></th> <th>Sex Establishment</th> <th>Zoo Licences</th> <th>Hypnosis Licence</th> <th>Riding Establishment</th> </tr> </thead> <tbody> <tr> <td>Application fee</td> <td>£2,500</td> <td>£750*</td> <td>£100</td> <td>£200</td> </tr> <tr> <td>Renewal fee</td> <td>£1,800</td> <td>£750*</td> <td>£100</td> <td>£160</td> </tr> </tbody> </table> <p>* In addition the full costs of any veterinary fees incurred would be recovered</p> <p>Zoo Licence</p> <p>A Zoo licence runs for a four-year initial period from date of issue and six years thereafter. A fee of £750 reflects the cost of visits that</p>		Sex Establishment	Zoo Licences	Hypnosis Licence	Riding Establishment	Application fee	£2,500	£750*	£100	£200	Renewal fee	£1,800	£750*	£100	£160	DUE
	Sex Establishment	Zoo Licences	Hypnosis Licence	Riding Establishment													
Application fee	£2,500	£750*	£100	£200													
Renewal fee	£1,800	£750*	£100	£160													

**MINUTES OF THE CABINET MEMBER SIGNING
THURSDAY, 17 DECEMBER 2009**

will be required from the Veterinary Surgeon. Where additional veterinary costs are incurred these would also be recovered.

Sex Establishments

Sex establishments must be licensed under the Local Government (Miscellaneous Provisions) Act 1982, as amended by the Greater London Council (General Powers) Act 1986. The definition of sex establishment includes:

- Sex cinemas, at which R18-certificate films are to be shown.
- Sex shops, which are premises, vehicles or stalls used for selling, displaying or demonstrating sex articles (which may include R18-certificate videos and DVDs) or other things used in connection with sexual activity or acts of force or restraint associated therewith.
- Sex encounter establishments, which are premises at which performances, services; or entertainments are carried on, which are not unlawful but are concerned with sexual stimulation or exposure of genitalia (and which do not constitute sexual activity).

Riding Establishments

A riding establishment is "the carrying on of a business of keeping horses to let them out for hire for riding or riding instruction". Licences to keep a riding establishment are issued under the Riding Establishments Acts 1964 and 1970. A riding establishment licence runs for a 12-month period, renewable each year from 1 January.

NILGUN CANVER

Cabinet Member for Enforcement and Safer Communities

**MINUTES OF THE CABINET PROCUREMENT COMMITTEE
TUESDAY, 12 JANUARY 2010**

Councillors *Bob Harris (Chair), *Bevan, *Kober and *Reith

MINUTE NO.	SUBJECT/DECISION	ACTION BY
PROC64.	<p>MINUTES (Agenda Item 4)</p> <p>We noted that with regard to minute PROC.59 Councillor Bevan still had not yet been supplied with a copy of the report on the possible issue of Homes for Haringey parking permits as part of the contract with Civica and we asked that expedite a response.</p> <p>RESOLVED</p> <p>That the minutes of the meeting held on 22 December 2009 be approved and signed.</p>	<p>DUE</p> <p>HLDMS</p>
PROC65.	<p>PROCUREMENT OF THE WASTE MANAGEMENT CONTRACT (Report of the Director of Urban Environment - Agenda Item 6)</p> <p>We noted that the report was the second in a series of quarterly information reports designed to update us on the progress of the procurement of the new contract for the Councils Collection of Waste and Recycling, Street Cleansing and other Environmental Services. We also noted that the procurement was being undertaken under OJEU Competitive Dialogue regulations and was expected to result in an Award of Contract recommendation to our Committee in Autumn 2010.</p> <p>It having been reported that on-going dialogue would continue with the three short listed bidders until the submission of their detailed solutions in February following which bids would be evaluated with a view to identifying the final two bidders, clarification was sought of whether it might be more advisable to continue working with all three potential suppliers throughout the remaining phases of the dialogue. Officers indicated that the option of working with all three suppliers could be reviewed when the bids were evaluated in February.</p> <p>Arising from consideration of the report reference was made to the waste collection arrangements on Homes for Haringey estates and, in particular, to the need for provision to be made for more collections and for collections to be programmed for when Estate Service Officers were present to ensure that they were properly supervised.</p> <p>RESOLVED</p> <ol style="list-style-type: none"> 1. That the procurement procedure currently underway and the progress made to date as outlined in the interleaved report be noted. 2. That it be noted that this was the second of a number of reports to be presented and scheduled at key stages of the procurement to keep the Committee informed of progress. 	

**MINUTES OF THE CABINET PROCUREMENT COMMITTEE
TUESDAY, 12 JANUARY 2010**

	<p>3. That it be noted that the procurement would eventually lead to approval being sought as a key decision to award the contract for an Integrated Waste Management Contract with a total contract value per annum of up to £20 million for a 14 year term with a possible extension for a further period of up to 7 years.</p>	
<p>PROC66.</p>	<p>TOTTENHAM HIGH ROAD - PARTNERSHIP SCHEMES IN CONSERVATION AREAS (PSICA): AWARD OF CONTRACT (Report of the Director of Urban Environment - Agenda Item 7)</p> <p>The Appendix to the interleaved report was the subject of a motion to exclude the press and public from the meeting as it contained exempt information relating to the business or financial affairs of any particular person.</p> <p>We noted that the report sought approval to award a building contract in respect of Nos. 467-477 (except No. 471) and 482-488 Tottenham High Road which was part of the Tottenham 'Partnership Schemes in Conservation Areas' (PSiCA) which was match funded by English Heritage.</p> <p>In response to a question about the lowest tender bid received it was confirmed that this reflected the current economic conditions and that a Clerk of Works was to be appointed to closely monitor workmanship and the overall project. Clarification was also sought as to why the contractor had included a list of three domestic sub-contractors that they proposed to use but was yet to confirm a full list for approval. We were informed that the scheme architect wished to further discuss with the contractor the specialist works required before the list was finalised and we asked officers to ensure that the final list was passed to the Head of Procurement to ensure that all necessary checks were carried out.</p> <p>With regard to the individual grant agreements between the Council and property owners, further clarification was sought of the monitoring arrangements with respect to the maintenance of external decorations. Having been informed that these would be the responsibility of the Regeneration and Conservation Officer in conjunction with the Planning and Enforcement Services, we asked that wording of the agreements be changed to reflect that if the property was disposed of within three years of completion of the works the funding <u>would</u> be recovered.</p> <p>We also asked to be supplied with more details of the services to be provided by the Conservation Planning Consultant including the working arrangements proposed.</p> <p>RESOLVED</p> <p>1. That in accordance with Contract Standing Order 11.03 approval be granted to the award of the contract for building works to Nos. 467-477 (except No. 471) and 482-488 Tottenham High Road to Mulalley & Co. Ltd. on the terms and conditions set out in the Appendix to the interleaved report.</p>	<p>DUE</p> <p>DUE</p> <p>DUE</p> <p>DUE</p>

**MINUTES OF THE CABINET PROCUREMENT COMMITTEE
TUESDAY, 12 JANUARY 2010**

	<p>2. That it be noted that the contract period was 31 weeks.</p>	
<p>PROC67.</p>	<p>PREPARATION FOR PERSONALISATION - CARERS' CONTRACTS – WAIVER (Report of the Director of Adult, Culture and Community Services - Agenda Item 8)</p> <p>The Appendix to the interleaved report was the subject of a motion to exclude the press and public from the meeting as it contained exempt information relating to the business or financial affairs of any particular person.</p> <p>We noted that the report sought our approval to a waiver of the Contract Standing Order requirement to tender in order to allow the Director of Adult Culture and Community Services to award carers contracts funded through the Area Based Grant to 3 named organisations.</p> <p>In response to a question about the quality of the services provided by the 3 organisations in question we were informed that because the funding for these services came from the Area Based Grant they would have been the subject of robust performance management arrangements. Each of the 3 existing suppliers was reported to be performing well and providing much needed services.</p> <p>Whilst it was accepted that the three organisations provided a valuable service further clarification was sought of what analysis had been made of the needs of the communities which they served and of the needs of other minority groups. We were informed that the Government's Personalisation Agenda would radically change the way in which these services were provided after March 2011 and that as part of the process there would be a refreshed Equalities Impact Assessment which it was anticipated would include communities and groups for whom provision was not currently made. However, what was now being sought was an endorsement of the Well Being Partnership Board's recommendation that each of the current organisations have their funding agreed through steady state until 31 March 2011.</p> <p>RESOLVED</p> <ol style="list-style-type: none"> 1. That in accordance with Contract Standing Order 7.02 approval be granted to a waiver of the requirement to tender in respect of the three care contracts set out in the interleaved report on the grounds that it was in the Council's overall interest. 2. That in accordance with Contract Standing Order 11.02 the Director of Adult Culture and Community Services be authorised to award contracts of 14 months duration to the following 3 organisations on the terms and conditions set out in the interleaved report and the appendix thereto – <ul style="list-style-type: none"> • The Black and Minority Ethnic Carers Support Services (BMECSS) 	<p>DACCS</p> <p>DACCS</p>

**MINUTES OF THE CABINET PROCUREMENT COMMITTEE
TUESDAY, 12 JANUARY 2010**

	<ul style="list-style-type: none">• The Asian Carers Support Group (ACSG)• The Mental Health Carers Support Association (MHCSA) <p>3. That it be noted that an update report would be submitted in December 2010.</p>	
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The meeting ended at 18.20 hours.

BOB HARRIS
Chair

**MINUTES OF THE HARINGEY STRATEGIC PARTNERSHIP BOARD (HSP)
THURSDAY, 21 JANUARY 2010**

Present: Councillor Claire Kober (Chair), Councillor Kaushika Amin, Tracey Baldwin, Councillor John Bevan, Lee Bojtor, John Brown, Yolande Burgess, Councillor Nilgun Canver, Markos Chrysostomou, Councillor Dilek Dogus, Dave Grant, Paul Head (Vice-Chair), Derma Ioannou, Michael Jones, Peter Lewis, Dr Ita O'Donovan, Martha Osamor, Susan Otit, Councillor Lorna Reith, Faiza Rizvi, Walter Steel, and Richard Sumray.

In Attendance: Gerald Almeroth, Louisa Aubeeluck, Xanthe Barker, Thomas Briault, Janet Capstick, Mary Connolly, Marc Dorfman, Lisa Elliot, Caroline Glitre, Paul Issues, Wayne Longshaw, Christine Moody, Eve Pelekanos, Pamela Pemberton, Helena Pugh, Emma Roberts, Naeem Sheikh and Jess Sherlock.

MINUTE NO.	SUBJECT/DECISION	ACTION BY
HSP191.	APOLOGIES Apologies for absence were received from the following people: Maria Kane Councillor Antonia Mallet Rev Nims Obunge Michele Stokes -Lee Bojtor substituted	
HSP192.	URGENT BUSINESS No items of Urgent Business were received.	
HSP193.	DECLARATIONS OF INTEREST No declarations of interest were made.	
HSP194.	MINUTES RESOLVED: That the minutes of the meeting held on 5 November 2009 be confirmed as a correct record.	
HSP195.	LONDON DEVELOPMENT AGENCY - DECENTRALISED ENERGY SUPPORT PROGRAMME FOR BOROUGHES The Board received a presentation from Thomas Briault, representing the London Development Agency (LDA), on the merits of decentralised energy and the new opportunities this presented for reducing Carbon Emissions.	

**MINUTES OF THE HARINGEY STRATEGIC PARTNERSHIP BOARD (HSP)
THURSDAY, 21 JANUARY 2010**

	<p>Following the presentation members of the Board put questions to Mr Briault and discussed how the HSP could maximise opportunities offered by the London Development Agency (LDA) DEMaP team.</p> <p>It was noted that the much of the Borough's Council Housing used individual boilers that would need to be replaced in the short term. Therefore there would be many potential large scale sites where new forms of energy could be employed.</p> <p>In response to a query the Board was advised that the Feasibility Study being undertaken would assess to what degree Council tenants would benefit from feed in tariffs. The Board was advised that the companies supplying Combined Heat and Power (CHP) energy would want guaranteed sales before they would commit to investing in the infrastructure required to deliver this. Forums such as Local Strategic Partnerships provided a good vehicle for the various partners in the Borough to identify opportunities for using CHP.</p> <p>As part of the Feasibility Study consultation with stakeholders would be undertaken and the LDA would work closely with the Council's Project Officer to establish a Steering Group. The group would gather the information necessary to determine the most appropriate sites and once this work was complete a technical analysis of the sites identified would be carried out and proposals would then be drawn together.</p> <p>It was noted that there were several densely populated areas in the Borough where a number of public facilities were also concentrated, which would provide ideal locations for CHP.</p> <p>In terms of the next steps the Board was advised that the Council's Project Officer, Jess Sherlock, would contact Partners individually and site managers would be identified in order to build a knowledge base.</p> <p>The Board was advised that Planning Officers were also looking at how planning conditions could be used to support the Council's targets with respect to reducing Carbon Emissions.</p> <p>RESOLVED:</p> <p>That the presentation be noted.</p>	All to note
HSP196.	<p>THE COUNCIL'S FINANCIAL PLANNING AND BUDGET 2010/11</p> <p>The Board received a presentation on the Council's Financial Strategy for 2010/11 to 2012/13.</p> <p>An overview was given of the level of Grant awarded to the Council from central Government for 2010/11 and the grant outlook for 2011/12.</p> <p>The Board was advised that the Council's overall net budget for 2010/11, inclusive of £171M for schools, was £417M. This equated to a net increase of £9M of which £6.5M was set aside for schools. Efficiency</p>	

**MINUTES OF THE HARINGEY STRATEGIC PARTNERSHIP BOARD (HSP)
THURSDAY, 21 JANUARY 2010**

	<p>savings of £7M were also being identified across the Council during the year.</p> <p>In terms of the forecast for 2011/12 the Board was advised that an assumption of a 1% reduction to the level of grant funding and a 3% rise in Council Tax was being used for planning purposes. The equated to a £10M shortfall in 2011/12 and it was anticipated that there would be a further shortfall of £8M in 2012/13.</p> <p>Consequently there was an increased need to improve Partnership working and develop strategic commissioning further.</p> <p>The Board was advised that steps were already being taken to achieve this and that a joint commissioning group had been established by NHS Haringey and the Council to plan future services.</p> <p>RESOLVED:</p> <p>That the presentation be noted.</p>	
<p>HSP197.</p>	<p>LOCAL DEVELOPMENT FRAMEWORK - CORE STRATEGY AND INFRASTRUCTURE</p> <p>The Board received a presentation on the Council's Core Strategy 2011-2026, which formed part of the Local Development Framework (LDF).</p> <p>It was noted that when compiling a document such as this it was important to recognise that people accessed services and facilities that were most convenient to them and often these did not correlate with Borough boundaries.</p> <p>The Board was advised that there had been extensive consultation with the six neighbouring Boroughs, including sharing information on population growth and other data. It was recognised that the Borough boundaries were artificial and often did not reflect where people accessed services.</p> <p>The Board was advised that the draft Section 106 Agreement attached to Tottenham Hot Spurs development required a financial contribution towards improved Health facilities in the area and that this would be triggered during Phase 1 of the development.</p> <p>In areas where a large number of new houses were planned the appropriate infrastructure in terms of transport links and health provision would need to be planned jointly to ensure that the various agencies concerned aligned their strategic plans appropriately.</p> <p>In terms of the mechanisms in place to facilitate joint working, Board was advised that the production of the Core Strategy required the Local Authority to evidence that there was provision for joint planning. This would be tested when the Core Strategy was subject to an Examination in Public where a Planning Inspector would consider whether</p>	

**MINUTES OF THE HARINGEY STRATEGIC PARTNERSHIP BOARD (HSP)
THURSDAY, 21 JANUARY 2010**

	<p>consultation had been adequate.</p> <p>The Board was advised that regular meetings were held between the Planning Service and NHS Haringey and it was agreed that a schedule of these meetings should be circulated to the Board.</p> <p>There was agreement that there should be discussion outside the meeting between NHS Haringey and the Council's Planning Team regarding the wording of parts of the document.</p> <p>RESOLVED:</p> <p>That the presentation be noted.</p>	<p>Marc Dorfman</p> <p>Tracey Baldwin / Marc Dorfman</p>
<p>HSP198.</p>	<p>HSP PERFORMANCE MANAGEMENT GROUP - REPORT BACK ON PARTNERSHIP DEVELOPMENT</p> <p>The Board received a presentation from members of the HSP Performance Management Group (PMG) on discussions held at the PMG Away Day and the recommendations arising from this.</p> <p>In light of the current economic climate and the increasing need to work creatively with Partners to achieve value for money the PMG had taken the opportunity to review how the HSP and PMG operated. There had been agreement that the Partnership needed to be more outward facing and improve the ways in which it engaged with people.</p> <p>In order to achieve these goals the following recommendations were made to the HSP:</p> <p><u>Haringey Strategic Partnership</u></p> <p>To best utilise the expertise and time committed by Partners it was proposed that the HSP should become a Standing Conference. This would consist of the existing membership plus the Chair of each Area Assembly. In addition local representatives with expertise would also be invited to attend to inform discussion on specific topic areas.</p> <p>It was envisaged that this approach would provide a clearer identity for the HSP and improve engagement with local people.</p> <p><u>HSP Performance Management Group</u></p> <p>It was proposed that the PMG would form the Executive Board of the HSP enabling it to take a clear role in terms of leadership. It would have the remit to prioritise and direct resources, challenge performance and consider the strategic approach that the Partnership should take to key issues.</p> <p>The PMG would be accountable to the Standing Conference.</p> <p>The Board discussed the proposals put forward and there was a general</p>	

**MINUTES OF THE HARINGEY STRATEGIC PARTNERSHIP BOARD (HSP)
THURSDAY, 21 JANUARY 2010**

	<p>consensus that they were sensible, particularly in the current economic climate. It was noted that if meetings were to be held in different locations in the Borough they would need to be well planned and considered to ensure that they had a real purpose and that they did not become formulaic.</p> <p>It was also noted that only the elected Councillors sitting on the HSP had a mandate to describe themselves as community leaders. Therefore consideration would need to be given as to how this role would be described.</p> <p>In response to concern around how LAA targets would be performance managed, if the HSP moved to a Standing Conference, the Chair noted that whilst performance monitoring formed an important element of the Partnership's work the PMG was recommending that the HSP's time could be used more effectively by focussing on strategic issues. There had been agreement that focussing on the broader priorities of the Partnership and where it could add value would form the most effective use of the HSP's time.</p> <p>It was noted that a different type of relationship between the Public Sector and the public was evolving in terms of expectations and service provision. In addition to bringing together community leaders the Partnership had a key role to play in gauging public opinion and developing mechanisms to increase engagement. The proposals put forward were intended to address this.</p> <p>There was agreement that the HSP should receive a presentation on Access to Services at its next meeting and that this should be used as a starting point to launch for discussion around the strategic issues attached to this.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the presentation be noted. ii. That a presentation on Access to Services at its next meeting. 	<p>Wayne Longshaw / Mary Connolly</p> <p>Wayne Longshaw / Mary Connolly</p>
<p>HSP199.</p>	<p>LOCAL AREA AGREEMENT PERFORMANCE UPDATE TO NOVEMBER 2009</p> <p>The Board received a report that provided an update on the latest performance data against Local Area Agreement targets.</p> <p>The Board was advised that current forecasts predicted that approximately £6M of Reward Grant would be received. This was based on the assumption that seven of the Stretch Targets would be achieved in full and three would be achieved in part.</p> <p>RESOLVED:</p> <p>That the report be noted.</p>	

**MINUTES OF THE HARINGEY STRATEGIC PARTNERSHIP BOARD (HSP)
THURSDAY, 21 JANUARY 2010**

<p>HSP200.</p>	<p>LOCAL AREA AGREEMENT 2008/09 - 2010/11 ANNUAL REVIEW AND REFRESH</p> <p>The Board considered a report that set out the process and timescales for completing the Local Area Agreement (LAA) Review and Refresh.</p> <p>The Board was reminded that the Haringey LAA for 2008/09 – 2010/11 had been signed off by the Council’s Cabinet and Government in July 2008. The LAA was reviewed on an annual basis to ensure that all the necessary measures were being taken to achieve targets.</p> <p>In response to a query the Board was advised that the refresh and review process was largely a technical, officer based, piece of work and that there was limited scope to renegotiate targets.</p> <p>Councillor Reith, Chair of the Children’s Trust, noted that the Trust’s Executive Performance Management Group had agreed that N1 112 should be removed from the reward calculation. This would continue to be monitored as it remained a priority.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the timescales for completing the LAA Review and Refresh be noted. ii. That the actions proposed actions with respect to frozen and deferred targets and all outstanding targets, as set out in Appendix 1 of the report, were approved. 	<p>All to note</p> <p>Wayne Longshaw</p>
<p>HSP201.</p>	<p>MAPPING HARINGEY’S THIRD SECTOR - FINAL REPORT</p> <p>The Board received a report setting out the findings of the Third Sector Mapping exercise commissioned by the HSP.</p> <p>Following a brief overview of the report, given by the consultants employed to carry out the exercise, the Board discussed its findings. It was noted that Homes for Haringey was funding a project to bring community spaces back into use and it was suggested that many of the smaller Third Sector organisations identified may be able to benefit from this.</p> <p>In response to a query the Board was advised that in calculating the level of Gross Value Added (GVL) by the Third Sector, the funding provided by the Public Sector had been taken into consideration. However, there may be an element of duplication, not identified as not all of the respondents had answered all of the questions set with respect to this.</p> <p>It was confirmed that the data suggested that Haringey had a larger number than average of smaller Third Sector organisations. It was likely that these would not have the capacity or expertise to prepare funding applications and consequently there was reliance upon the Local Authority for funding.</p>	<p>All to note</p>

**MINUTES OF THE HARINGEY STRATEGIC PARTNERSHIP BOARD (HSP)
THURSDAY, 21 JANUARY 2010**

	<p>It was noted that the use of consortia and other processes for compiling joint bids were useful to smaller organisations and should be encouraged.</p> <p>The Chair of HAVCO advised that the organisation had used National Lottery Funding, raised in conjunction with the Council's Voluntary Sector Team, to hold training sessions on fundraising. He noted that HAVCO would analyse the report and its recommendations and form a three year plan setting out how the Third Sector should look in three years time and how this would be achieved.</p> <p>The Board welcomed the production of a strategy and action plan and noted that this would form a particularly important piece of work given the increasing restraints on resources.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the findings of the report be noted. ii. That a strategy and action plan, setting out how the Third Sector should look in three years time and how this would be achieved, should be compiled by HAVCO and submitted in six months time. 	Naeem Sheikh
HSP202.	<p>OUTCOME OF THE DEPARTMENT OF HEALTH - HEALTH INEQUALITIES NATIONAL SUPPORT TEAM VISIT</p> <p>The Board received a report that provided an overview of the recommendations made by the Health Inequalities National Support Team (HINST) following their visit in October 2009.</p> <p>It was noted that NHS Haringey was holding a seminar on 27 January, from 11am to 12.30pm, which would look at the HINST's findings in more detail. This was being held at St Ann's Hospital and members of the HSP were welcome to attend.</p> <p>RESOLVED:</p> <p>That the report be noted.</p>	All to note
HSP203.	<p>THEMATIC BOARD UPDATES</p> <p>The Board received a report, for information, that provided an update on the activities undertaken by each of the Theme Boards since the previous HSP meeting.</p> <p>RESOLVED:</p> <p>That the report be noted.</p>	
HSP204.	<p>NEW ITEMS OF URGENT BUSINESS</p> <p>No new items of Urgent Business were raised.</p>	

**MINUTES OF THE HARINGEY STRATEGIC PARTNERSHIP BOARD (HSP)
THURSDAY, 21 JANUARY 2010**

HSP205.	<p>ANY OTHER BUSINESS</p> <p>No items of AOB were raised.</p>	
HSP206.	<p>DATES OF FUTURE MEETINGS</p> <p>It was noted that the next meeting was scheduled to take place on 25 March 2010 at 6pm.</p>	All to note

The meeting closed at 8.45pm.

COUNCILLOR CLAIRE KOBER

CHAIR

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**MINUTES OF THE CORPORATE PARENTING ADVISORY COMMITTEE
MONDAY, 25 JANUARY 2010**

Councillors Adamou, Allison, Engert, Peacock and Reith (Chair)

Apologies Councillor Alexander, C. Harris and Patel

Also Present: Ana Beaumont, Eleanor Brazil (part), Chris Chalmers, Roy Choudhury, Denise Gandy, Rashma Toora.

MINUTE NO.	SUBJECT/DECISION	ACTION BY
CPAC87	<p>APOLOGIES FOR ABSENCE (IF ANY)</p> <p>Apologies for absence were received on behalf of Cllrs Alexander, C. Harris and Patel. Cllr Peacock substituted for Cllr C. Harris.</p>	
CPAC88	<p>URGENT BUSINESS</p> <p>There were no items of urgent business.</p>	
CPAC89	<p>DECLARATIONS OF INTEREST</p> <p>There were no declarations of interest.</p>	
CPAC90	<p>MINUTES</p> <p>RESOLVED:</p> <p>That the minutes of the meeting held on 7 December be agreed as an accurate record.</p>	
CPAC91	<p>MATTERS ARISING</p> <p>Confirmation was provided that there were currently no disabled CiC (Children in Care) placed at Hazelmere.</p> <p>RESOLVED:</p> <p>That the following information be forwarded by email to Committee members by 5 February:</p> <ul style="list-style-type: none"> • Retention rates of in-house foster carers and a breakdown of number and types of carers. • Details of the number of CiC who came through the EDT (Emergency Duty Team). <p>Leaflet setting out mechanisms by which CiC can raise concerns/make complaints: a draft leaflet had been developed, with consultation to be undertaken with a small group of young people prior to anticipated publication by mid February.</p>	<p>Head of Res & Plcmts</p>

**MINUTES OF THE CORPORATE PARENTING ADVISORY COMMITTEE
MONDAY, 25 JANUARY 2010**

	<p>RESOLVED: Draft leaflet to be forwarded to Committee members by 12 February.</p> <p>Attendance at homework club on a half termly basis to obtain the views of CiC: agreed that Cllr Allison would continue with this role and report back to the Committee as appropriate.</p> <p>Booklet for ward Cllrs and governors setting out guidance on responsibilities in relation to corporate parenting: agreed that sufficient information on the subject had been forwarded to allow the action to be considered complete.</p> <p>Re-offending rates for CiC: agreed that information be provided on rates at the next meeting and then routinely reported alongside accompanying offending rates as part of performance data monitoring.</p>	<p>Head of Res & Picmts</p> <p>Cllr Alison</p> <p>Clerk</p> <p>DDCF</p>
CPAC92	<p>PROGRESS REPORT - EMPLOYMENT OPPORTUNITIES FOR CARE LEAVERS</p> <p>The Committee considered a report setting out the employment and training opportunities for care leavers, at the support of the Leaving Care team. It was confirmed that 70.2% of Haringey's care leavers were currently engaged in education, employment or training which exceeded the national average.</p> <p>Members proposed that green industries be considered as an area for future focus for employment or training opportunities due to its increasing profile in line with the development of the green agenda.</p> <p>The Committee were advised of the recent establishment of a 16+ forum consisting of key partners such as Connexions, Haringey Guarantee etc to ensure a co-ordinated approach to prioritising and securing opportunities for care leavers. The forum also aimed to increase links with local businesses and neighbouring boroughs to allow benchmarking of best practice. An Education, Employment and Training Action Plan was also in place to address gaps in provision. Key future targets included improving the promotion of opportunities to young people and staff and data monitoring to allow a targeted approach for those young people identified as not being in education, employment or training.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That a update report be provided to the Committee in 6 months time to include a breakdown of young people classified as 'unemployed for other reason' e.g. due to pregnancy, being in custody etc. In addition to provide information on the support and opportunities available for young care leavers with disabilities. 	<p>Dep Head Service (Leaving Care Team & Asylum)</p> <p>Dep Head Service (Leaving Care Team & Asylum)</p>
CPAC93	<p>SUPPORT TO YOUNG PEOPLE LEAVING CARE TO FIND SUITABLE HOUSING</p> <p>The Committee received a presentation on duties relating to the housing of care leavers and the housing options available, including private sector rented and supported housing. The Committee requested a</p>	<p>Head of</p>

**MINUTES OF THE CORPORATE PARENTING ADVISORY COMMITTEE
MONDAY, 25 JANUARY 2010**

	<p>breakdown of information on the type of housing allocated to care leavers over the previous two year period.</p> <p>In response to a question regarding the financial support provided to care leavers when moving into a permanent home, confirmation was provided that local authorities had a duty to provide funding to every looked after child for those purposes and Haringey provided £1.5K which was similar to other LAs</p> <p>The Committee were advised of the significant impact of the recent Southwark court ruling, requiring all 16 and 17 year olds presenting to the Council as homeless to be considered as Looked After Children. Confirmation was provided that information was being gathered to assist in forecasting future demand and financial impact to monitor against statistical neighbour information. Improvements had been made to co-ordinated working between the Housing Service and Children's Service teams including introduction of new protocols and a new dedicated Southwark team in place to manage the new demand.</p> <p>One area of concern expressed by Members was how a realistic picture of housing provision in the borough, particularly the shortage of two bedroom properties, was conveyed to care leavers. Confirmation was provided that a multi-disciplinary approach was used to manage housing expectations e.g. through teenage pregnancy co-ordinators, and the feasibility of covering housing information in PSHE sessions in schools was being investigated.</p> <p>The Committee requested that figures be provided at the next Committee meeting on the number of pregnancies amongst CiC population in the borough.</p>	<p>Housing Support & Options</p>
<p>CPAC94</p>	<p>PERFORMANCE MANAGEMENT: CHILDREN AND FAMILIES - DECEMBER 2009 DATA</p> <p>The Committee considered a report setting out the December performance monitoring data in relation to CiC within the Children and Families service. The Committee requested that in future performance data be provided in tabulated form to allow easier comparison between current and past performance.</p> <p>The continued significant increase in the number of CiC was noted, including the impact of the Southwark judgement.</p> <p>In response to a query as to whether the Special Guardianship Order and adoption target would be met by March considering the time limitations, confirmation was provided that performance was highly dependent on the court system. The target was however considered to be realistic, with a number of cases in the system awaiting assignment of court dates.</p>	<p>DDCF</p>
<p>CPAC95</p>	<p>CONSULTING YOUNG PEOPLE IN CARE - STOCK TAKING EVENT PROPOSAL</p> <p>The Committee considered a tabled report setting out proposals for</p>	

**MINUTES OF THE CORPORATE PARENTING ADVISORY COMMITTEE
MONDAY, 25 JANUARY 2010**

	<p>obtaining the views of CiC in the coming year, to be led by recruitment to the newly created post of Participation and Children's Rights Officer for CiC. Mechanisms for engagement proposed included the organisation of a consultation event in the autumn, the use of an online forum or telephone surveys and the creation of a film or book.</p> <p>The Committee recognised the importance of developing long-term mechanisms of engaging and seeking the views of CiC including the establishment of a CiC Council. However, the Committee strongly emphasised the importance in the short term of organising and hosting an annual CiC stocktake event locally as a matter of urgency, in order to capitalise on the recent national event and the commitment made by the Committee to run a similar event in Haringey. The replication of themes used at the national event could be used to allow a comparison to be drawn with views expressed by CiC in the borough. It was requested that this event be hosted by June 2010 which would allow time for informal consultation with young people.</p>	<p>Lead Officer for Participn /CYP Particip n Strat Officer</p>
<p>CPAC96</p>	<p>VIRTUAL HEAD TEACHER: GOVERNANCE ARRANGEMENTS</p> <p>The Committee considered a report setting out proposals to adopt the Department of Children, Schools and Families national 'virtual school' model to track, monitor and raise attainment levels for CiC. Particular benefits of implementing this approach would be the extension of CiC educational support provision to 3-19 year olds as well as to CiC placed in the borough by other local authorities.</p> <p>The virtual school staffing group would primarily consist of staff from the current CiC Education team, managed by a Head Teacher to lead on ensuring educational outcomes for CiC through for example, attending head teachers meetings within the borough.</p> <p>The virtual school would be underpinned by a governing body to maximise outcomes for CiC by supporting and challenging the work of the virtual school. It was agreed that membership of the governing body should include at least two Corporate Parenting Committee members and proposed that membership be extended to include at least two ex care leaver in order to provide an alternative perspective.</p> <p>Concerns were raised regarding establishing a clear line of authority to underpin the work of the virtual school, including mechanisms by which schools could be held to account where concerns in relation to CiC were identified. It was advised that successful training had been undertaken with designated teachers within schools in the borough to take the approach forward. The Committee considered that it would also be important to inform school governors in the borough about the new virtual school and its purpose in order to ensure successful sign up to the concept.</p>	<p>Team Mangr CiC Educ</p> <p>Team Mangr CiC Educ</p>
<p>CPAC97</p>	<p>NEW ITEMS OF URGENT BUSINESS</p> <p>There were no new items of urgent business.</p>	

**MINUTES OF THE CORPORATE PARENTING ADVISORY COMMITTEE
MONDAY, 25 JANUARY 2010**

CPAC98	<p>EXCLUSION OF THE PRESS AND PUBLIC</p> <p>RESOLVED:</p> <p>That as items 13 to 14 contained exempt information (as defined in Section 100a of the Local Government 1972; namely information likely to reveal the identity of an individual, and information relating to any individual) members of the press and public should be excluded from the remainder of the meeting.</p>	
CPAC99	<p>MINUTES</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That the exempt minutes of the meeting held on 7 December be agreed as an accurate record. • That the reports from recent Regulation 33 inspections of children's homes be forwarded to Committee members. It was noted that the contract for undertaking Regulation 33 visits would expire in March whereby consideration would be given for inspections to be undertaken by staff from outside the service and young people. <p>The Committee requested that their thanks be placed on record to the work of the staff at Muswell House towards improving standards at the home.</p>	Head of Res & Plcmts
CPAC100	<p>CHILD SAFEGUARDING</p> <p>The Committee were updated on a new child protection case that had arisen over the new year.</p> <p>The Committee noted the retirement of the Chair of the Fostering Panel and the selection of a replacement.</p> <ul style="list-style-type: none"> • The Committee requested that a structure chart for the Children and Young People's Service be circulated to members following confirmation that the management team was nearly fully staffed. 	DDCF
CPAC101	<p>NEW ITEMS OF EXEMPT URGENT BUSINESS</p> <p>There were no new items of exempt urgent business.</p>	
CPAC102	<p>ANY OTHER BUSINESS:</p> <p>RESOLVED:</p> <p>That the following be included on the agenda for the next meeting of the Committee:</p> <ul style="list-style-type: none"> • Strategies in place for managing CiC with particular challenging needs, including suitably anonymised examples of the complexities of 	DDCF

**MINUTES OF THE CORPORATE PARENTING ADVISORY COMMITTEE
MONDAY, 25 JANUARY 2010**

	<p>cases.</p> <ul style="list-style-type: none">• Progress report on improvements to the in-house fostering service.	<p>Head of Res & Picmts</p>
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Cllr Lorna Reith

Chair

MINUTES OF THE CHILDREN'S SAFEGUARDING POLICY AND PRACTICE ADVISORY COMMITTEE

MONDAY 25 JANUARY 2010

Councillors Jones (Chair), Lister, Mallett, Davies and Oatway

Also Present: Sylvia Chew, Hilary Corrick, Marion Wheeler.

MINUTE NO.	SUBJECT/DECISION	ACTION BY
CSPPAC31	<p>APOLOGIES</p> <p>None received.</p>	
CSPPAC32	<p>URGENT BUSINESS</p> <p>There were no items of urgent business.</p>	
CSPPAC33	<p>DECLARATIONS OF INTEREST</p> <p>Cllr Oatway declared that she was still involved in the Disciplinary Panels with regard to Baby P.</p>	
CSPPAC34	<p>MINUTES</p> <p>RESOLVED: That the minutes of the meeting held on 17 December 2009 be agreed as an accurate record.</p> <p>MATTERS ARISING - HEALTH VISITING SERVICE</p> <p>Cllr Mallet presented a report which had recently been considered at Overview and Scrutiny Committee on the health visiting services. Members noted that in July 2008 the decision had been made by the PCT, due to staff shortages, to temporarily suspend the traditional universal health visiting services and to concentrate on those in greatest need. This meant that children and families were assessed at the new birth visit, or on the first contact with the service and were then prioritised for further intervention. Where there were no concerns families were given contact details for any queries or concerns that they had. This was called "progressive universalism". The Overview and Scrutiny Committee had expressed concern that they had not been informed of these changes earlier and felt that there could be some stigmatism around targeted services.</p> <p>Officers advised that they had experienced some difficulties with contacting health visitors but that the situation should improve with the move to multi agency working and the location of three health visitors to be based in their offices. However there was concern that the health visiting duty desk was staffed by health visiting staff or administrative staff.</p>	

MINUTES OF THE CHILDREN'S SAFEGUARDING POLICY AND PRACTICE ADVISORY COMMITTEE

MONDAY 25 JANUARY 2010

	<p>Members expressed concerns around how the targeting was carried out and that the U5s were a particular vulnerable group. Also there was no reference to the views of families.</p> <p>RESOLVED:</p> <p>That a report be prepared for the Overview and Scrutiny Committee child protection meeting in March to include proposals for NHS Haringey to carry out an evaluation and to convening a Parents Focus group to establish their views.</p>	Hilary Corrick
CSPPAC35	<p>THRESHOLDS FOR CHILDREN AND YOUNG PEOPLE'S SERVICE</p> <p>In collaboration with children and young people's partnership agencies the Children and Young People's service had produced a threshold of need and service document. This set out levels of need and risk which triggered referrals to universal or targeted services. Also it provided a guide to practitioners in all agencies that worked with children to assist in assessing and identifying children's level of need and to consider which services might be available to meet those needs.</p> <p>It was noted that each individual child's situation was unique to them. Also the members noted that children could and did move from one level of support to another. For some children/young people it was clear that they fell on the continuum, whilst for others a practitioner might need to use the threshold guidance which had been produced to determine additional needs and where they fell in the continuum. This process could help to decide if a CAF would be appropriate to help identify need and response. The cooperation and engagement of parents and carers was central to understanding where a child's needs might lie.</p> <p>It was noted that most children and young people needs would be met through universal services such as schools, GP surgeries etc as well as support from within the family and from friends, whilst a relatively small number of children and young people at risk of significant harm or significant impairment to health or development required specialist support, usually led by Children's Social Care.</p> <p>In between levels 1 and 4 were the vulnerable children/young people who had additional needs and were in need of targeted support.</p> <p>It was noted that training had been given to all partner agencies, schools and GP's and posters were on display in key work places within the Authority. Biannual events with schools were planned in order to address any concerns. It was hoped that the training would identify any gaps or overlaps in service provision and support would give a wider picture of the whole process.</p> <p>Members were informed that the Children's Service were working on joint protocols with Adult Services. It was acknowledged that some</p>	

**MINUTES OF THE CHILDREN'S SAFEGUARDING POLICY AND PRACTICE ADVISORY COMMITTEE
MONDAY 25 JANUARY 2010**

	<p>adults with children were vulnerable and needed support; this had to be taken into account and worked with. Also it was noted that the adult threshold for receiving support was high and many adults who did not met the threshold level needed support, especially if they had parenting responsibilities. .</p> <p>RESOLVED;</p> <p>That the report be noted.</p>	
CSPPAC36	<p>REVIEW OF ROLE OF INDEPENDENT PANEL MEMBER</p> <p>Following the establishment of the Children's Safeguarding Policy and Practice Advisory Committee in April 2009, Ms Hilary Corrick had been appointed for an initial six month period as an Independent Member to provide advice and to facilitate the Committee's work.</p> <p>The Committee noted the details of the work undertaken by Ms Corrick. It was agreed that it was essential that this Committee had the support of an independent social worker.</p> <p>The Chair reminded the meeting that it had previously been suggested that the Overview and Scrutiny Committee should consider organising a child protection conference along the lines of previously held health conferences.</p> <p>Cllr Mallet and Ms Corrick reported back from their meeting with the Chair of the LSCB on the role of this Committee. It was noted that the LSCB acknowledged the work being carried out by this Committee and its ability to delve in greater depth into issues than other bodies scrutinising child protection.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That Cabinet be advised of the essential role that the independent social worker played in supporting the Committee. 2. That officers pursue the possibility of Overview and Scrutiny Committee organising a child protection conference. 	Clerk
CSPPAC37	<p>COMMITTEE'S ROLE REGARDING MECHANISMS FOR MONITORING AND AUDITING SAFEGUARDING IN HARINGEY</p> <p>Members discussed the role and future of this Committee. Whilst it was noted that there were a range of other mechanisms for scrutinising safeguarding work such as the Safeguarding Children's Board, Overview and Scrutiny Committee, Executive Member for Children and Children's Services itself, this was the only backbench Member body that examined individual cases in detail. Also the Members on this Committee had received in depth training.</p>	

MINUTES OF THE CHILDREN'S SAFEGUARDING POLICY AND PRACTICE ADVISORY COMMITTEE

MONDAY 25 JANUARY 2010

	<p>It was considered that there was still work to be carried out and that to disband of this body would send out the wrong message. Members also agreed that in continuing the Committee's reporting mechanisms and influence should be higher within the Council structure and that it should report direct to full Council. This would ensure that information was disseminated better to all Councillors.</p> <p>Details of the work that the Committee had been involved with in respect of the voice of service users (children and their parents) and referrers and the tracking of cases over a period of time was noted.</p> <p>For the future it was agreed that the Committee should focus on particular vulnerable groups of children such as the under fives. Also it was agreed to focus on groups of vulnerable children who fell just below the eligibility thresholds, by exploring the robustness of preventative services by tracking some cases. Also the transition from children's to adult services and how children of adult service users were referred should be key areas for investigation by the Committee.</p> <p>RESOLVED:</p> <ol style="list-style-type: none"> 1. That Cabinet be informed:- <ol style="list-style-type: none"> a) that there was a need for the continuation of this body b) of the proposed future areas of work c) of the suggestion that in order to give this body more influence, it should report direct to Council. 2. That officers seek approval for the Chair to give a presentation to full Council on the work of this Committee and suggested proposals for its future. 	<p>Clerk</p> <p>Clerk</p>
<p>CSPPAC38</p>	<p>EXCLUSION OF THE PRESS AND PUBLIC</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> • That as the following items contained exempt information (as defined in Section 100a of the Local Government 1972; namely information likely to reveal the identity of an individual, and information relating to any individual) members of the press and public should be excluded from the remainder of the meeting. 	
<p>CSPPAC39</p>	<p>CHILD PROTECTION PROCESSES</p> <p>Members received a detailed report setting out the processes from referral to review for children "at risk of significant harm". It was noted that referrals were possible from a number of sources such as the police, a professional in the child's network, or from the public, including a family member. The process for assessing a child who could be at risk was set out in the Pan London Child Protection Procedures. Every referral into the service was looked at and assessed by the screening manager. Where the screening manager concluded that a child was at</p>	

MINUTES OF THE CHILDREN'S SAFEGUARDING POLICY AND PRACTICE ADVISORY COMMITTEE

MONDAY 25 JANUARY 2010

	<p>risk a referral was made to the police Child Abuse and Investigation Team and a Child Protection Strategy meeting convened within 24 hours. If the meeting concluded that there was insufficient evidence to suggest significant harm a social worker would be allocated and a core assessment carried out. Details of the S47 core assessment which was carried out when the social worker had concerns was noted. Where substantial concerns remained following the strategy meeting, albeit not life threatening an Initial Child Protection Case Conference was convened within 15 working days of the Strategy meeting. This meeting would determine whether a child had a ongoing risk of significant harm and should therefore be the subject of a child protection plan. In less urgent cases a Core Assessment, taking up to 35 working days could be undertaken before the Initial Child Protection Conference, but there would be regular strategy meetings during that time frame to ensure the child's continued safety. Members were informed that the police now require updates every seven days if there was a single agency investigation. Details of the processes and timescales for reviewing a child protection plan were noted. Currently there were 264 children who were the subject of a plan, this constituted 54 per 10,000 and was higher than the national average of 42 per 10,000 which was of 31 March 2009, although it was noted that the national figure may well now be higher. In future with a more effective CAF model and better intervention strategies it was hoped that this figure would be reduced. In circumstances where the harm was found to be so great that children could not remain with their parents immediate alternative care was found either through police protection, an Emergency Protection order through the court or, if parents agreed, children could stay elsewhere whilst the investigation and planning took place.</p> <p>Details of the cases subject to ongoing social work intervention that were being tracked since July 2009 were noted.</p> <p>The Committee welcomed the conference feedback from parents and children and were pleased to note the number of children and young people who wished to be involved.</p> <p>RESOLVED:</p> <p>That the report be noted.</p>	
CSPPAC40	<p>NEW ITEMS OF EXEMPT URGENT BUSINESS</p> <p>There were no items of exempt urgent business.</p>	
CSPPAC41	<p>ANY OTHER BUSINESS</p> <p>DATE OF NEXT MEETING - That the next meeting be re- arranged to either 18 or 25 March and that the Cabinet Members for Adult Social Care and Well Being and Children and Young People be invited. It was agreed that this would be the last meeting for this Municipal year. (Subsequently agreed for 25 March)</p>	

**MINUTES OF THE CHILDREN'S SAFEGUARDING POLICY AND PRACTICE ADVISORY COMMITTEE
MONDAY 25 JANUARY 2010**

	<p>Items for the agenda to be:-</p> <ol style="list-style-type: none">1. Follow up report on recommendations made to Cabinet.2. A report on children with vulnerable parents3. A report on the transition of children to adult services.4. Details of all children under 5s referred in January 2010, or if the numbers were excessive, then to examine Under 2s or a random percentage of referrals.	<p>AD Safegu arding</p>
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Cllr Emma Jones

Chair



Agenda item:

[No.]**Cabinet****26 January 2010**

Report Title. DELEGATED DECISIONS AND SIGNIFICANT ACTIONS

Report of the Assistant Chief Executive (People & Organisational Development)

Signed :

Contact Officer : Richard Burbidge

Telephone: 020 8489 2923

Wards(s) affected: **Not applicable**Report for: **Information****1. Purpose of the report**

1.1 To inform the Cabinet of delegated decisions and significant actions taken by Directors.

1.2 The report details by number and type decisions taken by Directors under delegated powers. Significant actions (decisions involving expenditure of more than £100,000) taken during the same period are also detailed.

2. Introduction by Cabinet Member (if necessary)

2.1. Not applicable

3. State link(s) with Council Plan Priorities and actions and /or other Strategies:

3.1. These are contained in the individual action forms.

4. Recommendations

4.1. That the report be noted

5. Reason for recommendation(s)

5.1. Not applicable.

6. Other options considered

6.1. Not applicable

7. Summary

7.1 To inform the Cabinet of delegated decisions and significant actions taken by Directors.

7.2 The report details by number and type decisions taken by Directors under delegated powers. Significant actions (decisions involving expenditure of more than £100,000) taken during the same period are also detailed.

8. Chief Financial Officer Comments

8.1. Where appropriate these are contained in the individual delegations.

9. Head of Legal Services Comments

9.1. Where appropriate these are contained in the individual delegations.

10. Head of Procurement Comments – [Required for Procurement Committee]

10.1. Not applicable

11. Equalities & Community Cohesion Comments

11.1. Where appropriate these are contained in the individual consultation forms.

12. Consultation

12.1. Where appropriate details are contained in the individual consultation forms.

13. Service Financial Comments

13.1. Where appropriate details are contained in the individual consultation forms.

14. Use of appendices /Tables and photographs

14.1. Not applicable

15. Local Government (Access to Information) Act 1985

15.1 Background Papers

The following background papers were used in the preparation of this report;

Delegated Decisions and Significant Action Forms

Those marked with ♦ contain exempt information and are not available for public inspection.

The background papers are located at River Park House, 225 High Road, Wood Green, London N22 8HQ.

To inspect them or to discuss this report further, please contact Richard Burbidge on 020 8489 2923.

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DIRECTOR OF ADULT, CULTURE AND COMMUNITY SERVICES

Significant decisions - Delegated Action – January 2010

◆ denotes background papers are Exempt.

No	Date approved by Director	Title	Decision
1.	13.01.10	Safeguarding and Strategic Services – change of posts of Safeguarding and Deputy Safeguarding co-ordinators	Agreed
2.	18.01.10	Adult Services and Commissioning – Learning Disabilities – establishment change re Project Officer	Agreed

Delegated Action

Type	Number
05.01.10: CSO 6.04 Purchase of Tennis Pavilion at White Hart Lane Community Sports Centre	1
14.01.10: Communities for Health Grant 2009/10 Kurdish Community Centre – Healthy Body Healthy Mind Café	1
18.01.10: Markfield Park museum and pavilion – increase in value of purchase order	1
18.01.10: CSO 11.02 Black and Minority Ethnic Carers Support Services	1
18.01.10: CSO 11.02 Asian Carers Support Group	1
18.01.10: CSO 11.02 Mental Health Carers Support Services	1
18.01.10: CSO 6.05 Tempus Resourcing – Will Evans	1
18.01.10: Contract re Calabaras Ltd – landscaping works at Muswell Hill Playing Fields	1
21.01.10: CSO 11.02 Parkland Walk Phase 3 landscape works	1
22.01.10: CSO 11.02 Playbuilder Project Batch 1 Year 1	1
22.01.10: CSO 11.02 Playbuilder Project Batch 2 Year 1	1

Submission authorised by: _____


Mun Thong Phung

Director of Adult, Culture and Community Services

Date: 02.02.10

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DIRECTOR OF THE CHILDREN AND YOUNG PEOPLE'S SERVICE

Significant decisions - Delegated Action: January 2010

◆ Denotes background papers are Exempt.

No	Date approved by Director	Title	Decision
1.			

Delegated Action

Type	Number
6.04	£17,000 £6950 £8000
11.2	£102,017 £243,177 £71,375 £21,250

Submission authorised by:



Peter Lewis
Director, CYPS

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CORPORATE RESOURCES AND CHIEF EXECUTIVE SERVICE

Significant decisions - Delegated Action 2009/10 - January 2010

◆ denotes background papers are Exempt.

No	Date approved by Director	Title	Decision
1. ◆	26.01.10 (Leader of the Council)	Decision taken under urgency procedures or delegated authority - Request for Waiver of Contract Standing Orders for the procurement of consultancy services.	That the Leader of the Council, being a Cabinet Procurement Committee Member and the Cabinet Member responsible for Legal Services, waive, as allowable under 7.03 (d), the usual requirements for tendering of contracts under CSO 6.05 in respect of the procurement of a contract for the provisions of consultancy services.
	28.01.10 (DCR)	Approval for award of contract under CSO 11.02 re: Provision of Management Support Services.	For the Director of Corporate Resources to award the contract for management support services to the Corporate Resources Directorate and other services indicated.

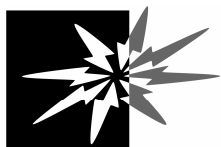
Delegated Action

Type	Number
Delegated Authority - To propose the Council's tax base for 2010/11 in accordance with the provisions of the Local Government Finance Act 1992, signed by Chief Financial Officer 13.01.10.	1
Approval for award of contract under CSO 11.02 re: River Park House - Flooring replacement 2 nd Floor, signed by DCR 22.01.10.	1
Request for waiver of CSO 6.04 under CSO 7 re: Implementation of an Incident Management System, signed by Interim ACE PPP&C 25.01.10.	1
Approval for award of contract under CSO 11.02 re: Hornsey Library - Investigation and testing of external concrete Fascia Panels, signed by DCR 26.01.10.	1
Request for waiver of CSO 6.05 under CSO 7 re: Asset Valuations under the new International Financial Reporting Standards (IFRS) regulations, signed by DCR 26.01.10.	1
Approval for award of contract under CSO 11.02 re: Asbestos Surveys and Re-inspections 09/10/11, Corporate Landlord Portfolio, signed by DCR 28.01.10.	1

Submission authorised by:

J. Parker 9/2/10

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Haringey Council

[No.]

Agenda item:

Cabinet**On 23rd February 2010**

Report Title. **Jacksons Lane Arts and Community Centre (JLCAC) – Proposed Surrender and Grant of a New Lease**

Report of: **Director of Corporate Resources**

Signed :

Contact Officer : Jamie Pearson
 Corporate Property Services
 Tel: 020 8489 2170
 Email: jamie.pearson@haringey.gov.uk

Wards(s) affected: **Highgate/All**

Report for Key Decision

1. Purpose

1.1 To authorise the surrender of the existing lease of 28 years which expires on the 11th August 2013 and grant a new lease on terms which vary from the standard terms for community buildings authorised by the Executive following the report on the Councils Community Buildings Portfolio on 23rd January 2007.

2. Introduction by Cabinet Member

I concur with the recommendations.

3. State link with Council Plan Priorities and actions and other Strategies:

3.1 **A Thriving Haringey** Granting the lease will support JLCAC in accessing grant funding which if successfully obtained will improve and expand the community facilities offered at Jacksons Lane.

3.2 Driving Change, Improving Quality and Greenest Borough

The planned investment by Jacksons Lane will improve both the condition of the building and energy performance by introducing a modern heating system and improving heat retention.

4. Recommendations

4.1. JLCAC is granted a new lease on the terms and conditions detailed in para 7.18 in the exempt report and Appendix A which are in line with the standard lease for community buildings with the following exceptions:-

(i) Lease length

(ii) Additional break clause - The Council will also have the option to break the lease and grant a new lease on the Council's standard 5 year term if the tenant is unsuccessful in gaining significant grant funding for the improvement of the fabric of the building within 5 years of completion.

4.2. That proposed funding arrangements as set out in para 7.17 of the related exempt report be approved.

5. Reason for recommendation(s)

5.1. The grant of a new lease as per the heads of terms in exempt Appendix A, will allow Jacksons Lane to bid for long-term grant funding. This will benefit the Council because if the funding grants are secured by JLCAC, the investment in Jacksons Lane will improve the condition of the building.

5.2. The new lease will lend greater clarity as to responsibility for internal repair.
Exempt information on items covered.

5.3. **Exempt – rental information.**

5.4. **Exempt – lease terms.**

6. Other options considered

6.1. The Council could allow the current lease to run its course and negotiate a renewal as appropriate in 2013.

6.2. JLCAC's tenure is protected by the 1954 Landlord and Tenant Act, so they have a right to a new lease at the end of the current term. Under the Landlord and Tenant legislation, the tenant would be entitled to a new lease on the same as the existing terms with the exception of rent, which would be set to market level. The length of lease could be agreed by negotiation between the parties but would be a maximum of 15 years. However, this option would limit the funding which JLCAC can currently apply for. **Exempt information on lease terms.**

6.3 **Exempt - Lease terms**

7. Background

- 7.1. JLCAC is the only significant community building in the west of the borough and provides a long established and valuable contribution to the social fabric of the community with its theatrical, artistic and other community activities for the residents of Haringey and beyond.
- 7.2. JLCAC aims to enrich and develop individuals through participation in the arts to create stronger communities for the people of North London. It is considered a flagship for the Council with the provision of arts activities in the areas of performance, courses, classes, training and community outreach work.
- 7.3. JLCAC provides a year-round theatre programme including drama, dance, circus, children's theatre, disability arts, community theatre and amateur work. Its community work includes over 50 education courses, summer schools, a lunch club for over 55s, under 5 years drop-in sessions, outreach activities to schools, a parent and toddler's group and a disabled theatre. The youngest users are toddlers and the oldest is 95.
- 7.4. The Centre's users totalled approximately 60,000 last year. This included 13,703 theatre tickets sold, approximately 50 courses per week averaging 20 users per course over 44 weeks of the year, cafe and bar users and those who hire spaces for meetings, rehearsals and auditions.
- 7.5. **Exempt – funding information**

Investment proposals and lease considerations

- 7.6. JLCAC is now seeking to secure grant funding from The National Lottery and other charitable organisations. This will enable a programme of investment in the facilities at Jacksons Lane but external funding sources require that the tenant must first secure a sufficiently long lease on their premises.
- 7.7. Following the new London Council commissioning criteria introduced in 2008/09 London Council funding is no longer awarded to JLCAC. Arts Council funding has been secured for the next financial year. However, should a new lease not be agreed JLCAC's next funding round could be compromised because they will be applying for 3 year funding with only 2 years left on their lease.
- 7.8. **Exempt – lease terms.**
- 7.9 Jacksons Lane was originally constructed in 1903 as the Highgate Wesleyan Methodist Church. The building came into the Council portfolio in 1973 and is currently the only major community building in the west of the borough. The Council have had responsibility for the external repair of the building throughout its ownership. However, over the years there has not been a planned maintenance programme in place and repairs have been carried out on an ad-hoc basis. For example, in January 2007, approximately £350,000 was spent by the Council on repairs to reinstate the building following wind damage, £250,000 of which was reclaimed under insurance. This still leaves the Council with a

significant repairing liability for the building because of its age and Grade II listed status.

7.10 Following the interruption to the services provided at Jacksons Lane in 2007, while the building was repaired, JLCAC (with financial support of the Council) commissioned Tim Ronalds Architects to produce a feasibility study for the building. The study identified improvements which could be made to the facilities which will allow more services to be provided to the community and improve the potential to bring revenue into the organisation.

7.11 The funds for the scheme are likely to come from a number of different sources and take time to secure. The scheme has been broken down into three phases to allow progress to be made on site once initial funds have been raised.

7.12 **Exempt information on lease terms.** They propose to carry out extensive investment in the building as follows:

- (i) Phase 1, Budget £770,000: A Disability Discrimination Act (DDA) compliant lift is proposed to give full access to Studio 1 which will also be refurbished. Studio 5 and the foyer bar will be converted to rentable office space to generate income. Externally the frontage will be cleaned, better lighting installed and a power assisted door provided to improve access.
- (ii) Phase 2 Budget £778,000: Studio 1 will be further improved with under floor heating, soundproofing, refurbished changing facilities and accessible WC provided. Studio 2 will be similarly upgraded. Studio 3 will be refurbished to provide professional quality meeting space which will give potential for income generation. Studios 4 & 5 will be refurbished as office space for staff.
- (iii) Phase 3 Budget £651,000: The theatre will be refurbished, the current staff offices will be converted to space for arts and events use. External improvements include repairs to damaged brickworks, upgrading rainwater goods, and replacing fibre glass windows with more sympathetic materials to the age and design of the building.

7.13 The overall project is estimated to cost £2.2m based on a feasibility study in December 2008. These figures do not include fees, VAT or inflation, so would need updating to reflect these items.

7.14 The Council will retain the responsibility for the external repair of the building. At present this amounts to around £60,000 per annum for repairs and this figure is likely to increase year on year as the building further deteriorates without investment.

Proposed lease terms

7.15,7.16,7.17,7.18 **Exempt - lease terms**

8 Chief Financial Officer Comments

- 8.1 The Chief Financial Officer confirms the limited internal resources available to fund repairs to the Community building portfolio as set out in section 13. Furthermore, the Council has limited capital resources to re-direct to these buildings thus solutions to lever in external investment are to be welcomed.
- 8.2 The proposed new lease will enable the community centre to apply for funding to carry out the works set out in para 7.12 which will improve the external fabric of the building, thus reducing the Council's liability in this respect. It will also improve access and make the internal space more flexible both of which should increase on-going revenue streams and thus the overall viability of the centre making it more likely to attract revenue grant funding.

9 Head of Legal Services Comments

- 9.1 The granting of a lease as proposed in the report will be a disposal by the Council. The Council can dispose in any manner it wishes but must obtain the best consideration that can reasonably be obtained. The granting of a lease at a rent level equivalent to an open market rent would meet the statutory requirement.
- 9.2 The existing lease will have to be surrendered by means of a Deed of Surrender before a new lease can be granted.
- 9.3 The granting of a lease for the duration mentioned in this report would allow the JLCAC to charge the lease as security for the funding.

10 Equalities & Community Cohesion Comments

- 10.1 The Council's community buildings, including Jacksons Lane Community Arts Centre are available to and used by a range of groups and individuals representing the Borough's diverse community.

11 Corporate Voluntary Sector Team Comments

- 11.1 The Voluntary Sector Committee on the 23rd November 2009 agreed a further 3 year core grant funding from 1st April 2010 to JLCAC. The organisation will continued to be monitored under the Terms and Conditions of Revenue Grant Aid.
- 11.2 Exempt – funding position**

12 Consultation

12.1 Relevant services and stakeholders have been consulted on the proposals.

13 Service Financial Comments

13.1 The Council currently budgets for and receives no rent for the property. This in reality would remain unchanged under the new lease. However, circular funding will allow the Council's support in providing the building to be recognised. Property Services has a budget for the day to day maintenance of all community buildings. This would still need to be drawn upon for Jacksons Lane although the amounts are likely to be reduced if the full investment programme proceeds.

14 Use of appendices /Tables and photographs

14.1 Exempt Appendix A- draft heads of terms.

15 Local Government (Access to Information) Act 1985

15.1 **Background Papers:** Report to Executive, 23rd January 2007 on Council Community Buildings Portfolio including standard terms for community building leases.

15.2 This report contains exempt and non-exempt information. Exempt information is not for publication and is contained within an exempt full version of this report and exempt Appendix A. The exempt information is under the following category (identified in amended schedule 12A of the Local Government Act 1972)

S(3) Information relating to financial or business affairs of any particular person including the authority holding the information.

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